



Crisis Counselor

The Counseling Center at the University of Illinois Chicago (UIC) is pleased to announce an important expansion in our staff resources to better meet the mental health needs of our UIC students. Multiple full-time staff positions are being added to our Counseling Center including Crisis Counselor and one or more Clinical/Counseling Psychologist positions. The University of Illinois at Chicago has embarked on a substantial commitment to address and change the culture of student mental health at UIC and the Counseling Center is proud to be an important part of that effort. We are recruiting qualified mental health professionals to serve in strategic positions on campus to help address the distinct mental health needs of our “top five most diverse campuses in the nation” including our undocumented students, health professions students, LatinX, immigrant, and other traditionally underserved student populations.

Position Description – This position will coordinate and provide crisis and triage services for students seeking or needing clinical services of the Counseling Center. Position will have primary responsibility to assess students presenting to the Counseling Center in apparent urgent distress/crisis, coordinate initial clinical disposition, and implement necessary follow-up including coordination within the Counseling Center and with other campus and community mental health providers, case managers, and stakeholders. Position requires some evening hours and occasional weekend duties.

The Counseling Center is a comprehensive psychological services center, providing evaluation, counseling, consultation, and referral to UIC students. The Counseling Center is the main provider of mental health services to students on campus and has a strong commitment to training through our APA-accredited internship as well as externship and postdoc training programs. We offer individual, couples, and group therapies, an integrative model of psychiatric care, and psychoeducational workshops. Our services are confidential and available at no charge for currently enrolled students. We are also available to faculty and staff for consultation. The Center staff includes licensed psychologists and psychiatrists, doctoral interns and externs, postdoctoral committed to the highest standards of competency in meeting the needs of individuals from diverse backgrounds, including differences of culture, race, ethnicity, national origin, class, gender identity, gender expression, ability, age, body size, immigrant status, and psychology residents, and trained paraprofessionals. The UIC Counseling Center staff is sexual orientation. The Center has been serving the University of Illinois at Chicago for more than 35 years, is part of the Division of Student Affairs, and is fully accredited by the International Association of Counseling Services, Inc.

Key Responsibilities/Duties:

- Provide crisis intervention services in the Counseling Center (CC) and other clinical access services as assigned.
- Monitor high-risk triage appointments at the CC and conduct timely evaluations and management of students who screen positive for suicide risk.

- Follow up to ensure that clients are appropriately assessed, successfully referred, and pursuing treatment recommendations.
- Coordinate and participate in rotating protocol for after-hours coverage in response to contracted after-hours crisis counseling vendor.
- Oversight for and coordination of documents and their dissemination as received from after-hours crisis counseling vendor.
- Consult with parents, treatment providers, faculty, academic deans, residence life staff, off-campus counseling services, other campus offices and students, when appropriate and with appropriate authorization, in order to provide quality care to UIC students. Make referrals to off-campus therapists, clinics, or hospitals, when appropriate.
- Under the direction of the Associate Director for Clinical Services, create and coordinate triage coverage/case management services and supervise case manager.
- Provide training and onboarding experiences to trainees and new staff about triage procedures, provision of triage services, and hospitalization procedures.
- Participate in providing educational, outreach and prevention programs originating from the Center.
- Perform other related duties and participate in special projects as assigned

Minimum Qualifications:

- A Minimum of a Master's or advanced degree in counseling/psychology/socialwork.
- Licensed as a clinical professional counselor, social worker, or psychologist in the State of Illinois. Demonstrