The Association for University and College Counseling Center Directors
Annual Survey

Reporting period: July 1, 2016 through June 30, 2017

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The AUCCCD Annual Survey and Report Overview

The Association for University and College Counseling Center Directors (AUCCCD) is an international organization comprised of universities and colleges from the United States and its territories, Armenia, Australia, Bahamas, Canada, France, Japan, Oman, Qatar, St. Kitts Nevis Anguilla, United Arab Emirates, and the United Kingdom. AUCCCD and works to be the higher education leaders for student mental health. AUCCCD is a professional community that fosters counseling center director development and success. To advance the mission of higher education, we innovate, educate and advocate for collegiate mental health. We are committed to inclusive excellence and the promotion of social justice. In 2006, AUCCCD first developed and administered the Annual Survey to its membership as a means to increase the objective understanding of factors critical to the functioning of college and university counseling centers.

In December, 2017 all members of AUCCCD, plus almost 100 non-members, were invited to participate in the Annual Survey. The survey was administered to 925 verified email accounts via a secure internet interface. The reporting period for the information on the 2017 Annual Survey was July 1, 2016 through June 30, 2017. This monograph serves to provide a summary of data trends reported in the AUCCCD Annual Survey. AUCCCD members have access to a separate comparable salary table document and items that address ethical dilemmas and legal issues. A total of 621 counseling center administrators responded to the 2017 survey, 566 of which were AUCCCD members. This represented 63.4% of the 829 total AUCCCD members as of early February, 2018.

Please direct all questions, comments, and clarifications to the AUCCCD Survey Coordinator:

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<td>Portland State University</td>
</tr>
<tr>
<td>New Jersey Institute of Technology</td>
<td>Presbyterian College</td>
</tr>
<tr>
<td>New Mexico State University</td>
<td>Princeton University</td>
</tr>
<tr>
<td>New York Chiropractic College</td>
<td>Purchase College (SUNY)</td>
</tr>
<tr>
<td>New York Film Academy</td>
<td>Purdue University</td>
</tr>
<tr>
<td>Niagara University</td>
<td>Queen’s University</td>
</tr>
<tr>
<td>Nicholls State University</td>
<td>Queen’s College, City University of New York</td>
</tr>
<tr>
<td>Norfolk State University</td>
<td>Randolph College</td>
</tr>
<tr>
<td>North Carolina Agricultural and Technical State University</td>
<td>Randolph-Macon College</td>
</tr>
<tr>
<td>North Dakota State College of Science</td>
<td>Reed College</td>
</tr>
<tr>
<td>North Dakota State University</td>
<td>Regent University</td>
</tr>
<tr>
<td>North Greenville University</td>
<td>Rhode Island School of Design</td>
</tr>
<tr>
<td>North Park University</td>
<td>Rhodes College</td>
</tr>
<tr>
<td>Northeast Community College</td>
<td>Richard J Daley College</td>
</tr>
<tr>
<td>Northeast Ohio Medical University</td>
<td>Ringling College of Art and Design</td>
</tr>
</tbody>
</table>
AUCCCD Director Survey 2016-17

University of Southern Indiana
University of Southern Mississippi
University of St. Francis
University of St. Thomas
University of Tennessee, Knoxville
University of Texas Southwestern Medical Center
University of The Bahamas
University of the District of Columbia
University of the Pacific
University of the Sciences
University of Toledo
University of Tulsa
University of Utah
University of Vermont
University of Virginia
University of Washington-Seattle
University of West Georgia
University of Windsor, CANADA
University of Wisconsin-Eau Claire
University of Wisconsin-La Crosse
University of Wisconsin-Madison
University of Wisconsin-Milwaukee
University of Wisconsin-Platteville
University of Wisconsin-River Falls
University of Wyoming
Ursinus College
Utica College
Valparaiso University
Vanderbilt University
Vassar College
Vincennes University
Virginia Military Institute
Virginia Tech
Virginia Wesleyan University
Wake Forest University
Walsh University
Washington and Lee University
Washington State University
Washington State University-Vancouver
Washington University in Saint Louis
Waukesha County Technical College
Wayne State University
Weber State University
Wellesley College
Wentworth Institute of Technology
Wesleyan University
West Chester University of Pennsylvania
West Virginia University
Western Carolina University
Western Connecticut State University
Western Kentucky University
Western Michigan University
Western Washington University
Western Wyoming Community College
Westmont College
Wheaton College, Massachusetts
Wheeling Jesuit University
Whitman College
Whitworth University
Wichita State University
Widener University
William Jewell College
William Paterson University
Wingate University
Wittenberg University
Worcester Polytechnic Institute
Wright State University
Yeshiva University
York College, CUNY
Youngstown State University
Executive Summary

A total of 621 counseling center directors responded to the 2017 AUCCCD survey. Among participants, 566 indicated current membership to the Association for University and College Counseling Center Directors (AUCCCD). This represents a 63.4% response rate from AUCCCD members, the highest ever for this survey.

Counseling services have a positive impact on academics, as measured by student self-report: 66.8% of clients stated that counseling services helped with their academic performance.

Counseling services have a positive impact on retention, as measured by student self-report: 65.2% of clients stated that counseling services helped them stay in school.

Anxiety continues to be the most frequent concern among college students (48.2%), followed by stress (39.1%), depression (34.5%), suicidal ideation (25.2%), specific relationship concerns (22.9%), family concerns (21.2%), interpersonal functioning problems (18.8%), sleep problems (15.8%), and loneliness / social isolation (15.5%).

35.3% of centers gained staff positions, while only 7.4% lost staff positions. Counseling centers continue to gain staff member FTE at a much higher level than those losing staff (7.9 FTE staff positions gained for every 1 lost, up from 6.3 last year).

25.5% of students seeking services were taking psychotropic medications. This is essentially identical to the percentages reported in the previous two years.

16.2% of center clients had extensive or significant prior treatment histories (e.g., serious suicide attempt; hospitalization for psychiatric treatment).

12.4% of centers used a version of stepped care, which refers to offering a campus-wide menu of service options ranging from no care at all to weekly therapy at the counseling center (options may include appropriate forms of self-help, wellness coaching, support groups, mindfulness classes, appropriate apps and online resources, etc.).

36.9% of centers provided some form of tele-health clinical services, such as Mental Health Screening, Therapist Assisted Online, or Interactive Screening Program for Suicide. These are more common at larger institutions.

39.7% of centers offered extended hours, typically by staying open until 6 or 7pm on a few weekday nights. Very few offered any hours on the weekend (fewer than 1.5%).

13.1% of centers have counselors embedded in other offices on campus. Larger centers are more likely to have embedded counselors.
65.1% of directors reported that psychiatric services are offered on their campus, similar to last year (64.1%). 50.7% of centers have a full- or part-time psychiatric provider in the counseling center. 64.7% of directors whose centers have psychiatric services reported that they need more hours of psychiatric services than they currently have to meet student needs.

55.2% of centers do not have a session limit, another 43.8% have a flexible session limit (state a limit but exceptions are made), and only 1.0% have a “hard” session limit (no exceptions).

This year counseling center staff spent an average of 65% providing direct clinical services, an increase over the 61% reported last year. 19.4% of center staff time was spent on indirect service (training, supervision, consultation, outreach), compared to 23% last year. The percentages of staff time spend on administrative service (meetings, committee work, professional development), 13%, and other (teaching, research), 3%, were virtually unchanged from previous years.

The average number of groups offered by centers last year was 9.9, but the number varied greatly based on size of institution. The smallest centers (under 1,501 students enrolled) averaged 2.2 groups, while the largest centers (45,001 and over students enrolled) averaged 50.4 groups.

66.5% of centers use Titanium software as their record-keeping system, 8.9% use Medicat, and 7.8% use Point and Click. 11.6% of centers continue to use paper records.

The average wait for all clients for a first appointment was 6.7 business days.

68% of centers reported that they did NOT have a waitlist. For centers that have a waitlist, the average wait for a first appointment for clients on the waitlist was 17.3 business days.

94.9% of counseling center clients did NOT require coordination of care with medical providers (except for psychiatric providers).

Current clinical staff were 30.4% persons of color, 72.6% female, and 13.8% LGBQ+.

New clinical staff hires were 47.2% persons of color, 71.6% female, and 20.8% LGBQ+. 
### Director Information

#### Director Racial/Ethnic Background

<table>
<thead>
<tr>
<th>Director Racial/Ethnic Background (check all that apply)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian / Native American</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td>Arab / Middle Eastern</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td>Asian / Asian American</td>
<td>23</td>
<td>3.8%</td>
</tr>
<tr>
<td>Black / African American</td>
<td>50</td>
<td>8.2%</td>
</tr>
<tr>
<td>Latino/a</td>
<td>27</td>
<td>4.4%</td>
</tr>
<tr>
<td>Multiracial</td>
<td>11</td>
<td>1.8%</td>
</tr>
<tr>
<td>White / Caucasian</td>
<td>504</td>
<td>82.6%</td>
</tr>
<tr>
<td>N/A (I am an international director)</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>610</strong></td>
<td></td>
</tr>
</tbody>
</table>

#### Director Gender

<table>
<thead>
<tr>
<th>Director Gender (check all that apply)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>407</td>
<td>66.2%</td>
</tr>
<tr>
<td>Male</td>
<td>207</td>
<td>33.7%</td>
</tr>
<tr>
<td>Transgender</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Gender non-binary / non-forming / fluid</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Self-identify</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>615</strong></td>
<td></td>
</tr>
</tbody>
</table>

#### Director Sexual Orientation

<table>
<thead>
<tr>
<th>Director Sexual Orientation</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gay man</td>
<td>31</td>
<td>5.0%</td>
</tr>
<tr>
<td>Lesbian</td>
<td>26</td>
<td>4.2%</td>
</tr>
<tr>
<td>Bisexual</td>
<td>17</td>
<td>2.8%</td>
</tr>
<tr>
<td>Heterosexual</td>
<td>532</td>
<td>86.4%</td>
</tr>
<tr>
<td>Queer</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td>Self-identify</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>616</strong></td>
<td></td>
</tr>
</tbody>
</table>

#### Director Documented Disability

<table>
<thead>
<tr>
<th>Director Documented Disability (check all that apply)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attention deficit disorder</td>
<td>21</td>
<td>3.4%</td>
</tr>
<tr>
<td>Hearing impairment</td>
<td>11</td>
<td>1.8%</td>
</tr>
<tr>
<td>Learning disability</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td>Mobility impairment</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Neurological disorder</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Psychological disorder / condition</td>
<td>10</td>
<td>1.6%</td>
</tr>
<tr>
<td>Visual impairment</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td>Other physical / health-related disorder</td>
<td>16</td>
<td>2.6%</td>
</tr>
<tr>
<td>Other</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>78</strong></td>
<td>(618)</td>
</tr>
</tbody>
</table>
### Director Highest Degree

<table>
<thead>
<tr>
<th>Director Highest Degree</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ed.D.</td>
<td>10</td>
<td>1.6%</td>
</tr>
<tr>
<td>M.A.</td>
<td>60</td>
<td>9.8%</td>
</tr>
<tr>
<td>M.D.</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td>M.Ed.</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>M.F.T.</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>M.S.</td>
<td>40</td>
<td>6.5%</td>
</tr>
<tr>
<td>M.S.W.</td>
<td>65</td>
<td>10.6%</td>
</tr>
<tr>
<td>Ph.D.</td>
<td>328</td>
<td>53.3%</td>
</tr>
<tr>
<td>Psy.D.</td>
<td>87</td>
<td>14.1%</td>
</tr>
<tr>
<td>Other</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>615</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Director Professional Identity

<table>
<thead>
<tr>
<th>Director Professional Identity</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Counseling</td>
<td>125</td>
<td>20.4%</td>
</tr>
<tr>
<td>Higher Education Administration</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Marriage &amp; Family Therapy</td>
<td>10</td>
<td>1.6%</td>
</tr>
<tr>
<td>Medicine</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Nursing</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td>Psychology, Clinical</td>
<td>176</td>
<td>28.8%</td>
</tr>
<tr>
<td>Psychology, Counseling</td>
<td>218</td>
<td>35.6%</td>
</tr>
<tr>
<td>Social Work</td>
<td>65</td>
<td>10.6%</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>612</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Director License

<table>
<thead>
<tr>
<th>Director License</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director is NOT licensed</td>
<td>13</td>
<td>2.1%</td>
</tr>
<tr>
<td>Marriage and family therapist</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>Medical doctor</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Mental health counselor</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td>Nurse practitioner / Registered nurse</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Professional counselor</td>
<td>122</td>
<td>19.9%</td>
</tr>
<tr>
<td>Psychiatrist</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td>Psychologist</td>
<td>378</td>
<td>61.7%</td>
</tr>
<tr>
<td>Social work (MSW, LCSW, DSW)</td>
<td>70</td>
<td>11.4%</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>613</strong></td>
<td></td>
</tr>
</tbody>
</table>
### Institutional Division Center is Part Of

<table>
<thead>
<tr>
<th>Institutional Division that Center Is In</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Affairs / Student Development</td>
<td>561</td>
<td>90.9%</td>
</tr>
<tr>
<td>Academic Affairs</td>
<td>16</td>
<td>2.6%</td>
</tr>
<tr>
<td>Academic &amp; Student Affairs</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td>Business / Financial</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td>Enrollment Management &amp; Student Affairs</td>
<td>7</td>
<td>1.1%</td>
</tr>
<tr>
<td>Health services (if not part of Student Affairs)</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>Student Success / Support Services</td>
<td>4</td>
<td>0.6%</td>
</tr>
<tr>
<td>Other</td>
<td>12</td>
<td>1.9%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>617</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

### To Whom Director Reports

<table>
<thead>
<tr>
<th>Director Reports To</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dean/Assoc. Dean/Asst. Dean</td>
<td>175</td>
<td>28.5%</td>
</tr>
<tr>
<td>Director</td>
<td>36</td>
<td>5.9%</td>
</tr>
<tr>
<td>Executive Director</td>
<td>42</td>
<td>6.8%</td>
</tr>
<tr>
<td>President</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Vice Provost / Provost/Assoc. or Asst. Provost</td>
<td>21</td>
<td>3.4%</td>
</tr>
<tr>
<td>Vice Chancellor/Chancellor/Assoc. or Asst. Chancellor/Vice Chancellor</td>
<td>25</td>
<td>4.1%</td>
</tr>
<tr>
<td>Vice President/Associate or Assistant VP</td>
<td>248</td>
<td>40.3%</td>
</tr>
<tr>
<td>Vice President &amp; Dean</td>
<td>46</td>
<td>7.5%</td>
</tr>
<tr>
<td>Other</td>
<td>20</td>
<td>3.3%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>615</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

### Director Country of Citizenship

<table>
<thead>
<tr>
<th>Director Country of Citizenship</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Austria</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Bahamas</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Canada</td>
<td>11</td>
<td>1.8%</td>
</tr>
<tr>
<td>Germany</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Japan</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Mauritius</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Peru</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Trinidad &amp; Tobago</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Turkey</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>United States of America</td>
<td>591</td>
<td>96.4%</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
<td>1.3%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>613</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
### Years of Experience as a Director

<table>
<thead>
<tr>
<th>Total Completed Years AS DIRECTOR (NOT Including Other Positions Held in the Past)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-3 years</td>
<td>239</td>
<td>39.7%</td>
</tr>
<tr>
<td>4-6 years</td>
<td>105</td>
<td>17.4%</td>
</tr>
<tr>
<td>7-9 years</td>
<td>66</td>
<td>11.0%</td>
</tr>
<tr>
<td>10-12 years</td>
<td>61</td>
<td>10.1%</td>
</tr>
<tr>
<td>13-15 years</td>
<td>41</td>
<td>6.8%</td>
</tr>
<tr>
<td>16-18 years</td>
<td>25</td>
<td>4.2%</td>
</tr>
<tr>
<td>19-21 years</td>
<td>25</td>
<td>4.2%</td>
</tr>
<tr>
<td>22-24 years</td>
<td>15</td>
<td>2.5%</td>
</tr>
<tr>
<td>25-27 years</td>
<td>11</td>
<td>1.8%</td>
</tr>
<tr>
<td>28-30 years</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td>More than 30 years</td>
<td>7</td>
<td>1.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>601</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Total Years of Professional Experience

<table>
<thead>
<tr>
<th>Total Completed Years of PROFESSIONAL EXPERIENCE After Earning Last Relevant Degree</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-3 years</td>
<td>22</td>
<td>3.6%</td>
</tr>
<tr>
<td>4-6 years</td>
<td>32</td>
<td>5.3%</td>
</tr>
<tr>
<td>7-9 years</td>
<td>55</td>
<td>9.1%</td>
</tr>
<tr>
<td>10-12 years</td>
<td>47</td>
<td>7.8%</td>
</tr>
<tr>
<td>13-15 years</td>
<td>91</td>
<td>15.1%</td>
</tr>
<tr>
<td>16-18 years</td>
<td>75</td>
<td>12.4%</td>
</tr>
<tr>
<td>19-21 years</td>
<td>66</td>
<td>10.9%</td>
</tr>
<tr>
<td>22-24 years</td>
<td>51</td>
<td>8.5%</td>
</tr>
<tr>
<td>25-27 years</td>
<td>55</td>
<td>9.1%</td>
</tr>
<tr>
<td>28-30 years</td>
<td>45</td>
<td>7.5%</td>
</tr>
<tr>
<td>More than 30 years</td>
<td>63</td>
<td>10.4%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>602</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Is Director Position Full-Time 12 Months

<table>
<thead>
<tr>
<th>Is Your (Director) Position Full-Time, 12-Months?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>110</td>
<td>17.8%</td>
</tr>
<tr>
<td>Yes</td>
<td>507</td>
<td>82.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>617</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Hours Worked Per Week (If Director is NOT full-time 12-months)

<table>
<thead>
<tr>
<th>Hours Worked Per Week (If Director is NOT full-time 12-months)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 35</td>
<td>13</td>
<td>12.3%</td>
</tr>
<tr>
<td>35</td>
<td>10</td>
<td>9.4%</td>
</tr>
<tr>
<td>36 to 39</td>
<td>15</td>
<td>14.2%</td>
</tr>
<tr>
<td>40</td>
<td>68</td>
<td>64.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>106</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
### Weeks Worked Per Year (If Director is NOT full-time 12-months)

<table>
<thead>
<tr>
<th>Weeks Worked Per Year</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 to 35</td>
<td>6</td>
<td>5.8%</td>
</tr>
<tr>
<td>36 to 40</td>
<td>17</td>
<td>16.5%</td>
</tr>
<tr>
<td>41 to 45</td>
<td>48</td>
<td>46.6%</td>
</tr>
<tr>
<td>46 to 50</td>
<td>25</td>
<td>24.3%</td>
</tr>
<tr>
<td>52</td>
<td>7</td>
<td>6.8%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>103</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

### AUCCCD Membership Status

<table>
<thead>
<tr>
<th>Were / Are You a Member of AUCCCD?</th>
<th>No Count</th>
<th>No Percent</th>
<th>Yes Count</th>
<th>Yes Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Last Year (2016-17)</td>
<td>101</td>
<td>16.6%</td>
<td>509</td>
<td>83.4%</td>
<td>610</td>
</tr>
<tr>
<td>This Year (2017-18)</td>
<td>46</td>
<td>7.5%</td>
<td>566</td>
<td>92.5%</td>
<td>612</td>
</tr>
</tbody>
</table>
## Institutional Information

### Country Institution is Located In

<table>
<thead>
<tr>
<th>Country in Which College or University is Located</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Canada</td>
<td>10</td>
<td>1.6%</td>
</tr>
<tr>
<td>Japan</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Qatar</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>United States of America</td>
<td>604</td>
<td>97.3%</td>
</tr>
<tr>
<td>Other</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>621</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### Region of U.S. Institution is Located In

<table>
<thead>
<tr>
<th>Region of the U.S. That Institution is Located In</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>NOT in the U.S.A.</td>
<td>17</td>
<td>2.7%</td>
</tr>
<tr>
<td>New England</td>
<td>68</td>
<td>11.0%</td>
</tr>
<tr>
<td>Mid-Atlantic</td>
<td>156</td>
<td>25.1%</td>
</tr>
<tr>
<td>South</td>
<td>113</td>
<td>18.2%</td>
</tr>
<tr>
<td>Midwest</td>
<td>158</td>
<td>25.4%</td>
</tr>
<tr>
<td>Southwest</td>
<td>37</td>
<td>6.0%</td>
</tr>
<tr>
<td>West</td>
<td>71</td>
<td>11.4%</td>
</tr>
<tr>
<td>U.S. Territory</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>621</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### School Location

<table>
<thead>
<tr>
<th>School Location</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metropolitan Inner-City Campus</td>
<td>57</td>
<td>9.3%</td>
</tr>
<tr>
<td>Urban Campus – inside a city or town</td>
<td>275</td>
<td>45.1%</td>
</tr>
<tr>
<td>Urban Adjacent Campus – Easy access to urban environment</td>
<td>122</td>
<td>20.0%</td>
</tr>
<tr>
<td>Rural Setting Campus – More distant access to urban environment</td>
<td>150</td>
<td>24.6%</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>610</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### One-Person Centers

<table>
<thead>
<tr>
<th>Do You Consider Your Center a One-Person Counseling Center (i.e., The Director is the Only Clinical Staff Member)?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>568</td>
<td>93.1%</td>
</tr>
<tr>
<td>Yes</td>
<td>42</td>
<td>6.9%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>610</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>
### Areas / Functions Director Oversees

<table>
<thead>
<tr>
<th>Areas / Functions The Counseling Center Director OVERSEES (Is in Charge of) on Campus</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>AOD education and prevention</td>
<td>137</td>
<td>22.7%</td>
</tr>
<tr>
<td>BIT or CARE team</td>
<td>45</td>
<td>7.5%</td>
</tr>
<tr>
<td>Career services</td>
<td>17</td>
<td>2.9%</td>
</tr>
<tr>
<td>Counseling services</td>
<td>587</td>
<td>100.0%</td>
</tr>
<tr>
<td>Dean of students services</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Dental services</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Disability services</td>
<td>51</td>
<td>8.7%</td>
</tr>
<tr>
<td>Educational support services</td>
<td>13</td>
<td>2.2%</td>
</tr>
<tr>
<td>Enrollment services</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>First-Year seminars</td>
<td>8</td>
<td>1.4%</td>
</tr>
<tr>
<td>Food insecurity services</td>
<td>12</td>
<td>2.0%</td>
</tr>
<tr>
<td>Health services</td>
<td>100</td>
<td>17.0%</td>
</tr>
<tr>
<td>Health promotion services</td>
<td>103</td>
<td>17.5%</td>
</tr>
<tr>
<td>Homelessness services</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>Immunizations</td>
<td>44</td>
<td>7.5%</td>
</tr>
<tr>
<td>Occupational therapy</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>8</td>
<td>1.4%</td>
</tr>
<tr>
<td>Recreation services</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Sexual misconduct education and prevention</td>
<td>52</td>
<td>8.9%</td>
</tr>
<tr>
<td>Spiritual life</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Student affairs</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Testing center</td>
<td>35</td>
<td>6.0%</td>
</tr>
<tr>
<td>Threat assessment team</td>
<td>26</td>
<td>4.4%</td>
</tr>
<tr>
<td>Title IX</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>TRIO services</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Tutoring</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td>Veterans services</td>
<td>4</td>
<td>0.7%</td>
</tr>
<tr>
<td>Violence prevention</td>
<td>48</td>
<td>8.2%</td>
</tr>
<tr>
<td>Women’s resource center</td>
<td>10</td>
<td>1.7%</td>
</tr>
<tr>
<td>Other</td>
<td>39</td>
<td>6.6%</td>
</tr>
</tbody>
</table>

**TOTAL CENTERS RESPONDING** 587
## Campus Teams and Policies

Which of the Following Are True for Your Institution?

<table>
<thead>
<tr>
<th>Description</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has a Behavioral Intervention / CARE Team (even if called by a different name)</td>
<td>552</td>
<td>91.1%</td>
</tr>
<tr>
<td>Has a campus Threat Assessment Team</td>
<td>339</td>
<td>55.9%</td>
</tr>
<tr>
<td>Includes GENDER EXPRESSION in institution’s nondiscrimination policy</td>
<td>321</td>
<td>53.0%</td>
</tr>
<tr>
<td>Includes GENDER IDENTITY in institution’s nondiscrimination policy</td>
<td>394</td>
<td>65.0%</td>
</tr>
<tr>
<td>Includes SEXUAL ORIENTATION in institution’s nondiscrimination policy</td>
<td>522</td>
<td>86.1%</td>
</tr>
<tr>
<td>Is religiously affiliated</td>
<td>153</td>
<td>25.2%</td>
</tr>
<tr>
<td>Offers domestic partner benefits for employees</td>
<td>381</td>
<td>62.9%</td>
</tr>
<tr>
<td>Our center uses a version of Stepped Care</td>
<td>75</td>
<td>12.4%</td>
</tr>
</tbody>
</table>

## School Size

School Size (Based on Official Fall, 2016 Enrollment)

<table>
<thead>
<tr>
<th>School Size (Based on Official Fall, 2016 Enrollment)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>66</td>
<td>10.6%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>94</td>
<td>15.1%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>117</td>
<td>18.8%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>67</td>
<td>10.8%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>57</td>
<td>9.2%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>65</td>
<td>10.5%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>37</td>
<td>6.0%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>36</td>
<td>5.8%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>29</td>
<td>4.7%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>16</td>
<td>2.6%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>21</td>
<td>3.4%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>16</td>
<td>2.4%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>621</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

## School Status

<table>
<thead>
<tr>
<th>School Status</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Art School only (e.g., Culinary, Music, Design, etc.)</td>
<td>11</td>
<td>1.8%</td>
</tr>
<tr>
<td>Community college (e.g., 2-year)</td>
<td>30</td>
<td>4.9%</td>
</tr>
<tr>
<td>Health profession school only (e.g., Chiropractic, Nursing, etc.)</td>
<td>16</td>
<td>2.6%</td>
</tr>
<tr>
<td>Science, Technology, Engineering and Math (STEM) institution only</td>
<td>8</td>
<td>1.3%</td>
</tr>
<tr>
<td>Four-year public university</td>
<td>215</td>
<td>35.4%</td>
</tr>
<tr>
<td>Four-year public college</td>
<td>42</td>
<td>6.9%</td>
</tr>
<tr>
<td>Four-year private university</td>
<td>182</td>
<td>29.9%</td>
</tr>
<tr>
<td>Four-year private college</td>
<td>101</td>
<td>16.6%</td>
</tr>
<tr>
<td>Other</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>608</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>
### Percent of Enrolled Students Who Live On-Campus

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Minimum</th>
<th>Maximum</th>
<th>Median</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>54</td>
<td>0</td>
<td>99.5%</td>
<td>77.0%</td>
<td>64.9%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>78</td>
<td>0</td>
<td>100.0%</td>
<td>70.0%</td>
<td>65.0%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>76</td>
<td>0</td>
<td>98.0%</td>
<td>50.0%</td>
<td>50.0%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>46</td>
<td>0</td>
<td>92.0%</td>
<td>29.5%</td>
<td>35.4%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>37</td>
<td>0</td>
<td>80.0%</td>
<td>27.0%</td>
<td>31.8%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>48</td>
<td>0</td>
<td>90.0%</td>
<td>30.0%</td>
<td>30.1%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>29</td>
<td>0</td>
<td>56.0%</td>
<td>25.0%</td>
<td>25.2%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>23</td>
<td>0</td>
<td>55.0%</td>
<td>26.5%</td>
<td>25.0%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>22</td>
<td>0</td>
<td>73.0%</td>
<td>21.0%</td>
<td>24.4%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>8</td>
<td>0</td>
<td>40.0%</td>
<td>26.0%</td>
<td>22.2%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>17</td>
<td>0</td>
<td>40.0%</td>
<td>17.0%</td>
<td>18.2%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>10</td>
<td>10.0%</td>
<td>29.1%</td>
<td>20.9%</td>
<td>19.9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>448</strong></td>
<td><strong>0</strong></td>
<td><strong>100%</strong></td>
<td><strong>34.0%</strong></td>
<td><strong>42.7%</strong></td>
</tr>
</tbody>
</table>

### Types of Enrolled Students

<table>
<thead>
<tr>
<th>Types of Enrolled Students at Your Institution</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-college students (e.g., secondary students)</td>
<td>109</td>
<td>17.6%</td>
</tr>
<tr>
<td>Undergraduates</td>
<td>599</td>
<td>96.5%</td>
</tr>
<tr>
<td>Graduate students</td>
<td>493</td>
<td>79.4%</td>
</tr>
<tr>
<td>Professional school students</td>
<td>224</td>
<td>36.1%</td>
</tr>
<tr>
<td>Other</td>
<td>16</td>
<td>2.4%</td>
</tr>
</tbody>
</table>

### Months of Year That Center is Open for Counseling Services

<table>
<thead>
<tr>
<th>Months of the Year that Center is Open for Counseling Services</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>9</td>
<td>48</td>
<td>8.1%</td>
</tr>
<tr>
<td>10</td>
<td>53</td>
<td>8.9%</td>
</tr>
<tr>
<td>11</td>
<td>14</td>
<td>2.4%</td>
</tr>
<tr>
<td>12</td>
<td>466</td>
<td>78.3%</td>
</tr>
<tr>
<td>Other</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>595</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

### Counseling Services Offered Outside Normal Work Hours

<table>
<thead>
<tr>
<th>Counseling Services (e.g., Counseling Appts) Offered OUTSIDE Normal Work Hours (NOT including crisis on-call services.)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No, we do NOT offer counseling services outside normal work hours</td>
<td>346</td>
<td>60.3%</td>
</tr>
<tr>
<td>Yes, we do offer counseling services outside normal work hours</td>
<td>228</td>
<td>39.7%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>574</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
Days of Week Extended Hours Were Available

<table>
<thead>
<tr>
<th>Days of the Week That Extended Hours Were Available (For Centers That Have Extended Hours)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sundays</td>
<td>2</td>
<td>0.9%</td>
</tr>
<tr>
<td>Mondays</td>
<td>149</td>
<td>66.2%</td>
</tr>
<tr>
<td>Tuesdays</td>
<td>176</td>
<td>78.2%</td>
</tr>
<tr>
<td>Wednesdays</td>
<td>171</td>
<td>76.0%</td>
</tr>
<tr>
<td>Thursdays</td>
<td>148</td>
<td>65.8%</td>
</tr>
<tr>
<td>Fridays</td>
<td>63</td>
<td>28.0%</td>
</tr>
<tr>
<td>Saturdays</td>
<td>8</td>
<td>3.6%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>225</strong></td>
<td></td>
</tr>
</tbody>
</table>

NOTE: Most reported the center remained open until 6 or 7 pm on certain weekdays during the academic year.

Affiliations of Institution

This year for the first time, a variety of higher education groups were added to the survey, and directors indicated which (if any) their institution was affiliated with, and/or benchmarked with.

<table>
<thead>
<tr>
<th>Indicate Which of the Following Affiliations Your Institution Has and/or Benchmarks With. (check all that apply)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAU (Association of American Universities)</td>
<td>80</td>
<td>13.2%</td>
</tr>
<tr>
<td>ACCU (Association of Catholic Colleges and Universities)</td>
<td>53</td>
<td>8.8%</td>
</tr>
<tr>
<td>ACM (Associated Colleges of the Midwest)</td>
<td>17</td>
<td>2.8%</td>
</tr>
<tr>
<td>AICAD (Association of Independent Colleges of Art &amp; Design)</td>
<td>8</td>
<td>1.3%</td>
</tr>
<tr>
<td>ACS (Associated Colleges of the South)</td>
<td>23</td>
<td>3.8%</td>
</tr>
<tr>
<td>CCCU (Council for Christian Colleges and Universities)</td>
<td>17</td>
<td>2.8%</td>
</tr>
<tr>
<td>COFHE (Council on Financing Higher Education)</td>
<td>19</td>
<td>3.1%</td>
</tr>
<tr>
<td>GLCA (Great Lakes Colleges Association)</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>HBCU (Historically Black Colleges and Universities)</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>HSI (Hispanic-Serving Institution)</td>
<td>39</td>
<td>6.5%</td>
</tr>
<tr>
<td>Ivy League, or Ivy Plus</td>
<td>11</td>
<td>1.8%</td>
</tr>
<tr>
<td>NESCAC (New England Small College Athletic Conference)</td>
<td>18</td>
<td>3.0%</td>
</tr>
<tr>
<td>National Liberal Arts College or University</td>
<td>41</td>
<td>6.8%</td>
</tr>
<tr>
<td>Research 1 University</td>
<td>70</td>
<td>11.6%</td>
</tr>
<tr>
<td>Research 3 University</td>
<td>41</td>
<td>6.8%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>604</strong></td>
<td></td>
</tr>
</tbody>
</table>
### Center Budget Information

#### Center Salary and Benefits Budget

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Minimum</th>
<th>Maximum</th>
<th>Median</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>20</td>
<td>37,000</td>
<td>614,600</td>
<td>182,973</td>
<td>192,561</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>30</td>
<td>90,000</td>
<td>975,000</td>
<td>236,856</td>
<td>310,081</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>45</td>
<td>70,000</td>
<td>900,000</td>
<td>361,452</td>
<td>365,550</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>21</td>
<td>138,158</td>
<td>1,603,400</td>
<td>400,000</td>
<td>479,783</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>25</td>
<td>90,000</td>
<td>1,925,204</td>
<td>408,658</td>
<td>563,995</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>31</td>
<td>136,000</td>
<td>2,172,395</td>
<td>779,888</td>
<td>855,560</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>19</td>
<td>150,000</td>
<td>3,034,004</td>
<td>946,000</td>
<td>1,242,182</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>19</td>
<td>361,496</td>
<td>4,200,000</td>
<td>1,215,558</td>
<td>1,448,021</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>54</td>
<td>700</td>
<td>1,500,000</td>
<td>1,591,688</td>
<td>1,540,686</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>54</td>
<td>2,558</td>
<td>4,062,000</td>
<td>2,250,000</td>
<td>2,273,097</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>39</td>
<td>2,800</td>
<td>862,734</td>
<td>23,948</td>
<td>76,411</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>9</td>
<td>3,000</td>
<td>3,239,144</td>
<td>577,572</td>
<td>577,572</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>245</strong></td>
<td><strong>37,000</strong></td>
<td><strong>5,341,883</strong></td>
<td><strong>494,040</strong></td>
<td><strong>859,525</strong></td>
</tr>
</tbody>
</table>

#### Center Operating Expenses Budget

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Minimum</th>
<th>Maximum</th>
<th>Median</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>31</td>
<td>2,000</td>
<td>160,000</td>
<td>12,000</td>
<td>24,752</td>
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<tr>
<td>1,501 – 2,500</td>
<td>54</td>
<td>700</td>
<td>1,500,000</td>
<td>15,875</td>
<td>72,229</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>54</td>
<td>2,558</td>
<td>139,665</td>
<td>20,168</td>
<td>32,128</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>39</td>
<td>2,800</td>
<td>862,734</td>
<td>23,948</td>
<td>76,411</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>31</td>
<td>3,000</td>
<td>307,300</td>
<td>29,000</td>
<td>45,367</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>32</td>
<td>6,000</td>
<td>212,337</td>
<td>45,561</td>
<td>57,001</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>22</td>
<td>1,000</td>
<td>1,100,000</td>
<td>61,207</td>
<td>186,842</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>16</td>
<td>16,986</td>
<td>300,000</td>
<td>90,000</td>
<td>93,396</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>31</td>
<td>6,986</td>
<td>809,428</td>
<td>98,000</td>
<td>246,284</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>10</td>
<td>13,580</td>
<td>350,000</td>
<td>102,350</td>
<td>132,747</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>8</td>
<td>47,070</td>
<td>200,000</td>
<td>63,065</td>
<td>83,064</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>9</td>
<td>60,000</td>
<td>3,239,144</td>
<td>200,881</td>
<td>577,572</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>315</strong></td>
<td><strong>700</strong></td>
<td><strong>3,239,144</strong></td>
<td><strong>30,000</strong></td>
<td><strong>87,697</strong></td>
</tr>
</tbody>
</table>
## Center Professional Development Budget

### Professional Development Budget for all staff (including travel, registration, related costs)

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Minimum</th>
<th>Maximum</th>
<th>Median</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>41</td>
<td>0</td>
<td>13,000</td>
<td>2,500</td>
<td>3,244</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>67</td>
<td>0</td>
<td>40,000</td>
<td>3,000</td>
<td>4,759</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>74</td>
<td>0</td>
<td>15,000</td>
<td>4,000</td>
<td>4,869</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>47</td>
<td>0</td>
<td>75,000</td>
<td>4,500</td>
<td>7,300</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>36</td>
<td>0</td>
<td>25,000</td>
<td>5,000</td>
<td>6,514</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>47</td>
<td>420</td>
<td>42,000</td>
<td>9,000</td>
<td>12,038</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>26</td>
<td>0</td>
<td>50,000</td>
<td>10,000</td>
<td>14,903</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>24</td>
<td>1,370</td>
<td>40,000</td>
<td>13,401</td>
<td>15,707</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>16</td>
<td>9,600</td>
<td>36,815</td>
<td>21,750</td>
<td>22,254</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>11</td>
<td>0</td>
<td>62,000</td>
<td>20,000</td>
<td>23,818</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>13</td>
<td>0</td>
<td>60,000</td>
<td>27,500</td>
<td>26,740</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>12</td>
<td>12,000</td>
<td>75,000</td>
<td>24,875</td>
<td>33,854</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>414</td>
<td>0</td>
<td>75,000</td>
<td>5,500</td>
<td>9,884</td>
</tr>
</tbody>
</table>

## No-Show Fees

### Last Year, Did Your Center Charge a Fee for No-Show Appointments?

(For Centers that Charged For No-Show Appointments)

<table>
<thead>
<tr>
<th>Last Year, Did Your Center Charge a Fee for No-Show Appointments? (check all that apply)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>459</td>
<td>76.0%</td>
</tr>
<tr>
<td>Yes, for no-showed psychiatric appts.</td>
<td>87</td>
<td>14.4%</td>
</tr>
<tr>
<td>Yes, for no-showed individual counseling appts.</td>
<td>113</td>
<td>18.7%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>588</td>
<td></td>
</tr>
</tbody>
</table>

### Fee Charged (For Centers That Charged For No-Show Appointments)

<table>
<thead>
<tr>
<th>Fee Amount</th>
<th>Psychiatric No-Show Fee # of Centers</th>
<th>Percent</th>
<th>Counseling No-Show Fee # of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>$5</td>
<td>3</td>
<td>4.9%</td>
<td>5</td>
<td>6.0%</td>
</tr>
<tr>
<td>$10</td>
<td>6</td>
<td>9.8%</td>
<td>13</td>
<td>15.5%</td>
</tr>
<tr>
<td>$12</td>
<td>0</td>
<td>0.0%</td>
<td>1</td>
<td>1.2%</td>
</tr>
<tr>
<td>$15</td>
<td>6</td>
<td>9.8%</td>
<td>8</td>
<td>9.5%</td>
</tr>
<tr>
<td>$20</td>
<td>14</td>
<td>23.0%</td>
<td>17</td>
<td>20.2%</td>
</tr>
<tr>
<td>$25</td>
<td>19</td>
<td>31.1%</td>
<td>32</td>
<td>38.1%</td>
</tr>
<tr>
<td>$30</td>
<td>3</td>
<td>4.9%</td>
<td>4</td>
<td>4.8%</td>
</tr>
<tr>
<td>$35</td>
<td>2</td>
<td>3.3%</td>
<td>3</td>
<td>3.6%</td>
</tr>
<tr>
<td>$40</td>
<td>1</td>
<td>1.6%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>$50</td>
<td>4</td>
<td>6.6%</td>
<td>1</td>
<td>1.2%</td>
</tr>
<tr>
<td>$100</td>
<td>2</td>
<td>3.3%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>$105</td>
<td>1</td>
<td>1.6%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>61</td>
<td></td>
<td>84</td>
<td></td>
</tr>
</tbody>
</table>
Center Responses to Divisive Social and Political Events

<table>
<thead>
<tr>
<th>How has your center responded to divisive social and political events impacting your campus?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not applicable, campus was not impacted</td>
<td>7</td>
<td>1.5%</td>
</tr>
<tr>
<td>Yes, campus was impacted (but did not specify center response)</td>
<td>13</td>
<td>2.9%</td>
</tr>
<tr>
<td>Campus impacted, but center only offered the usual center services</td>
<td>21</td>
<td>4.6%</td>
</tr>
<tr>
<td>Specific center responses (see table below)</td>
<td>414</td>
<td>91.0%</td>
</tr>
<tr>
<td>TOTAL RESPONSES</td>
<td>455</td>
<td></td>
</tr>
</tbody>
</table>

How has your center responded to divisive social and political events impacting your campus? (Text Responses)

Some campuses indicated that they provided support to students who sought services, including some centers who increased their hours:
- We do the best we can with the students in front of us.
- We address it in individual and group therapy.
- Provided support to students.
- By offering counseling to those affected.
- Individually within the counseling center. No specific programs were put on by us.
- Offering support and services to affected students.
- Provided counseling services to students impacted.
- We discuss these events in therapy sessions as needed. We let students know that we are available should they wish to have a safe place to discuss these issues. We have not provided any campus-wide events.
- Supported campus initiatives offering counseling services when requested or needed. The counseling center has not initiated any "interventions" on its own. We are a very politically conservative campus and try to take a neutral stance so all students will perceive the counseling center as sensitive to their values, etc.
- Immediately following the 2016 election, the Counseling Center offered additional walk-in times and helping in facilitating campus conversations.
- Email acknowledgement and reminder of counseling services to students.

Some centers reported that they increased services for certain student populations:
- Offered increased services, especially to students of color.
- Increase hours, process group offered every week, supported educational efforts of the Diversity office.
- Additional outreach to multicultural center; therapy group for students who identify differently than the majority culture on campus.
• The Counseling Center has been called upon to provide walk in services for students impacted by situations on campus directly related to divisive social encounters. The Counseling Center also co-sponsors (with Outreach Education) forums as needed on socially divisive issues.
• The day following the presidential election, we extended our drop in hours and held an open group in a common area. We also sent campus wide email with regard to coping with anxiety. There has been an increase in programs via our student life office as well as academic departments to address social and political events since that day.
• Provided programming on micro-aggressions to all freshmen. Active involvement in campus programming. Providing mandated counseling to students exhibiting disrespectful behavior and speech.

**Some centers described the impact on clinicians and their own responses:**
• Director encouraged staff to process their own feelings and encouraged them to meet all clients where they are by providing a safe place for all clients to manage their reactions to those events.
• The Counseling Center also attempts to offer information to staff members, as well as the space for staff members to process their reactions to events, in an effort to ensure that staff members are equipped to help impacted students.

**Some centers noted concern about neutrality:**
• We have not been involved on a larger scale. Important for us to support students' regardless of political stance.
• For political events, we remain neutral when on campus. We are advocates for social justice for targeted groups.

**Some centers reported attending/participating in events that others organized on campus or serving on relevant committees:**
• When events are planned we are present.
• Attendance at campus events, individual supports for students/staff.
• We have attended DACA protests and we display a DACA poster outside Center to show support for DACA students.
• We have attended events to support impacted students while not taking political positions since we are State employees. We have added training regarding DACA students so we are better informed.
• We participate in campus discussions and also make certain that counselor support is available at events that are likely to need them.
• We attend town hall meetings in our neutral role as counselors.
• We provided support through individual therapy and being at campus events.
• We are present at all campus events that address these issues.
• We are participating in committee work for the college's engaged pluralism initiative to help make our campus more affirming for all community members, we created “self-care for activists” workshops, we have participated in community marches and protests.

A number of centers also noted sponsoring programming on their own or partnering with other campus constituencies and/or increasing outreach in this area:

• We've partnered with campus life offices to create group processing events, posted on social media, and increased participation at diversity & inclusion events as attendees and committee members.
• Increased support groups, participated in campus dialogues, helped facilitate student affairs trainings.
• We have posted messages on our website and social media addressing the potential impact of various events on individuals within our campus community, and on the climate of the community itself. We have partnered with the Multicultural Student Center to hold awareness events on campus. We have made ourselves available to organizations and student groups that had planned gatherings to address such topics.
• Participated in campus panels, facilitated campus dialogues, facilitated microaggressions workshops, staff dialogue re: clinical implications, posted racial trauma/psycho-ed material on website.
• We have been intentional about serving/reaching out to populations that were targeted, e.g., workshop series for undocumented students.
• We have led a number of restorative justice talking circles, we have offered services specifically for those affected by current events, we attend events in support of marginalized groups.
• Helped organize and staff offerings for vulnerable populations.
• We have held community gatherings that are focused on supporting one another and basic techniques for mindfulness, relaxation, constructive discourse. We have co-facilitated programs with our Diversity Center that are marketed as directly in response to specific events (e.g. immigration bill, Orlando shooting, etc.).
• We collaborated with campus departments and colleagues, as well as community members. We provided individual services, online resources, consultation, and are available for campus-wide events as needed.

Some centers reported posting statements on their website and communicating through other avenues to students, in addition to other activities:
• We show up at all political rallies. We often post statements on our website in support of certain populations (e.g., undocumented students, Black Lives Matters campaign, etc.).
• Message on our webpage acknowledging the events and welcoming students to our center.
• Statement on our webpage (intentionally written to be inclusive regardless of political orientation); increased participation at campus events, outreaches, committee meetings,
etc.; department debriefs/discussions/supports as needed; collaborations with other departments to support affected students.

- Statements prepared and released, counseling available.
- We developed a Diversity and Inclusion Statement, and post responses on our website for local and national issues/events that will impact students. We have increased programming in collaboration with our Multicultural Student Center along with other campus entities to promote inclusion and support for students with marginalized identities, and we have engaged in several learning experiences as a counseling staff to increase knowledge, skills and awareness about current issues impacting students.
- Website statements, increased community programming, groups that serve affected communities, and partnership with other units that serve marginalized student groups.

And many centers offered a multi-pronged response:

- Provided counseling support at dialogues on campus processing incidents that occurred on our campus; collaborated with offices on campus to create programming; met with student groups for needs assessment and support; processed internally within the center to determine climate, staff burnout and additional needs; consultation with administration.
- Outreach programming, institutional consultation including director serving on bias incident response team, in-house professional development that includes exploration and processing of current events on staff, initiating conversations about events with clients and other departments.
- We work from a feminist/social justice perspective so social/political events have been an integral part of our conversations -- the impact on us AND on our clients. We have had signs in our office welcoming everyone, showing our support for marginalized students; we have been active in campus rallies, etc; we co-sponsored groups after the election.
- Website message; sponsored and facilitated campus open meetings; did consulting around creating an in-house "our voices" group for people of color; engaged with officers of diversity on campus to create engagement on campus around it; attended protests and invited student groups to talk to the director about their campus concerns.
- Participant task force & forums. Supportive social justice messages on our homepage. --Met with targeted student populations on campus in their places of safe harbor for open dialogue and support. Hired extra-help bilingual counselors with relevant clinical experience with DACA, immigrant, international, and/or refugee populations. Internal staff dialogue & process. After-hours support for student protest attendees’ trauma.
- Host campus forums and panel discussions as well as bring in outside presenters. Hired a Director of Inclusive Excellence and are currently engaged in Student Life focus groups across campus on ways to increase student and faculty collaboration and involvement in addressing these issues and promoting equity and inclusion for all campus constituents.
### Crisis and Triage Services

<table>
<thead>
<tr>
<th>Center Policy Allows Clients to be Seen Weekly for Individual Therapy</th>
<th># of Centers</th>
<th>Percent</th>
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### Crisis Appointments

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## Triage Appointments: Total Conducted

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**TOTAL**

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## “Talk Therapy” Appointments

### Unique Clients Who Attended Any Talk Therapy

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### Talk Therapy Appts Attended

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<th>Mean</th>
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### Talk Therapy Appts No-Showed

#### Individual “Talk Therapy” Appointments No-Showed by Clients

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### Talk Therapy Appts Cancelled

#### Individual “Talk Therapy” Appointments Cancelled by Clients

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## Talk Therapy Appts Cancelled by Counselors

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## Percent Talk Therapy Appts Scheduled for < 50 Min

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### Psychiatric Appointments

#### Unique Clients Who Attended Psychiatric Services

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#### Psychiatric Appts Attended

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### Psychiatric Appts Cancelled

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<td><strong>0</strong></td>
<td><strong>2274</strong></td>
<td><strong>42.0</strong></td>
<td><strong>129.1</strong></td>
</tr>
</tbody>
</table>
### Sufficiency of Available Psychiatric Hours

How Sufficient Was the Number of Available Psychiatric Hours in Meeting the Need for Psychiatric Services Last Year?

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Had more hrs than needed</th>
<th>Had about the right # of hrs</th>
<th>Needed up to 10 more weekly hrs</th>
<th>Needed over 10 more weekly hrs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>13</td>
<td>0</td>
<td>53.8%</td>
<td>46.2%</td>
<td>0</td>
</tr>
<tr>
<td>1,501 - 2,500</td>
<td>39</td>
<td>2.6%</td>
<td>43.6%</td>
<td>35.9%</td>
<td>17.9%</td>
</tr>
<tr>
<td>2,501 - 5,000</td>
<td>50</td>
<td>0</td>
<td>50.0%</td>
<td>44.0%</td>
<td>6.0%</td>
</tr>
<tr>
<td>5,001 - 7,500</td>
<td>32</td>
<td>6.3%</td>
<td>31.3%</td>
<td>50.0%</td>
<td>12.5%</td>
</tr>
<tr>
<td>7,501 - 10,000</td>
<td>21</td>
<td>0</td>
<td>38.1%</td>
<td>47.6%</td>
<td>14.3%</td>
</tr>
<tr>
<td>10,001 - 15,000</td>
<td>32</td>
<td>6.3%</td>
<td>34.4%</td>
<td>31.3%</td>
<td>28.1%</td>
</tr>
<tr>
<td>15,001 - 20,000</td>
<td>17</td>
<td>11.8%</td>
<td>35.3%</td>
<td>29.4%</td>
<td>23.5%</td>
</tr>
<tr>
<td>20,001 - 25,000</td>
<td>13</td>
<td>0</td>
<td>46.2%</td>
<td>38.5%</td>
<td>15.4%</td>
</tr>
<tr>
<td>25,001 - 30,000</td>
<td>18</td>
<td>5.6%</td>
<td>22.2%</td>
<td>33.3%</td>
<td>38.9%</td>
</tr>
<tr>
<td>30,001 - 35,000</td>
<td>6</td>
<td>0</td>
<td>33.3%</td>
<td>16.7%</td>
<td>50.0%</td>
</tr>
<tr>
<td>35,001 - 45,000</td>
<td>10</td>
<td>0</td>
<td>30.0%</td>
<td>20.0%</td>
<td>50.0%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>6</td>
<td>0</td>
<td>33.3%</td>
<td>33.3%</td>
<td>33.3%</td>
</tr>
<tr>
<td>Total</td>
<td>257</td>
<td>3.1%</td>
<td>39.3%</td>
<td>38.5%</td>
<td>19.1%</td>
</tr>
</tbody>
</table>

NOTE: 34.9% of centers reported that there are NO psychiatric hours available on campus.
### Group Therapy
#### Number of Groups Center Ran

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Minimum</th>
<th>Maximum</th>
<th>Median</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>42</td>
<td>0</td>
<td>13</td>
<td>1.0</td>
<td>1.8</td>
</tr>
<tr>
<td>1,501 - 2,500</td>
<td>64</td>
<td>0</td>
<td>21</td>
<td>2.0</td>
<td>3.5</td>
</tr>
<tr>
<td>2,501 - 5,000</td>
<td>88</td>
<td>0</td>
<td>22</td>
<td>2.0</td>
<td>3.7</td>
</tr>
<tr>
<td>5,001 - 7,500</td>
<td>56</td>
<td>0</td>
<td>36</td>
<td>2.0</td>
<td>5.3</td>
</tr>
<tr>
<td>7,501 - 10,000</td>
<td>41</td>
<td>0</td>
<td>33</td>
<td>5.0</td>
<td>7.3</td>
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<tr>
<td>10,001 - 15,000</td>
<td>53</td>
<td>0</td>
<td>41</td>
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<td>8.7</td>
</tr>
<tr>
<td>15,001 - 20,000</td>
<td>28</td>
<td>0</td>
<td>33</td>
<td>11.0</td>
<td>13.0</td>
</tr>
<tr>
<td>20,001 - 25,000</td>
<td>28</td>
<td>0</td>
<td>60</td>
<td>12.5</td>
<td>16.7</td>
</tr>
<tr>
<td>25,001 - 30,000</td>
<td>21</td>
<td>0</td>
<td>56</td>
<td>13.0</td>
<td>18.9</td>
</tr>
<tr>
<td>30,001 - 35,000</td>
<td>12</td>
<td>1</td>
<td>67</td>
<td>26.0</td>
<td>27.3</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>15</td>
<td>0</td>
<td>100</td>
<td>25.0</td>
<td>35.7</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>12</td>
<td>15</td>
<td>97</td>
<td>45.0</td>
<td>50.6</td>
</tr>
<tr>
<td>Total</td>
<td>460</td>
<td>0</td>
<td>100</td>
<td>4.00</td>
<td>9.5</td>
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</table>

### Unique Students Who Attended Group

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Minimum</th>
<th>Maximum</th>
<th>Median</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>41</td>
<td>0</td>
<td>35</td>
<td>0</td>
<td>6.9</td>
</tr>
<tr>
<td>1,501 - 2,500</td>
<td>54</td>
<td>0</td>
<td>149</td>
<td>0</td>
<td>17.9</td>
</tr>
<tr>
<td>2,501 - 5,000</td>
<td>75</td>
<td>0</td>
<td>135</td>
<td>9.0</td>
<td>22.1</td>
</tr>
<tr>
<td>5,001 - 7,500</td>
<td>50</td>
<td>0</td>
<td>154</td>
<td>5.5</td>
<td>28.8</td>
</tr>
<tr>
<td>7,501 - 10,000</td>
<td>35</td>
<td>0</td>
<td>212</td>
<td>23.0</td>
<td>44.7</td>
</tr>
<tr>
<td>10,001 - 15,000</td>
<td>49</td>
<td>0</td>
<td>621</td>
<td>38.0</td>
<td>80.1</td>
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<tr>
<td>15,001 - 20,000</td>
<td>27</td>
<td>0</td>
<td>760</td>
<td>99.0</td>
<td>139.2</td>
</tr>
<tr>
<td>20,001 - 25,000</td>
<td>19</td>
<td>0</td>
<td>494</td>
<td>105.0</td>
<td>153.8</td>
</tr>
<tr>
<td>25,001 - 30,000</td>
<td>17</td>
<td>0</td>
<td>984</td>
<td>166.0</td>
<td>199.4</td>
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<tr>
<td>30,001 - 35,000</td>
<td>13</td>
<td>10</td>
<td>4266</td>
<td>264.0</td>
<td>604.9</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>16</td>
<td>0</td>
<td>620</td>
<td>175.5</td>
<td>249.4</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>12</td>
<td>76</td>
<td>731</td>
<td>295.5</td>
<td>343.7</td>
</tr>
<tr>
<td>Total</td>
<td>408</td>
<td>0</td>
<td>4266</td>
<td>24.0</td>
<td>88.0</td>
</tr>
</tbody>
</table>
## Total Group Contacts

**Total Group Contacts**

<table>
<thead>
<tr>
<th>School Size</th>
<th># of Centers</th>
<th>Minimum</th>
<th>Maximum</th>
<th>Median</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>38</td>
<td>0</td>
<td>393</td>
<td>0</td>
<td>43.7</td>
</tr>
<tr>
<td>1,501 - 2,500</td>
<td>55</td>
<td>0</td>
<td>1253</td>
<td>0</td>
<td>125.1</td>
</tr>
<tr>
<td>2,501 - 5,000</td>
<td>70</td>
<td>0</td>
<td>661</td>
<td>25.5</td>
<td>100.4</td>
</tr>
<tr>
<td>5,001 - 7,500</td>
<td>50</td>
<td>0</td>
<td>2691</td>
<td>24.5</td>
<td>216.0</td>
</tr>
<tr>
<td>7,501 - 10,000</td>
<td>39</td>
<td>0</td>
<td>1927</td>
<td>78.0</td>
<td>306.5</td>
</tr>
<tr>
<td>10,001 - 15,000</td>
<td>47</td>
<td>0</td>
<td>1872</td>
<td>231.0</td>
<td>351.3</td>
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<tr>
<td>15,001 - 20,000</td>
<td>28</td>
<td>0</td>
<td>17145</td>
<td>619.0</td>
<td>1259.0</td>
</tr>
<tr>
<td>20,001 - 25,000</td>
<td>19</td>
<td>0</td>
<td>2511</td>
<td>536.0</td>
<td>758.7</td>
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<td>25,001 - 30,000</td>
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<td>4204</td>
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<td>995.3</td>
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<td>30,001 - 35,000</td>
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<td>60</td>
<td>5049</td>
<td>1553.0</td>
<td>2015.3</td>
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<tr>
<td>35,001 – 45,000</td>
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<td>0</td>
<td>3781</td>
<td>974.5</td>
<td>1256.5</td>
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<tr>
<td>45,001 and over</td>
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<td>827</td>
<td>8172</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>404</strong></td>
<td>0</td>
<td><strong>17145</strong></td>
<td><strong>109.0</strong></td>
<td><strong>502.5</strong></td>
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### Client Presenting Problems

<table>
<thead>
<tr>
<th>Client Presenting Problems</th>
<th># of Centers</th>
<th>Mean Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anxiety</td>
<td>203</td>
<td>48.2%</td>
</tr>
<tr>
<td>Stress</td>
<td>147</td>
<td>39.1%</td>
</tr>
<tr>
<td>Depression</td>
<td>198</td>
<td>34.5%</td>
</tr>
<tr>
<td>Taking prescribed psychotropic medication</td>
<td>141</td>
<td>25.5%</td>
</tr>
<tr>
<td>Suicidal thoughts or behaviors</td>
<td>175</td>
<td>25.2%</td>
</tr>
<tr>
<td>Relationship problem – specific relationship</td>
<td>167</td>
<td>22.9%</td>
</tr>
<tr>
<td>Family</td>
<td>161</td>
<td>21.2%</td>
</tr>
<tr>
<td>Relationship problem – interpersonal functioning in general</td>
<td>94</td>
<td>18.8%</td>
</tr>
<tr>
<td>Significant previous treatment history</td>
<td>125</td>
<td>16.2%</td>
</tr>
<tr>
<td>Sleep</td>
<td>134</td>
<td>15.8%</td>
</tr>
<tr>
<td>Loneliness</td>
<td>120</td>
<td>15.5%</td>
</tr>
<tr>
<td>Mood</td>
<td>124</td>
<td>14.2%</td>
</tr>
<tr>
<td>Adjustment</td>
<td>149</td>
<td>12.8%</td>
</tr>
<tr>
<td>Attention</td>
<td>152</td>
<td>11.3%</td>
</tr>
<tr>
<td>Eating</td>
<td>187</td>
<td>10.6%</td>
</tr>
<tr>
<td>Career</td>
<td>127</td>
<td>10.5%</td>
</tr>
<tr>
<td>Trauma</td>
<td>118</td>
<td>9.7%</td>
</tr>
<tr>
<td>Identify development</td>
<td>117</td>
<td>9.3%</td>
</tr>
<tr>
<td>Grief</td>
<td>177</td>
<td>8.3%</td>
</tr>
<tr>
<td>Anger</td>
<td>23</td>
<td>8.3%</td>
</tr>
<tr>
<td>Perfectionism</td>
<td>87</td>
<td>7.8%</td>
</tr>
<tr>
<td>Health concerns</td>
<td>137</td>
<td>7.5%</td>
</tr>
<tr>
<td>Sexual abuse or assault</td>
<td>164</td>
<td>6.6%</td>
</tr>
<tr>
<td>Alcohol</td>
<td>161</td>
<td>6.5%</td>
</tr>
<tr>
<td>Non-suicidal self-injury</td>
<td>147</td>
<td>6.4%</td>
</tr>
<tr>
<td>Physical abuse</td>
<td>140</td>
<td>5.7%</td>
</tr>
<tr>
<td>Obsession</td>
<td>125</td>
<td>4.5%</td>
</tr>
<tr>
<td>Drugs</td>
<td>144</td>
<td>4.5%</td>
</tr>
<tr>
<td>Discrimination</td>
<td>114</td>
<td>3.6%</td>
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<tr>
<td>Race</td>
<td>87</td>
<td>3.2%</td>
</tr>
<tr>
<td>Conduct</td>
<td>126</td>
<td>3.1%</td>
</tr>
<tr>
<td>Sexual orientation</td>
<td>129</td>
<td>3.0%</td>
</tr>
<tr>
<td>Autism spectrum disorders</td>
<td>86</td>
<td>1.6%</td>
</tr>
<tr>
<td>Psychotic</td>
<td>143</td>
<td>1.2%</td>
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</tbody>
</table>
## Demographics of Center Clients

<table>
<thead>
<tr>
<th>Client Demographics (Count of Clients in Each Demographic Category)</th>
<th># of Centers</th>
<th>Mean Freq</th>
<th>Mean Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian / Native American</td>
<td>269</td>
<td>6.0</td>
<td>0.6%</td>
</tr>
<tr>
<td>Arab / Arab-American</td>
<td>121</td>
<td>5.0</td>
<td>0.5%</td>
</tr>
<tr>
<td>Asian / Asian-American</td>
<td>289</td>
<td>112.4</td>
<td>10.5%</td>
</tr>
<tr>
<td>Black / African-American</td>
<td>303</td>
<td>107.4</td>
<td>10.1%</td>
</tr>
<tr>
<td>Latino / Latina</td>
<td>296</td>
<td>107.1</td>
<td>10.0%</td>
</tr>
<tr>
<td>White</td>
<td>300</td>
<td>594.7</td>
<td>55.6%</td>
</tr>
<tr>
<td>Multiracial</td>
<td>263</td>
<td>74.2</td>
<td>6.9%</td>
</tr>
<tr>
<td>Other race / ethnicity</td>
<td>210</td>
<td>62.2</td>
<td>5.8%</td>
</tr>
<tr>
<td>Female</td>
<td>296</td>
<td>577.9</td>
<td>62.4%</td>
</tr>
<tr>
<td>Gender non-binary / non-conforming</td>
<td>138</td>
<td>10.7</td>
<td>1.2%</td>
</tr>
<tr>
<td>Male</td>
<td>292</td>
<td>315.1</td>
<td>34.0%</td>
</tr>
<tr>
<td>Self-Identify</td>
<td>159</td>
<td>15.9</td>
<td>1.7%</td>
</tr>
<tr>
<td>Transgender</td>
<td>243</td>
<td>6.0</td>
<td>0.6%</td>
</tr>
<tr>
<td>Gay</td>
<td>196</td>
<td>26.0</td>
<td>3.1%</td>
</tr>
<tr>
<td>Lesbian</td>
<td>197</td>
<td>15.7</td>
<td>1.9%</td>
</tr>
<tr>
<td>Bisexual</td>
<td>194</td>
<td>69.4</td>
<td>8.3%</td>
</tr>
<tr>
<td>Heterosexual</td>
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<td>722.4</td>
<td>86.7%</td>
</tr>
<tr>
<td>Former foster youth</td>
<td>22</td>
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<td>--</td>
</tr>
<tr>
<td>Greek affiliated students (i.e., sorority/fraternity members)</td>
<td>100</td>
<td>72.7</td>
<td>--</td>
</tr>
<tr>
<td>International students</td>
<td>245</td>
<td>78.7</td>
<td>--</td>
</tr>
<tr>
<td>Military veterans</td>
<td>175</td>
<td>14.6</td>
<td>--</td>
</tr>
<tr>
<td>Sexual assault / abuse survivors</td>
<td>122</td>
<td>172.2</td>
<td>--</td>
</tr>
<tr>
<td>Students with diagnosed disabilities</td>
<td>166</td>
<td>102.2</td>
<td>--</td>
</tr>
<tr>
<td>Varsity student athletes</td>
<td>149</td>
<td>58.7</td>
<td>--</td>
</tr>
</tbody>
</table>
Other Clinical Issues

Clients Reporting Counseling Helped Their Academic Performance

<table>
<thead>
<tr>
<th>Do You Ask Clients if Counseling Helped Their Academic Performance?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>176</td>
<td>44.4%</td>
</tr>
<tr>
<td>Yes</td>
<td>220</td>
<td>55.6%</td>
</tr>
<tr>
<td>Mean Client “Yes” Response (for Centers That Ask This Question)</td>
<td>396</td>
<td>66.8%</td>
</tr>
</tbody>
</table>

Clients Reporting Counseling Helped Them Stay in School

<table>
<thead>
<tr>
<th>Do You Ask Clients if Counseling Helped Them Stay in School?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>189</td>
<td>48.0%</td>
</tr>
<tr>
<td>Yes</td>
<td>205</td>
<td>52.0%</td>
</tr>
<tr>
<td>Mean Client “Yes” Response (for Centers That Ask This Question)</td>
<td>394</td>
<td>65.2%</td>
</tr>
</tbody>
</table>

Clients on Leave for Psychological Reasons

<table>
<thead>
<tr>
<th>Clients Placed on (Medical) Leave for Psychological Reasons</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>25</td>
<td>2.8</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>33</td>
<td>9.5</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>28</td>
<td>12.0</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>18</td>
<td>16.4</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>12</td>
<td>18.8</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>15</td>
<td>23.0</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>6</td>
<td>80.8</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>4</td>
<td>39.0</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>1</td>
<td>10.0</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>2</td>
<td>86.5</td>
</tr>
<tr>
<td>TOTALS</td>
<td>147</td>
<td>16.4</td>
</tr>
</tbody>
</table>
### Clients Sent to Hospital for Psychological Reasons

<table>
<thead>
<tr>
<th>Clients SENT to a Hospital (or Other Center for Assessment for Hospitalization) for Psychological Reasons</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>34</td>
<td>5.1</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>39</td>
<td>7.9</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>46</td>
<td>10.1</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>37</td>
<td>12.1</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>28</td>
<td>16.9</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>24</td>
<td>25.5</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>19</td>
<td>22.1</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>12</td>
<td>21.6</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>11</td>
<td>16.7</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>9</td>
<td>25.4</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>11</td>
<td>45.9</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>6</td>
<td>39.3</td>
</tr>
<tr>
<td>TOTALS</td>
<td>276</td>
<td>15.6</td>
</tr>
</tbody>
</table>

### Clients Admitted to Hospital for Psychological Reasons

<table>
<thead>
<tr>
<th>Clients HOSPITALIZED (i.e., admitted to hospital) for Psychological Reasons</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>35</td>
<td>3.9</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>42</td>
<td>6.9</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>43</td>
<td>6.9</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>33</td>
<td>9.0</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>26</td>
<td>13.2</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>21</td>
<td>27.7</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>18</td>
<td>16.9</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>8</td>
<td>17.9</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>5</td>
<td>7.8</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>6</td>
<td>16.5</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>4</td>
<td>52.8</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>2</td>
<td>22.5</td>
</tr>
<tr>
<td>TOTALS</td>
<td>243</td>
<td>11.5</td>
</tr>
</tbody>
</table>
### Involuntary Hospitalizations

<table>
<thead>
<tr>
<th>How Many Client Hospitalizations Were INVOLUNTARY?</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>31</td>
<td>0.6</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>40</td>
<td>1.1</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>42</td>
<td>1.2</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>35</td>
<td>0.9</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>23</td>
<td>3.2</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>22</td>
<td>3.7</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>18</td>
<td>2.3</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>9</td>
<td>6.7</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>9</td>
<td>1.7</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>6</td>
<td>10.3</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>11</td>
<td>21.8</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>5</td>
<td>9.4</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>251</strong></td>
<td><strong>3.1</strong></td>
</tr>
</tbody>
</table>

### Total Hospitalizations

<table>
<thead>
<tr>
<th>Total TIMES Clients were Hospitalized for Psychological Reasons (could be greater than number of clients hospitalized if any clients were hospitalized more than once)</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>22</td>
<td>6.3</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>28</td>
<td>8.2</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>27</td>
<td>9.0</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>26</td>
<td>10.9</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>11</td>
<td>18.5</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>18</td>
<td>37.8</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>10</td>
<td>20.5</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>8</td>
<td>20.6</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>4</td>
<td>11.3</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>2</td>
<td>52.0</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>5</td>
<td>25.6</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>4</td>
<td>79.0</td>
</tr>
<tr>
<td><strong>TOTALS</strong></td>
<td><strong>165</strong></td>
<td><strong>16.6</strong></td>
</tr>
</tbody>
</table>
## Clients Who Attempted Suicide

<table>
<thead>
<tr>
<th>Clients Who Attempted Suicide (while enrolled as a student)</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>31</td>
<td>1.35</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>29</td>
<td>2.48</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>29</td>
<td>4.00</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>19</td>
<td>1.63</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>14</td>
<td>4.14</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>10</td>
<td>6.60</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>6</td>
<td>10.33</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>4</td>
<td>10.25</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>3</td>
<td>2.00</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>3</td>
<td>14.00</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>2</td>
<td>15.00</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>1</td>
<td>43.00</td>
</tr>
<tr>
<td><strong>TOTALS</strong></td>
<td><strong>151</strong></td>
<td><strong>4.03</strong></td>
</tr>
</tbody>
</table>

## Clients Who Died by Suicide

<table>
<thead>
<tr>
<th>Clients Who DIED by Suicide (while enrolled as a student)</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>47</td>
<td>.15</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>60</td>
<td>.15</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>78</td>
<td>.17</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>50</td>
<td>.18</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>31</td>
<td>.26</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>33</td>
<td>.67</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>21</td>
<td>.95</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>18</td>
<td>1.06</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>11</td>
<td>.73</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>6</td>
<td>1.83</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>5</td>
<td>2.60</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>8</td>
<td>2.88</td>
</tr>
<tr>
<td><strong>TOTALS</strong></td>
<td><strong>368</strong></td>
<td><strong>0.44</strong></td>
</tr>
</tbody>
</table>
## Clients Who Died in an Accident

<table>
<thead>
<tr>
<th>Clients Who Died in an Accident (while enrolled as a student)</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>40</td>
<td>.20</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>54</td>
<td>.24</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>65</td>
<td>.38</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>33</td>
<td>.55</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>20</td>
<td>.70</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>17</td>
<td>1.00</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>13</td>
<td>1.23</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>7</td>
<td>.86</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>6</td>
<td>1.17</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>3</td>
<td>1.00</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>4</td>
<td>3.00</td>
</tr>
<tr>
<td><strong>TOTALS</strong></td>
<td><strong>263</strong></td>
<td><strong>0.53</strong></td>
</tr>
</tbody>
</table>
Counseling and Health Services Collaboration

Counseling Services’ Proximity to Health Services

<table>
<thead>
<tr>
<th>What is Counseling Services’ Proximity to Health Services?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>My campus does NOT have health services</td>
<td>41</td>
<td>7.9%</td>
</tr>
<tr>
<td>Shared floor / suite in same building</td>
<td>113</td>
<td>21.8%</td>
</tr>
<tr>
<td>Separate space in same floor of same building</td>
<td>53</td>
<td>10.2%</td>
</tr>
<tr>
<td>Different floors of same building</td>
<td>89</td>
<td>17.2%</td>
</tr>
<tr>
<td>Separate building (less than 5 minute walk apart)</td>
<td>125</td>
<td>24.1%</td>
</tr>
<tr>
<td>Separate building (about 5 to 10 minute walk apart)</td>
<td>69</td>
<td>13.3%</td>
</tr>
<tr>
<td>Separate building (more than 10 minute walk apart)</td>
<td>28</td>
<td>5.4%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>518</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

Resources Counseling and Health Services Share in Common

<table>
<thead>
<tr>
<th>Please Indicate Which of the Following Resources Counseling and Health Services SHARE IN COMMON</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case manager</td>
<td>21</td>
<td>5.9%</td>
</tr>
<tr>
<td>Client / patient check-in process</td>
<td>107</td>
<td>29.9%</td>
</tr>
<tr>
<td>Cultural competency training</td>
<td>73</td>
<td>20.4%</td>
</tr>
<tr>
<td>Electronic health record system</td>
<td>101</td>
<td>28.2%</td>
</tr>
<tr>
<td>Front desk staff</td>
<td>125</td>
<td>34.9%</td>
</tr>
<tr>
<td>Health promotion or other outreach initiatives</td>
<td>159</td>
<td>44.4%</td>
</tr>
<tr>
<td>Marketing / PR materials</td>
<td>97</td>
<td>27.1%</td>
</tr>
<tr>
<td>Multidisciplinary ASSESSMENT (only) team – Eating Disorders</td>
<td>30</td>
<td>8.4%</td>
</tr>
<tr>
<td>Multidisciplinary TREATMENT team – Eating Disorders</td>
<td>101</td>
<td>28.2%</td>
</tr>
<tr>
<td>Multidisciplinary TREATMENT team – Substance abuse</td>
<td>24</td>
<td>6.7%</td>
</tr>
<tr>
<td>Professional development (NOT including cultural competency training)</td>
<td>75</td>
<td>20.9%</td>
</tr>
<tr>
<td>Psychiatric services</td>
<td>89</td>
<td>24.9%</td>
</tr>
<tr>
<td>Staff meetings – Administrative</td>
<td>133</td>
<td>37.2%</td>
</tr>
<tr>
<td>Staff meetings – Clinical cases</td>
<td>68</td>
<td>19.0%</td>
</tr>
<tr>
<td>Student health / mental health fee</td>
<td>144</td>
<td>40.2%</td>
</tr>
<tr>
<td>Student health / mental health history form</td>
<td>42</td>
<td>11.7%</td>
</tr>
<tr>
<td>Third party billing system</td>
<td>16</td>
<td>4.5%</td>
</tr>
<tr>
<td>Waiting room</td>
<td>91</td>
<td>25.4%</td>
</tr>
<tr>
<td>Website</td>
<td>100</td>
<td>27.9%</td>
</tr>
<tr>
<td>Other</td>
<td>40</td>
<td>11.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>358</td>
<td></td>
</tr>
</tbody>
</table>
### Coordination of Care Between Counseling and Health Services

<table>
<thead>
<tr>
<th>How many COUNSELING clients ...</th>
<th># of Centers</th>
<th>Mean # Clients</th>
<th>% of Clients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Required coordination of care with psychiatric providers</td>
<td>154</td>
<td>126.7</td>
<td>15.4%</td>
</tr>
<tr>
<td>With eating disorders required coordination of care with medical professionals (NOT including psychiatric providers)</td>
<td>139</td>
<td>10.4</td>
<td>1.3%</td>
</tr>
<tr>
<td>Required coordination of care with medical professional for other reasons (NOT including eating disorders or psychiatric)</td>
<td>66</td>
<td>31.6</td>
<td>3.8%</td>
</tr>
<tr>
<td>Did NOT require coordination of care with a psychiatric provider or with any other medical professional</td>
<td>51</td>
<td>656.7</td>
<td>79.6%</td>
</tr>
</tbody>
</table>

### Number of Clients Who Required Coordination of Care

<table>
<thead>
<tr>
<th>Average Number of Clients Who Required Various Types of Coordination of Care (CC) Between Counseling and Health Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Size of Institution</td>
</tr>
<tr>
<td>Under 2,501</td>
</tr>
<tr>
<td>2,501 – 7,500</td>
</tr>
<tr>
<td>7,501 – 15,000</td>
</tr>
<tr>
<td>15,001 and over</td>
</tr>
<tr>
<td>Count of Centers</td>
</tr>
<tr>
<td>AVERAGE</td>
</tr>
</tbody>
</table>

### Current Arrangement Between Counseling and Health Services

<table>
<thead>
<tr>
<th>Describe the Current Arrangement Between Counseling and Health Services on Your Campus</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Both directors report to the same supervisor</td>
<td>275</td>
<td>56.0%</td>
</tr>
<tr>
<td>The director of counseling services reports to a different supervisor than the director of health services</td>
<td>78</td>
<td>15.9%</td>
</tr>
<tr>
<td>The day-to-day director of health services reports to the counseling services director</td>
<td>57</td>
<td>11.6%</td>
</tr>
<tr>
<td>The day-to-day director of counseling services reports to the health services director</td>
<td>33</td>
<td>6.7%</td>
</tr>
<tr>
<td>Health services are outsourced (or only available off-campus)</td>
<td>22</td>
<td>4.5%</td>
</tr>
<tr>
<td>There is one director over the combined counseling &amp; health unit</td>
<td>8</td>
<td>1.6%</td>
</tr>
<tr>
<td>The director of counseling services and the director of health services function as co-directors of a combined unit</td>
<td>7</td>
<td>1.4%</td>
</tr>
<tr>
<td>Other responses</td>
<td>11</td>
<td>2.2%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>491</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
### Supervisor’s Professional Background

<table>
<thead>
<tr>
<th>Professional Background</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Affairs</td>
<td>10</td>
<td>3.6%</td>
</tr>
<tr>
<td>Business Affairs</td>
<td>2</td>
<td>0.7%</td>
</tr>
<tr>
<td>Mental Health</td>
<td>29</td>
<td>10.6%</td>
</tr>
<tr>
<td>Medical</td>
<td>14</td>
<td>5.1%</td>
</tr>
<tr>
<td>Public Health</td>
<td>9</td>
<td>3.3%</td>
</tr>
<tr>
<td>Student Affairs / Student Development / Student Services</td>
<td>193</td>
<td>70.4%</td>
</tr>
<tr>
<td>Other</td>
<td>17</td>
<td>6.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>274</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

### Degree of Collaboration Between Counseling and Health Services

<table>
<thead>
<tr>
<th>Description of Collaboration</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>The services rarely if ever collaborate</td>
<td>40</td>
<td>8.2%</td>
</tr>
<tr>
<td>The services collaborate some of the time</td>
<td>159</td>
<td>32.7%</td>
</tr>
<tr>
<td>The services collaborate most of the time when it makes sense to do so</td>
<td>273</td>
<td>56.2%</td>
</tr>
<tr>
<td>Other</td>
<td>14</td>
<td>2.9%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>486</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

### Quality of Collaboration Between Counseling and Health Services

<table>
<thead>
<tr>
<th>Quality of Collaboration</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No collaboration</td>
<td>19</td>
<td>3.9%</td>
</tr>
<tr>
<td>Not very effective</td>
<td>49</td>
<td>10.1%</td>
</tr>
<tr>
<td>Effective</td>
<td>272</td>
<td>56.2%</td>
</tr>
<tr>
<td>Very effective</td>
<td>132</td>
<td>27.3%</td>
</tr>
<tr>
<td>Other</td>
<td>12</td>
<td>2.5%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>484</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
### Record-Keeping System Used by Counseling Services

<table>
<thead>
<tr>
<th>Which Record-Keeping System Does Counseling Services Utilize?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>E-Clinical Works</td>
<td>2</td>
<td>0.4%</td>
</tr>
<tr>
<td>EPIC</td>
<td>2</td>
<td>0.4%</td>
</tr>
<tr>
<td>Medicat</td>
<td>46</td>
<td>8.9%</td>
</tr>
<tr>
<td>NextGen</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>NueMD</td>
<td>2</td>
<td>0.4%</td>
</tr>
<tr>
<td>Paper / no electronic record-keeping system</td>
<td>60</td>
<td>11.6%</td>
</tr>
<tr>
<td>Point and Click</td>
<td>40</td>
<td>7.8%</td>
</tr>
<tr>
<td>PyraMED</td>
<td>8</td>
<td>1.6%</td>
</tr>
<tr>
<td>Titanium</td>
<td>343</td>
<td>66.5%</td>
</tr>
<tr>
<td>Other</td>
<td>12</td>
<td>2.3%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>516</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

### Record-Keeping System Used by Health Services

<table>
<thead>
<tr>
<th>Which Record-Keeping System Does Health Services Utilize?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Centricity</td>
<td>3</td>
<td>0.7%</td>
</tr>
<tr>
<td>E-Clinical Works</td>
<td>7</td>
<td>1.6%</td>
</tr>
<tr>
<td>EPIC</td>
<td>28</td>
<td>6.5%</td>
</tr>
<tr>
<td>Medicat</td>
<td>137</td>
<td>31.8%</td>
</tr>
<tr>
<td>NextGen</td>
<td>2</td>
<td>0.5%</td>
</tr>
<tr>
<td>NueMD</td>
<td>5</td>
<td>1.2%</td>
</tr>
<tr>
<td>Paper / no electronic record-keeping system</td>
<td>80</td>
<td>18.6%</td>
</tr>
<tr>
<td>Point and Click</td>
<td>81</td>
<td>18.8%</td>
</tr>
<tr>
<td>Practice Fusion</td>
<td>3</td>
<td>0.7%</td>
</tr>
<tr>
<td>PyraMED</td>
<td>35</td>
<td>8.1%</td>
</tr>
<tr>
<td>Titanium</td>
<td>9</td>
<td>2.1%</td>
</tr>
<tr>
<td>I don’t know</td>
<td>14</td>
<td>3.2%</td>
</tr>
<tr>
<td>Other</td>
<td>27</td>
<td>6.3%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>431</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

### Sharing of Records Between Counseling and Health Services

<table>
<thead>
<tr>
<th>Do Counseling and Health Services Share Access to Records WITHOUT Needing Additional Informed Consent?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>360</td>
<td>73.6%</td>
</tr>
<tr>
<td>Yes, but only with psychiatric providers</td>
<td>21</td>
<td>4.2%</td>
</tr>
<tr>
<td>Yes, but only with psychiatric providers and medical doctors</td>
<td>11</td>
<td>2.2%</td>
</tr>
<tr>
<td>Yes, with all health service providers</td>
<td>52</td>
<td>10.9%</td>
</tr>
<tr>
<td>Other</td>
<td>45</td>
<td>9.1%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>489</strong></td>
<td></td>
</tr>
</tbody>
</table>
# SESSION LIMITS

## Any Session Limit

<table>
<thead>
<tr>
<th>Do You Limit the Number of Individual “Talk Therapy” Counseling Sessions Allowed a Client?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>278</td>
<td>55.2%</td>
</tr>
<tr>
<td>Yes, but the limit is flexible (exceptions made in certain situations)</td>
<td>221</td>
<td>43.8%</td>
</tr>
<tr>
<td>Yes, and the limit is hard (no exceptions)</td>
<td>5</td>
<td>1.0%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>504</td>
<td>100%</td>
</tr>
</tbody>
</table>

## Type of Session Limit

<table>
<thead>
<tr>
<th>Do You Limit the Number of Individual “Talk Therapy” Counseling Sessions Allowed a Client?</th>
<th># of Centers</th>
<th>No</th>
<th>Yes, Flexible</th>
<th>Yes, Hard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>56</td>
<td>71.4%</td>
<td>28.6%</td>
<td>0</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>74</td>
<td>74.3%</td>
<td>24.3%</td>
<td>1.4%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>97</td>
<td>61.9%</td>
<td>38.1%</td>
<td>0</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>55</td>
<td>58.2%</td>
<td>40.0%</td>
<td>1.8%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>43</td>
<td>53.5%</td>
<td>44.2%</td>
<td>2.3%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>52</td>
<td>46.2%</td>
<td>51.9%</td>
<td>1.9%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>29</td>
<td>51.7%</td>
<td>48.3%</td>
<td>0</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>31</td>
<td>35.5%</td>
<td>61.3%</td>
<td>3.2%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>25</td>
<td>28.0%</td>
<td>72.0%</td>
<td>0</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>13</td>
<td>23.1%</td>
<td>76.9%</td>
<td>0</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>17</td>
<td>23.5%</td>
<td>76.5%</td>
<td>0</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>12</td>
<td>33.3%</td>
<td>66.7%</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL</td>
<td>504</td>
<td>55.2%</td>
<td>43.8%</td>
<td>1.0%</td>
</tr>
</tbody>
</table>

## Session Limit Time Frame

<table>
<thead>
<tr>
<th>The Session Limit Applies to What Time Frame?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>We don’t have session limits</td>
<td>273</td>
<td>54.3%</td>
</tr>
<tr>
<td>Per semester</td>
<td>52</td>
<td>10.3%</td>
</tr>
<tr>
<td>Per year</td>
<td>157</td>
<td>31.2%</td>
</tr>
<tr>
<td>Per entire time of enrollment</td>
<td>19</td>
<td>3.8%</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
<td>0.4%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>503</td>
<td>100%</td>
</tr>
</tbody>
</table>
## WAIT LISTS

### Centers That Had Any Clients on a Waitlist

<table>
<thead>
<tr>
<th>Did You Have Any Clients on a Waitlist (Defined as a Student Waiting for a Scheduled Appointment)?</th>
<th># of Centers</th>
<th>% No</th>
<th>% Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>54</td>
<td>68.5%</td>
<td>31.5%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>74</td>
<td>78.4%</td>
<td>21.6%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>96</td>
<td>69.8%</td>
<td>30.2%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>62</td>
<td>75.8%</td>
<td>24.2%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>45</td>
<td>55.6%</td>
<td>44.4%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>53</td>
<td>62.3%</td>
<td>37.7%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>29</td>
<td>55.2%</td>
<td>44.8%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>33</td>
<td>45.5%</td>
<td>54.5%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>23</td>
<td>56.5%</td>
<td>43.5%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>13</td>
<td>46.2%</td>
<td>53.8%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>17</td>
<td>70.6%</td>
<td>29.4%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>14</td>
<td>64.3%</td>
<td>35.7%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>513</td>
<td>65.9%</td>
<td>34.1%</td>
</tr>
</tbody>
</table>

### Weeks Waitlist Was in Effect

<table>
<thead>
<tr>
<th>Last Year, During How Many Weeks Was a Waitlist in Effect? (For Centers That Had a Waitlist)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 to 5 weeks</td>
<td>50</td>
<td>30.9%</td>
</tr>
<tr>
<td>6 to 10 weeks</td>
<td>35</td>
<td>21.6%</td>
</tr>
<tr>
<td>11 to 15 weeks</td>
<td>12</td>
<td>7.4%</td>
</tr>
<tr>
<td>16 to 20 weeks</td>
<td>15</td>
<td>9.3%</td>
</tr>
<tr>
<td>21 to 25 weeks</td>
<td>20</td>
<td>12.3%</td>
</tr>
<tr>
<td>26 to 30 weeks</td>
<td>19</td>
<td>11.7%</td>
</tr>
<tr>
<td>31 to 35 weeks</td>
<td>6</td>
<td>3.7%</td>
</tr>
<tr>
<td>More than 35 weeks</td>
<td>5</td>
<td>3.1%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>162</td>
<td>100%</td>
</tr>
</tbody>
</table>
Max. Number of Clients on Waitlist

<table>
<thead>
<tr>
<th>Maximum Number of Clients on Waitlist at Any Point in Time (For Centers That Had a Waitlist)</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>25</td>
<td>4.9</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>39</td>
<td>7.1</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>39</td>
<td>8.2</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>28</td>
<td>13.9</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>28</td>
<td>29.5</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>23</td>
<td>30.9</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>15</td>
<td>35.5</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>21</td>
<td>51.5</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>14</td>
<td>56.6</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>7</td>
<td>68.1</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>5</td>
<td>31.0</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>3</td>
<td>54.7</td>
</tr>
<tr>
<td>TOTAL</td>
<td>247</td>
<td>23.7</td>
</tr>
</tbody>
</table>

When Clients Are Put on Waitlist

<table>
<thead>
<tr>
<th>When are Clients Put on the Waitlist? (For Centers That Had a Waitlist)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>After they filled out the initial forms</td>
<td>28</td>
<td>20.4%</td>
</tr>
<tr>
<td>After they have a triage appt (brief)</td>
<td>59</td>
<td>43.1%</td>
</tr>
<tr>
<td>After they have an initial assessment (not brief)</td>
<td>50</td>
<td>36.5%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>137</td>
<td>100%</td>
</tr>
</tbody>
</table>

Who Has Responsibility for Waitlist Clients

<table>
<thead>
<tr>
<th>Who Retains Responsibility for Clients on the Waitlist? (For Centers That Had a Waitlist)</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>The triage person retains clinical responsibility for disposition of the client</td>
<td>25</td>
<td>16.3%</td>
</tr>
<tr>
<td>A case manager is clinically responsible for disposition of the client</td>
<td>5</td>
<td>3.3%</td>
</tr>
<tr>
<td>A staff team is clinically responsible for disposition of the client</td>
<td>41</td>
<td>26.8%</td>
</tr>
<tr>
<td>A clinical director or other individual is clinically responsible for disposition of the client</td>
<td>56</td>
<td>36.6%</td>
</tr>
<tr>
<td>Other</td>
<td>26</td>
<td>17.0%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>153</td>
<td>100%</td>
</tr>
</tbody>
</table>
### Average Wait for First Appointment (All Clients)

<table>
<thead>
<tr>
<th># of Centers</th>
<th>Median Wait (Days)</th>
<th>Mean Wait (Days)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>3.0</td>
<td>3.5</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>4.7</td>
<td>5.0</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>5.0</td>
<td>5.7</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>4.0</td>
<td>4.8</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>6.5</td>
<td>10.0</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>7.0</td>
<td>7.5</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>5.1</td>
<td>8.5</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>7.0</td>
<td>9.1</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>10.0</td>
<td>8.9</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>7.0</td>
<td>6.8</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>8.0</td>
<td>9.6</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>6.5</td>
<td>6.4</td>
</tr>
<tr>
<td>TOTAL</td>
<td>213</td>
<td>5.0</td>
</tr>
</tbody>
</table>

### Average Wait for First Appointment (Waitlist Clients Only)

<table>
<thead>
<tr>
<th># of Centers</th>
<th>Median Wait (Days)</th>
<th>Mean Wait (Days)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>8.5</td>
<td>16.0</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>9.5</td>
<td>8.4</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>12.0</td>
<td>14.2</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>10.6</td>
<td>12.1</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>17.0</td>
<td>24.9</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>14.0</td>
<td>15.0</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>15.0</td>
<td>14.6</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>18.0</td>
<td>16.1</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>11.5</td>
<td>11.5</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>12.0</td>
<td>47.7</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>5.0</td>
<td>5.0</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>12.5</td>
<td>12.5</td>
</tr>
<tr>
<td>TOTAL</td>
<td>78</td>
<td>12.0</td>
</tr>
</tbody>
</table>
### MISCELLANEOUS SERVICE INFORMATION

#### Integral Parts of Counseling Services’ Mission

<table>
<thead>
<tr>
<th>Area</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct clinical service</td>
<td>515</td>
<td>99.8%</td>
</tr>
<tr>
<td>Classroom / campus outreach</td>
<td>450</td>
<td>87.2%</td>
</tr>
<tr>
<td>Meetings with other offices and departments</td>
<td>407</td>
<td>78.9%</td>
</tr>
<tr>
<td>Clinical supervision and training of graduate students in training</td>
<td>390</td>
<td>75.6%</td>
</tr>
<tr>
<td>Staff / faculty training</td>
<td>372</td>
<td>72.1%</td>
</tr>
<tr>
<td>Institution committee work</td>
<td>344</td>
<td>66.7%</td>
</tr>
<tr>
<td>Student worker training (e.g., RAs)</td>
<td>255</td>
<td>49.4%</td>
</tr>
<tr>
<td>Research, to understand trends, service needs, student concerns at your institution</td>
<td>174</td>
<td>33.7%</td>
</tr>
<tr>
<td>Community outreach (i.e., off-campus)</td>
<td>77</td>
<td>14.9%</td>
</tr>
<tr>
<td>Research for potential publication</td>
<td>32</td>
<td>6.2%</td>
</tr>
<tr>
<td>Teaching courses for academic credit</td>
<td>28</td>
<td>5.4%</td>
</tr>
<tr>
<td>Teaching non-academic credit courses</td>
<td>17</td>
<td>3.3%</td>
</tr>
<tr>
<td>Other</td>
<td>38</td>
<td>7.4%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>516</strong></td>
<td></td>
</tr>
</tbody>
</table>

#### Direct Clinical Services Provided by Center

<table>
<thead>
<tr>
<th>Service Provide?</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual therapy</td>
<td>517</td>
<td>99.6%</td>
</tr>
<tr>
<td>Crisis intervention</td>
<td>508</td>
<td>97.9%</td>
</tr>
<tr>
<td>Psychoeducational groups / workshops</td>
<td>462</td>
<td>89.0%</td>
</tr>
<tr>
<td>Clinical supervision of trainees</td>
<td>410</td>
<td>79.0%</td>
</tr>
<tr>
<td>Group therapy</td>
<td>389</td>
<td>75.0%</td>
</tr>
<tr>
<td>Couples therapy</td>
<td>370</td>
<td>71.3%</td>
</tr>
<tr>
<td>Clinical supervision of unlicensed staff employees</td>
<td>310</td>
<td>59.7%</td>
</tr>
<tr>
<td>Triage sessions</td>
<td>294</td>
<td>56.6%</td>
</tr>
<tr>
<td>Psychiatric appointments</td>
<td>270</td>
<td>52.0%</td>
</tr>
<tr>
<td>Psychological testing / assessment</td>
<td>158</td>
<td>30.4%</td>
</tr>
<tr>
<td>Career counseling</td>
<td>98</td>
<td>18.9%</td>
</tr>
<tr>
<td>Career testing</td>
<td>60</td>
<td>11.6%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>519</strong></td>
<td></td>
</tr>
</tbody>
</table>
### Time Spent by Staff Counselors

<table>
<thead>
<tr>
<th># of Centers</th>
<th>Direct Svc %</th>
<th>Indirect Svc %</th>
<th>Admin Svc %</th>
<th>Other %</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Under 1,501</strong></td>
<td>32</td>
<td>67.6</td>
<td>17.0</td>
<td>12.6</td>
</tr>
<tr>
<td><strong>1,501 – 2,500</strong></td>
<td>61</td>
<td>68.7</td>
<td>17.8</td>
<td>11.2</td>
</tr>
<tr>
<td><strong>2,501 – 5,000</strong></td>
<td>75</td>
<td>66.4</td>
<td>18.3</td>
<td>12.5</td>
</tr>
<tr>
<td><strong>5,001 – 7,500</strong></td>
<td>50</td>
<td>64.8</td>
<td>19.6</td>
<td>13.5</td>
</tr>
<tr>
<td><strong>7,501 – 10,000</strong></td>
<td>30</td>
<td>67.0</td>
<td>18.3</td>
<td>11.0</td>
</tr>
<tr>
<td><strong>10,001 – 15,000</strong></td>
<td>48</td>
<td>63.7</td>
<td>20.2</td>
<td>13.0</td>
</tr>
<tr>
<td><strong>15,001 – 20,000</strong></td>
<td>26</td>
<td>62.1</td>
<td>20.7</td>
<td>13.3</td>
</tr>
<tr>
<td><strong>20,001 – 25,000</strong></td>
<td>28</td>
<td>63.1</td>
<td>20.8</td>
<td>13.1</td>
</tr>
<tr>
<td><strong>25,001 – 30,000</strong></td>
<td>23</td>
<td>66.6</td>
<td>19.9</td>
<td>10.2</td>
</tr>
<tr>
<td><strong>30,001 – 35,000</strong></td>
<td>13</td>
<td>61.8</td>
<td>20.8</td>
<td>15.2</td>
</tr>
<tr>
<td><strong>35,001 – 45,000</strong></td>
<td>18</td>
<td>61.7</td>
<td>26.1</td>
<td>11.4</td>
</tr>
<tr>
<td><strong>45,001 and over</strong></td>
<td>12</td>
<td>56.8</td>
<td>21.3</td>
<td>17.8</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>416</td>
<td>65.3</td>
<td>19.4</td>
<td>12.5</td>
</tr>
</tbody>
</table>

**NOTE:** Direct Service (Contact by a clinician with a(n) identified client(s) where the clinician is providing a therapeutic intervention; INCLUDING, for supervisors, supervision of trainees and unlicensed staff). See table above "Direct Clinical Services Provided by Center;" Indirect Service (Outreach, RA/peer/clinical training, consultation, case conferences, case notes and other case management activities); Administrative Service (Staff business meetings, committee work, center management, and professional development); Other (Research, teaching, etc.)

### Time Spent by Directors

<table>
<thead>
<tr>
<th># of Centers</th>
<th>Direct Svc %</th>
<th>Indirect Svc %</th>
<th>Admin Svc %</th>
<th>Other %</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Under 1,501</strong></td>
<td>43</td>
<td>51.1</td>
<td>19.3</td>
<td>23.7</td>
</tr>
<tr>
<td><strong>1,501 – 2,500</strong></td>
<td>64</td>
<td>49.6</td>
<td>18.9</td>
<td>28.2</td>
</tr>
<tr>
<td><strong>2,501 – 5,000</strong></td>
<td>79</td>
<td>43.1</td>
<td>19.9</td>
<td>32.7</td>
</tr>
<tr>
<td><strong>5,001 – 7,500</strong></td>
<td>49</td>
<td>38.2</td>
<td>18.4</td>
<td>39.3</td>
</tr>
<tr>
<td><strong>7,501 – 10,000</strong></td>
<td>31</td>
<td>35.8</td>
<td>20.5</td>
<td>39.4</td>
</tr>
<tr>
<td><strong>10,001 – 15,000</strong></td>
<td>47</td>
<td>29.8</td>
<td>19.2</td>
<td>46.7</td>
</tr>
<tr>
<td><strong>15,001 – 20,000</strong></td>
<td>29</td>
<td>24.7</td>
<td>16.9</td>
<td>56.0</td>
</tr>
<tr>
<td><strong>20,001 – 25,000</strong></td>
<td>46</td>
<td>23.7</td>
<td>17.8</td>
<td>54.5</td>
</tr>
<tr>
<td><strong>25,001 – 30,000</strong></td>
<td>23</td>
<td>27.3</td>
<td>18.6</td>
<td>49.6</td>
</tr>
<tr>
<td><strong>30,001 – 35,000</strong></td>
<td>13</td>
<td>14.6</td>
<td>14.8</td>
<td>66.6</td>
</tr>
<tr>
<td><strong>35,001 – 45,000</strong></td>
<td>18</td>
<td>15.8</td>
<td>13.0</td>
<td>68.4</td>
</tr>
<tr>
<td><strong>45,001 and over</strong></td>
<td>12</td>
<td>12.3</td>
<td>11.2</td>
<td>71.2</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>434</td>
<td>36.3</td>
<td>18.4</td>
<td>41.2</td>
</tr>
</tbody>
</table>
### Fee Support, Tele-Health and Embedded Counselors

#### Percent of Center Budget Provided by Mandatory Fee

<table>
<thead>
<tr>
<th>Percent of Budget That Comes from a Mandatory Fee</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>236</td>
<td>51.9%</td>
</tr>
<tr>
<td>1-24%</td>
<td>32</td>
<td>7.0%</td>
</tr>
<tr>
<td>25-49%</td>
<td>23</td>
<td>5.1%</td>
</tr>
<tr>
<td>50-74%</td>
<td>27</td>
<td>5.9%</td>
</tr>
<tr>
<td>75-99%</td>
<td>50</td>
<td>11.0%</td>
</tr>
<tr>
<td>100%</td>
<td>87</td>
<td>19.1%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>455</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

#### Source of Mandatory Fee

<table>
<thead>
<tr>
<th>Where Does the Mandatory Fee Come From</th>
<th># of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Our center is NOT supported by any mandatory fee</td>
<td>194</td>
<td>46.7%</td>
</tr>
<tr>
<td>A fee for counseling services</td>
<td>14</td>
<td>3.4%</td>
</tr>
<tr>
<td>A fee for student health services</td>
<td>67</td>
<td>16.1%</td>
</tr>
<tr>
<td>A fee for all health / wellness services</td>
<td>74</td>
<td>17.8%</td>
</tr>
<tr>
<td>A general student activities or student life fee</td>
<td>53</td>
<td>12.8%</td>
</tr>
<tr>
<td>Other</td>
<td>13</td>
<td>3.1%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>415</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

#### Tele-Health Services Provided

<table>
<thead>
<tr>
<th>Which of the Following Forms of Tele-Health Provision of Clinical Services Did Your Center Provide Last Year?</th>
<th># of Centers</th>
<th>Percent Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>We did NOT provide any of these</td>
<td>314</td>
<td>63.1%</td>
</tr>
<tr>
<td>Mental Health Screening online</td>
<td>129</td>
<td>25.9%</td>
</tr>
<tr>
<td>Telephone COUNSELING sessions (NOT including scheduling appts, etc)</td>
<td>42</td>
<td>8.4%</td>
</tr>
<tr>
<td>Therapist Assisted Online (TAO)</td>
<td>27</td>
<td>5.4%</td>
</tr>
<tr>
<td>Interactive Screening Program for Suicide</td>
<td>23</td>
<td>4.6%</td>
</tr>
<tr>
<td>Video counseling sessions (e.g., using VSee)</td>
<td>13</td>
<td>2.6%</td>
</tr>
<tr>
<td>WellTrack</td>
<td>12</td>
<td>2.4%</td>
</tr>
<tr>
<td>Silvercloud</td>
<td>2</td>
<td>0.4%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>498</strong></td>
<td></td>
</tr>
</tbody>
</table>
### Centers That Provided Any Form of Tele-Health Services

<table>
<thead>
<tr>
<th>Centers That Provided Any Form of Tele-Health Services</th>
<th># of Centers</th>
<th>% No</th>
<th>% Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>48</td>
<td>79.2%</td>
<td>20.8%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>72</td>
<td>70.8%</td>
<td>29.2%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>97</td>
<td>63.9%</td>
<td>36.1%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>58</td>
<td>72.4%</td>
<td>27.6%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>44</td>
<td>56.8%</td>
<td>43.2%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>53</td>
<td>52.8%</td>
<td>47.2%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>27</td>
<td>51.9%</td>
<td>48.1%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>32</td>
<td>68.8%</td>
<td>31.3%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>23</td>
<td>52.2%</td>
<td>47.8%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>13</td>
<td>53.8%</td>
<td>46.2%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>18</td>
<td>50.0%</td>
<td>50.0%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>13</td>
<td>30.8%</td>
<td>69.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>498</strong></td>
<td><strong>63.1%</strong></td>
<td><strong>36.9%</strong></td>
</tr>
</tbody>
</table>

### Centers That Have Counselors Embedded in Other Locations

<table>
<thead>
<tr>
<th>Do You Have One or More Counselors From Your Center Embedded in Another Office / Dept. on Campus?</th>
<th># of Centers</th>
<th>% No</th>
<th>% Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>51</td>
<td>98.0%</td>
<td>2.0%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>72</td>
<td>97.2%</td>
<td>2.8%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>99</td>
<td>92.9%</td>
<td>7.1%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>58</td>
<td>96.6%</td>
<td>3.4%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>44</td>
<td>90.9%</td>
<td>9.1%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>55</td>
<td>81.8%</td>
<td>18.2%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>27</td>
<td>81.5%</td>
<td>18.5%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>31</td>
<td>83.9%</td>
<td>16.1%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>23</td>
<td>56.5%</td>
<td>43.5%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>13</td>
<td>53.8%</td>
<td>46.2%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>18</td>
<td>72.2%</td>
<td>27.8%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>13</td>
<td>30.8%</td>
<td>69.2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>504</strong></td>
<td><strong>86.9%</strong></td>
<td><strong>13.1%</strong></td>
</tr>
</tbody>
</table>

### Location of Embedded Counselors

<table>
<thead>
<tr>
<th>How Many Embedded Counselors are Located in Each of the Following Offices/Departments (for centers who have 1+ embedded counselors):</th>
<th># of Centers</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Athletic department</td>
<td>18</td>
<td>0.57</td>
</tr>
<tr>
<td>Residence hall(s)</td>
<td>19</td>
<td>1.71</td>
</tr>
<tr>
<td>School(s) or college(s) within the university</td>
<td>31</td>
<td>2.58</td>
</tr>
<tr>
<td>Under-represented student service office(s)</td>
<td>22</td>
<td>1.28</td>
</tr>
<tr>
<td>Other locations</td>
<td>4</td>
<td>0.73</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>66</strong></td>
<td></td>
</tr>
</tbody>
</table>

57
FTE OF CLINICAL STAFF WHO ARE UNIVERSITY EMPLOYEES

Professional / Clinical FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># of Centers</th>
<th>Mean FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>45</td>
<td>1.70</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>64</td>
<td>2.77</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>91</td>
<td>3.01</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>56</td>
<td>4.52</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>36</td>
<td>5.18</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>50</td>
<td>7.69</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>29</td>
<td>9.79</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>29</td>
<td>9.16</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>21</td>
<td>12.88</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>13</td>
<td>18.01</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>17</td>
<td>18.90</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>10</td>
<td>30.25</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>461</strong></td>
<td><strong>6.57</strong></td>
</tr>
</tbody>
</table>

Psychiatric Nurse Practitioner FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That do NOT Have any PNPs</th>
<th># of Centers That HAVE any PNPs</th>
<th>Mean FTE of Centers That Have PNPs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>32</td>
<td>3</td>
<td><del>NA</del></td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>45</td>
<td>6</td>
<td>0.34</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>58</td>
<td>9</td>
<td>0.25</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>38</td>
<td>6</td>
<td>0.59</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>26</td>
<td>4</td>
<td>0.36</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>27</td>
<td>9</td>
<td>0.80</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>13</td>
<td>5</td>
<td>0.55</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>18</td>
<td>2</td>
<td>0.31</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>15</td>
<td>6</td>
<td>1.63</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>5</td>
<td>4</td>
<td>2.18</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>7</td>
<td>7</td>
<td>2.37</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>5</td>
<td>1</td>
<td>0.50</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>289</strong></td>
<td><strong>63</strong></td>
<td><strong>0.95</strong></td>
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</tbody>
</table>
### Psychiatrist FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That do NOT have any Psychiatrists</th>
<th># of Centers That HAVE any Psychiatrists</th>
<th>Mean FTE of Centers That Have Psychiatrists</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>34</td>
<td>3</td>
<td>0.12</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>32</td>
<td>26</td>
<td>0.24</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>48</td>
<td>27</td>
<td>0.27</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>28</td>
<td>18</td>
<td>0.52</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>19</td>
<td>16</td>
<td>0.58</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>23</td>
<td>20</td>
<td>1.48</td>
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<td>25,001 – 30,000</td>
<td>7</td>
<td>16</td>
<td>1.17</td>
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<tr>
<td>30,001 – 35,000</td>
<td>4</td>
<td>7</td>
<td>1.52</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>5</td>
<td>10</td>
<td>2.32</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>1</td>
<td>6</td>
<td>2.65</td>
</tr>
<tr>
<td>TOTAL</td>
<td>221</td>
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<td>0.86</td>
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### Centers That Have Any Psychiatric Provider

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># of Centers</th>
<th>% No</th>
<th>% Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>39</td>
<td>84.6%</td>
<td>15.4%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>61</td>
<td>52.5%</td>
<td>47.5%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>77</td>
<td>54.5%</td>
<td>45.5%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>47</td>
<td>51.1%</td>
<td>48.9%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>35</td>
<td>45.7%</td>
<td>54.3%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>45</td>
<td>42.2%</td>
<td>57.8%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>23</td>
<td>30.4%</td>
<td>69.6%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>23</td>
<td>56.5%</td>
<td>43.5%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>23</td>
<td>26.1%</td>
<td>73.9%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>11</td>
<td>18.2%</td>
<td>81.8%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>15</td>
<td>33.3%</td>
<td>66.7%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>7</td>
<td>14.3%</td>
<td>85.7%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>406</td>
<td>49.3%</td>
<td>50.7%</td>
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</table>
## Physician Assistant FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That do NOT have any PAs</th>
<th># of Centers That HAVE any PAs</th>
<th>Mean FTE of Centers That Have PAs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>33</td>
<td>2</td>
<td>0.27</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>46</td>
<td>1</td>
<td>1.00</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>59</td>
<td>4</td>
<td>1.04</td>
</tr>
<tr>
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<td>39</td>
<td>3</td>
<td>0.77</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>29</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>29</td>
<td>1</td>
<td>1.50</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>16</td>
<td>1</td>
<td>3.00</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>18</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>19</td>
<td>1</td>
<td>0.63</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>8</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>12</td>
<td>1</td>
<td>0.31</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>5</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>313</td>
<td>14</td>
<td>0.96</td>
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</table>
# DEMOGRAPHICS OF CLINICAL STAFF EMPLOYEES

<table>
<thead>
<tr>
<th>Clinical Staff Demographics</th>
<th>% Centers That Have NO Staff in the Category</th>
<th>All Clinical Staff Mean</th>
<th>% of All Clinical Staff</th>
<th>New Hires Mean</th>
<th>% of New Hires</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian/Native American</td>
<td>96.7%</td>
<td>.04</td>
<td>0.5%</td>
<td>.00</td>
<td>0.0%</td>
</tr>
<tr>
<td>Asian / Asian American</td>
<td>65.3%</td>
<td>.66</td>
<td>8.3%</td>
<td>.16</td>
<td>13.0%</td>
</tr>
<tr>
<td>Black / African-American</td>
<td>54.3%</td>
<td>.89</td>
<td>11.2%</td>
<td>.21</td>
<td>17.1%</td>
</tr>
<tr>
<td>Latino / Latina</td>
<td>71.0%</td>
<td>.55</td>
<td>6.9%</td>
<td>.13</td>
<td>10.6%</td>
</tr>
<tr>
<td>White / Caucasian</td>
<td>5.1%</td>
<td>5.51</td>
<td>69.6%</td>
<td>.65</td>
<td>52.8%</td>
</tr>
<tr>
<td>Multiracial</td>
<td>86.3%</td>
<td>.18</td>
<td>2.3%</td>
<td>.04</td>
<td>3.3%</td>
</tr>
<tr>
<td>Other race / ethnicity</td>
<td>93.1%</td>
<td>.09</td>
<td>1.1%</td>
<td>.04</td>
<td>3.3%</td>
</tr>
<tr>
<td><strong>SUBTOTAL</strong></td>
<td>7.92</td>
<td>100.0%</td>
<td>1.23</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>Female</td>
<td>2.5%</td>
<td>5.79</td>
<td>72.6%</td>
<td>.78</td>
<td>71.6%</td>
</tr>
<tr>
<td>Male</td>
<td>20.5%</td>
<td>2.16</td>
<td>27.1%</td>
<td>.30</td>
<td>27.5%</td>
</tr>
<tr>
<td>Transgender</td>
<td>97.8%</td>
<td>.02</td>
<td>0.3%</td>
<td>.01</td>
<td>0.9%</td>
</tr>
<tr>
<td><strong>SUBTOTAL</strong></td>
<td>7.97</td>
<td>100.0%</td>
<td>1.09</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>Gay</td>
<td>74.8%</td>
<td>.39</td>
<td>5.1%</td>
<td>.07</td>
<td>7.3%</td>
</tr>
<tr>
<td>Lesbian</td>
<td>69.3%</td>
<td>.46</td>
<td>6.0%</td>
<td>.07</td>
<td>7.3%</td>
</tr>
<tr>
<td>Bisexual</td>
<td>83.9%</td>
<td>.21</td>
<td>2.7%</td>
<td>.06</td>
<td>6.3%</td>
</tr>
<tr>
<td>Heterosexual</td>
<td>5.6%</td>
<td>6.64</td>
<td>86.2%</td>
<td>.76</td>
<td>79.2%</td>
</tr>
<tr>
<td><strong>SUBTOTAL</strong></td>
<td>7.70</td>
<td>100.0%</td>
<td>0.96</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>Diagnosed disability</td>
<td>66.7%</td>
<td>.94</td>
<td>NA</td>
<td>.09</td>
<td>NA</td>
</tr>
<tr>
<td>Range of Total Centers Responding</td>
<td>324 to 455</td>
<td></td>
<td></td>
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</tbody>
</table>
# FTE OF CLINICAL TRAINEES WHO ARE UNIVERSITY EMPLOYEES

## Psychology Doctoral Intern FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That do NOT have any Doctoral Psychology Interns</th>
<th># of Centers That HAVE any Doctoral Psychology Interns</th>
<th>Mean FTE of Centers That Have Doctoral Psychology Interns</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>36</td>
<td>0</td>
<td>0.55</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>46</td>
<td>9</td>
<td>1.55</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>55</td>
<td>13</td>
<td>1.55</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>34</td>
<td>11</td>
<td>1.55</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>21</td>
<td>13</td>
<td>2.47</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>23</td>
<td>22</td>
<td>2.30</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>8</td>
<td>17</td>
<td>2.61</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>11</td>
<td>17</td>
<td>2.70</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>7</td>
<td>15</td>
<td>2.69</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>0</td>
<td>12</td>
<td>3.00</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>2</td>
<td>16</td>
<td>3.14</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>0</td>
<td>19</td>
<td>3.94</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>243</strong></td>
<td><strong>155</strong></td>
<td><strong>2.46</strong></td>
</tr>
</tbody>
</table>

## Post-Doctoral Psychology FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That do NOT have any Post-Doctoral Psychology Residents</th>
<th># of Centers That HAVE any Post-Doctoral Psychology Residents</th>
<th>Mean FTE of Centers That Have Post-Doctoral Psychology Residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>33</td>
<td>4</td>
<td>0.89</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>47</td>
<td>5</td>
<td>0.90</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>58</td>
<td>13</td>
<td>1.49</td>
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<tr>
<td>5,001 – 7,500</td>
<td>39</td>
<td>5</td>
<td>2.57</td>
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<td>7,501 – 10,000</td>
<td>26</td>
<td>6</td>
<td>1.67</td>
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<td>10,001 – 15,000</td>
<td>28</td>
<td>11</td>
<td>1.90</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>11</td>
<td>9</td>
<td>1.95</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>16</td>
<td>8</td>
<td>1.75</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>10</td>
<td>8</td>
<td>1.77</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>5</td>
<td>4</td>
<td>1.75</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>7</td>
<td>9</td>
<td>2.33</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>1</td>
<td>5</td>
<td>2.00</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>281</strong></td>
<td><strong>87</strong></td>
<td><strong>1.79</strong></td>
</tr>
</tbody>
</table>
## Psychiatric Resident FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That do NOT have any Psychiatric Residents</th>
<th># of Centers That HAVE any Psychiatric Residents</th>
<th>Mean FTE of Centers That Have Psychiatric Residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>35</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>50</td>
<td>1</td>
<td>0.20</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>61</td>
<td>3</td>
<td>0.11</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>39</td>
<td>2</td>
<td>0.79</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>27</td>
<td>2</td>
<td>0.98</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>29</td>
<td>4</td>
<td>0.45</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>14</td>
<td>3</td>
<td>0.47</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>21</td>
<td>1</td>
<td>0.98</td>
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<tr>
<td>25,001 – 30,000</td>
<td>14</td>
<td>2</td>
<td>1.07</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>6</td>
<td>2</td>
<td>1.07</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>12</td>
<td>2</td>
<td>0.52</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>3</td>
<td>3</td>
<td>0.36</td>
</tr>
<tr>
<td>TOTAL</td>
<td>311</td>
<td>25</td>
<td>0.58</td>
</tr>
</tbody>
</table>
### FTE OF CLINICAL STAFF WHO ARE NOT UNIVERSITY EMPLOYEES

#### Doctoral Level Independent Contractor FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That Do NOT have any Doctoral Level ICs</th>
<th># of Centers That HAVE any Doctoral Level ICs</th>
<th>Mean FTE of Centers That Have Doctoral Level ICs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>34</td>
<td>2</td>
<td>0.31</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>51</td>
<td>5</td>
<td>0.21</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>59</td>
<td>6</td>
<td>0.52</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>39</td>
<td>3</td>
<td>0.49</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>27</td>
<td>1</td>
<td>0.07</td>
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<tr>
<td>10,001 – 15,000</td>
<td>29</td>
<td>10</td>
<td>0.45</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>16</td>
<td>2</td>
<td>0.25</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>18</td>
<td>3</td>
<td>0.35</td>
</tr>
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<td>25,001 – 30,000</td>
<td>13</td>
<td>4</td>
<td>1.36</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>5</td>
<td>2</td>
<td>0.42</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>12</td>
<td>3</td>
<td>2.51</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>5</td>
<td>1</td>
<td>0.23</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>308</td>
<td>42</td>
<td>0.65</td>
</tr>
</tbody>
</table>

#### Masters Level Independent Contractor FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That Do NOT have any Masters Level ICs</th>
<th># of Centers That HAVE any Masters Level ICs</th>
<th>Mean FTE of Centers That Have Masters Level ICs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>31</td>
<td>3</td>
<td>0.53</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>46</td>
<td>8</td>
<td>0.38</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>57</td>
<td>8</td>
<td>0.43</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>36</td>
<td>7</td>
<td>0.32</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>26</td>
<td>4</td>
<td>0.32</td>
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<tr>
<td>10,001 – 15,000</td>
<td>27</td>
<td>11</td>
<td>0.52</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>14</td>
<td>5</td>
<td>1.30</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>17</td>
<td>4</td>
<td>0.60</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>10</td>
<td>5</td>
<td>1.06</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>6</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>12</td>
<td>3</td>
<td>3.13</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>4</td>
<td>2</td>
<td>1.11</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>286</td>
<td>60</td>
<td>0.72</td>
</tr>
</tbody>
</table>
### Psychiatric Nurse Practitioner Independent Contractor FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That Do NOT have any PNP ICs</th>
<th># of Centers That HAVE any PNP ICs</th>
<th>Mean FTE of Centers That Have PNP ICs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>30</td>
<td>3</td>
<td>.07</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>47</td>
<td>4</td>
<td>.14</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>59</td>
<td>5</td>
<td>.11</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>38</td>
<td>4</td>
<td>.10</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>27</td>
<td>1</td>
<td>.03</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>30</td>
<td>4</td>
<td>.17</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>16</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>20</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>14</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>6</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>13</td>
<td>1</td>
<td>1.55</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>5</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>305</strong></td>
<td><strong>22</strong></td>
<td><strong>.18</strong></td>
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</table>

### Psychiatrist Independent Contractor FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That Do NOT have any Psychiatrist ICs</th>
<th># of Centers That HAVE any Psychiatrist ICs</th>
<th>Mean FTE of Centers That Have Psychiatrist ICs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>30</td>
<td>2</td>
<td>.07</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>39</td>
<td>14</td>
<td>.09</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>48</td>
<td>17</td>
<td>.09</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>29</td>
<td>15</td>
<td>.09</td>
</tr>
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<td>7,501 – 10,000</td>
<td>20</td>
<td>6</td>
<td>.37</td>
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<td>10,001 – 15,000</td>
<td>23</td>
<td>6</td>
<td>.18</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>15</td>
<td>2</td>
<td>.14</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>16</td>
<td>6</td>
<td>.26</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>12</td>
<td>2</td>
<td>.18</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>6</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>10</td>
<td>2</td>
<td>1.07</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>6</td>
<td>0</td>
<td>--</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>254</strong></td>
<td><strong>72</strong></td>
<td><strong>.16</strong></td>
</tr>
</tbody>
</table>
## FTE OF OTHER TRAINEES

<table>
<thead>
<tr>
<th>Practicum, Masters Interns, and Other Trainee FTEs</th>
<th>Count of Centers who Do NOT Have Any of These Trainees</th>
<th>Count of Centers That HAVE Any of These Trainees</th>
<th>Mean FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>31</td>
<td>15</td>
<td>0.64</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>34</td>
<td>37</td>
<td>1.01</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>35</td>
<td>54</td>
<td>1.18</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>18</td>
<td>35</td>
<td>1.37</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>7</td>
<td>27</td>
<td>1.63</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>16</td>
<td>32</td>
<td>1.92</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>2</td>
<td>26</td>
<td>2.24</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>8</td>
<td>18</td>
<td>2.32</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>5</td>
<td>8</td>
<td>2.00</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>2</td>
<td>7</td>
<td>3.31</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>1</td>
<td>10</td>
<td>2.90</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>1</td>
<td>5</td>
<td>3.34</td>
</tr>
<tr>
<td>TOTAL</td>
<td>160</td>
<td>274</td>
<td>1.64</td>
</tr>
</tbody>
</table>
### FTE OF NON-CLINICAL STAFF

#### Support Staff FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That Do NOT have any Support Staff</th>
<th># of Centers That HAVE any Support Staff</th>
<th>Mean FTE of Centers That Have Support Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>16</td>
<td>31</td>
<td>0.94</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>7</td>
<td>59</td>
<td>1.03</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>13</td>
<td>80</td>
<td>1.07</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>4</td>
<td>52</td>
<td>1.26</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>3</td>
<td>36</td>
<td>1.74</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>0</td>
<td>52</td>
<td>2.04</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>1</td>
<td>28</td>
<td>2.26</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>0</td>
<td>31</td>
<td>2.38</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>0</td>
<td>23</td>
<td>2.95</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>1</td>
<td>11</td>
<td>3.99</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>0</td>
<td>18</td>
<td>4.31</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>0</td>
<td>11</td>
<td>6.45</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>45</strong></td>
<td><strong>432</strong></td>
<td><strong>1.87</strong></td>
</tr>
</tbody>
</table>

#### Professional Non-Clinical FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That Do NOT have any Prof. Non-Clinical Staff</th>
<th># of Centers That HAVE any Prof. Non-Clinical Staff</th>
<th>Mean FTE of Prof. Non-Clinical Staff (For Centers That Have Any)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>33</td>
<td>2</td>
<td>0.58</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>46</td>
<td>1</td>
<td>0.12</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>55</td>
<td>5</td>
<td>0.65</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>32</td>
<td>6</td>
<td>0.79</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>25</td>
<td>2</td>
<td>1.00</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>22</td>
<td>3</td>
<td>0.42</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>12</td>
<td>1</td>
<td>1.00</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>17</td>
<td>1</td>
<td>1.00</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>12</td>
<td>2</td>
<td>1.00</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>5</td>
<td>0</td>
<td>1.00</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>5</td>
<td>3</td>
<td>1.00</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>2</td>
<td>1</td>
<td>1.00</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>266</strong></td>
<td><strong>27</strong></td>
<td><strong>0.76</strong></td>
</tr>
</tbody>
</table>
### Case Managers

#### Case Manager FTEs

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That Do NOT have any Case Managers</th>
<th># of Centers That HAVE any Case Managers</th>
<th>Mean FTE of Case Managers (For Centers That Have Any)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>44</td>
<td>2</td>
<td>.53</td>
</tr>
<tr>
<td>1,501–2,500</td>
<td>63</td>
<td>4</td>
<td>.82</td>
</tr>
<tr>
<td>2,501–5,000</td>
<td>74</td>
<td>9</td>
<td>.74</td>
</tr>
<tr>
<td>5,001–7,500</td>
<td>46</td>
<td>5</td>
<td>1.20</td>
</tr>
<tr>
<td>7,501–10,000</td>
<td>26</td>
<td>8</td>
<td>1.16</td>
</tr>
<tr>
<td>10,001–15,000</td>
<td>35</td>
<td>12</td>
<td>1.05</td>
</tr>
<tr>
<td>15,001–20,000</td>
<td>11</td>
<td>13</td>
<td>1.05</td>
</tr>
<tr>
<td>20,001–25,000</td>
<td>22</td>
<td>8</td>
<td>1.00</td>
</tr>
<tr>
<td>25,001–30,000</td>
<td>9</td>
<td>13</td>
<td>1.02</td>
</tr>
<tr>
<td>30,001–35,000</td>
<td>2</td>
<td>9</td>
<td>1.33</td>
</tr>
<tr>
<td>35,001–45,000</td>
<td>4</td>
<td>14</td>
<td>1.25</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>2</td>
<td>10</td>
<td>1.75</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>338</strong></td>
<td><strong>107</strong></td>
<td><strong>1.12</strong></td>
</tr>
</tbody>
</table>

#### Services Provided by Case Manager

<table>
<thead>
<tr>
<th>What Services Does Your Case Manager Provide? (for centers that have case managers)</th>
<th>Count of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Triage &amp; screening appointments</td>
<td>54</td>
<td>51.4%</td>
</tr>
<tr>
<td>Administrative meetings to coordinate care</td>
<td>62</td>
<td>59.0%</td>
</tr>
<tr>
<td>Arranging and/or monitoring off-campus referrals</td>
<td>98</td>
<td>93.3%</td>
</tr>
<tr>
<td>Coordinating post-hospitalization care</td>
<td>76</td>
<td>72.4%</td>
</tr>
<tr>
<td>Other</td>
<td>28</td>
<td>26.7%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>105</strong></td>
<td></td>
</tr>
</tbody>
</table>

Other services provided by case managers included: maintaining off-campus referral lists; crisis services; visiting students in the hospital; providing bridge therapy while student waiting for off-campus referral appt; next day follow-ups after certain on call situations; coordinating care for students returning from medical withdrawal; and providing direct clinical services.

#### Do Other Campus Offices Have a Case Manager

<table>
<thead>
<tr>
<th>Do Any Other Offices on Campus Have a Case Manager?</th>
<th>Count of Centers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>268</td>
<td>65.5%</td>
</tr>
<tr>
<td>Yes</td>
<td>141</td>
<td>34.5%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>409</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
### Other Campus Offices With Case Manager(s)

<table>
<thead>
<tr>
<th>Other Offices on Campus with One or More Case Managers (for institutions that have at least one)</th>
<th>Count of Responses</th>
<th>Percent of Institutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dean of students office</td>
<td>98</td>
<td>69.5%</td>
</tr>
<tr>
<td>Student success / support / advocacy</td>
<td>12</td>
<td>8.6%</td>
</tr>
<tr>
<td>Disability services office</td>
<td>9</td>
<td>6.4%</td>
</tr>
<tr>
<td>Health services / health education</td>
<td>9</td>
<td>6.4%</td>
</tr>
<tr>
<td>Judicial affairs office</td>
<td>8</td>
<td>5.7%</td>
</tr>
<tr>
<td>Residence life / housing</td>
<td>5</td>
<td>3.5%</td>
</tr>
<tr>
<td>CARE / Behavioral intervention team</td>
<td>3</td>
<td>2.1%</td>
</tr>
<tr>
<td>Other</td>
<td>10</td>
<td>7.1%</td>
</tr>
</tbody>
</table>

**TOTAL # INSTITUTIONS** 154

### FTE POSITIONS GAINED AND LOST

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># Centers That GAINED Staff</th>
<th>Pct Centers That GAINED Staff</th>
<th># Centers That LOST Staff</th>
<th>Pct Centers That LOST Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>7</td>
<td>16.7%</td>
<td>1</td>
<td>2.0%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>14</td>
<td>25.0%</td>
<td>7</td>
<td>10.6%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>28</td>
<td>32.2%</td>
<td>7</td>
<td>7.3%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>17</td>
<td>31.5%</td>
<td>4</td>
<td>7.1%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>12</td>
<td>34.3%</td>
<td>3</td>
<td>7.7%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>18</td>
<td>37.5%</td>
<td>4</td>
<td>7.7%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>13</td>
<td>46.4%</td>
<td>1</td>
<td>4.0%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>11</td>
<td>37.9%</td>
<td>3</td>
<td>10.3%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>10</td>
<td>47.6%</td>
<td>3</td>
<td>15.0%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>9</td>
<td>75.0%</td>
<td>1</td>
<td>8.3%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>9</td>
<td>56.3%</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>7</td>
<td>63.6%</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>155 (out of 439)</strong></td>
<td><strong>35.3%</strong></td>
<td><strong>34 (out of 474)</strong></td>
<td><strong>7.2%</strong></td>
</tr>
</tbody>
</table>

### Number of FTE Positions Gained and Lost (Last Year)

<table>
<thead>
<tr>
<th>Type of Position</th>
<th>N of Centers That GAINED FTE</th>
<th>Total FTE Gained</th>
<th>N of Centers That LOST FTE</th>
<th>Total FTE Lost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical</td>
<td>147</td>
<td>226.7</td>
<td>26</td>
<td>22.6</td>
</tr>
<tr>
<td>Psychiatric</td>
<td>2</td>
<td>0.2</td>
<td>1</td>
<td>0.1</td>
</tr>
<tr>
<td>Case Manager</td>
<td>12</td>
<td>12.5</td>
<td>1</td>
<td>1.0</td>
</tr>
<tr>
<td>Support Staff</td>
<td>6</td>
<td>4.6</td>
<td>6</td>
<td>5.5</td>
</tr>
<tr>
<td>Other</td>
<td>3</td>
<td>3.0</td>
<td>2</td>
<td>2.0</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>TOTAL FTE GAINED</strong></td>
<td><strong>247.0</strong></td>
<td><strong>TOTAL FTE LOST</strong></td>
<td><strong>31.2</strong></td>
</tr>
<tr>
<td></td>
<td><strong>NET FTE GAINED</strong></td>
<td><strong>+215.8</strong></td>
<td></td>
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</tr>
</tbody>
</table>
STAFF TO STUDENT RATIOS

Counseling Staff to Student Ratio (“Talk Therapy” FTE Staff Only)

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># of Centers</th>
<th>Mean FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>30</td>
<td>682</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>46</td>
<td>757</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>49</td>
<td>1321</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>40</td>
<td>1788</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>26</td>
<td>1953</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>40</td>
<td>1969</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>21</td>
<td>1906</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>19</td>
<td>2211</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>14</td>
<td>2210</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>8</td>
<td>1839</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>12</td>
<td>2386</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>9</td>
<td>2027</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>314</strong></td>
<td><strong>1578</strong></td>
</tr>
</tbody>
</table>

NOTE: Although the “counselor-to-student” ratio is frequently utilized in estimating the adequacy of existing counseling center staff, what is considered a “good” ratio varies greatly from one institution to another, depending on factors such the percent of the student population that utilizes the counseling center.

# Students Served Per FTE “Talk Therapy” Staff

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># of Centers</th>
<th>Mean # Students Served per FTE Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>30</td>
<td>99</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>46</td>
<td>104</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>49</td>
<td>125</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>40</td>
<td>119</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>26</td>
<td>128</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>40</td>
<td>121</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>21</td>
<td>107</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>19</td>
<td>117</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>14</td>
<td>99</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>8</td>
<td>113</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>12</td>
<td>114</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>9</td>
<td>101</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>314</strong></td>
<td><strong>114</strong></td>
</tr>
</tbody>
</table>

NOTE: The number of students that a single FTE “talk therapist” can serve in a single year is a metric that is more consistent across size of institution, and percent of student body who utilize counseling services. As shown in the table above, a single FTE “talk therapist” can provide therapy for about 100 to 120 students in a single year.
## Percent of Student Population Served by Counseling Appointments

### U.S. Colleges and Universities (NOT including Community Colleges)

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># of Centers</th>
<th>Minimum % Served</th>
<th>Maximum % Served</th>
<th>Median % Served</th>
<th>Average (Mean) % Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>41</td>
<td>3.7%</td>
<td>51.0%</td>
<td>18.5%</td>
<td>19.9%</td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>64</td>
<td>3.9%</td>
<td>61.5%</td>
<td>16.0%</td>
<td>17.2%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>79</td>
<td>2.7%</td>
<td>45.7%</td>
<td>10.2%</td>
<td>12.1%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>52</td>
<td>2.3%</td>
<td>27.2%</td>
<td>6.6%</td>
<td>8.0%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>37</td>
<td>1.5%</td>
<td>33.0%</td>
<td>6.5%</td>
<td>7.9%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>55</td>
<td>0.8%</td>
<td>30.8%</td>
<td>7.3%</td>
<td>8.7%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>28</td>
<td>1.9%</td>
<td>15.2%</td>
<td>6.2%</td>
<td>7.1%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>27</td>
<td>2.2%</td>
<td>12.4%</td>
<td>5.3%</td>
<td>5.9%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>16</td>
<td>2.7%</td>
<td>11.8%</td>
<td>4.7%</td>
<td>5.2%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>12</td>
<td>2.9%</td>
<td>16.8%</td>
<td>7.5%</td>
<td>8.7%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>14</td>
<td>2.0%</td>
<td>14.2%</td>
<td>5.5%</td>
<td>6.0%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>13</td>
<td>1.9%</td>
<td>17.0%</td>
<td>5.6%</td>
<td>6.4%</td>
</tr>
<tr>
<td>Total</td>
<td>438</td>
<td>0.8%</td>
<td>61.5%</td>
<td>8.5%</td>
<td>10.9%</td>
</tr>
</tbody>
</table>

### U.S. Community Colleges Only

<table>
<thead>
<tr>
<th>Size of Institution</th>
<th># of Centers</th>
<th>Average (Mean) Percent Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 1,501</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>1,501 – 2,500</td>
<td>1</td>
<td>2.8%</td>
</tr>
<tr>
<td>2,501 – 5,000</td>
<td>4</td>
<td>5.2%</td>
</tr>
<tr>
<td>5,001 – 7,500</td>
<td>2</td>
<td>4.5%</td>
</tr>
<tr>
<td>7,501 – 10,000</td>
<td>1</td>
<td>3.5%</td>
</tr>
<tr>
<td>10,001 – 15,000</td>
<td>2</td>
<td>1.9%</td>
</tr>
<tr>
<td>15,001 – 20,000</td>
<td>2</td>
<td>2.5%</td>
</tr>
<tr>
<td>20,001 – 25,000</td>
<td>2</td>
<td>2.9%</td>
</tr>
<tr>
<td>25,001 – 30,000</td>
<td>2</td>
<td>1.7%</td>
</tr>
<tr>
<td>30,001 – 35,000</td>
<td>1</td>
<td>1.6%</td>
</tr>
<tr>
<td>35,001 – 45,000</td>
<td>1</td>
<td>0.8%</td>
</tr>
<tr>
<td>45,001 and over</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>TOTAL</td>
<td>18</td>
<td>3.1%</td>
</tr>
</tbody>
</table>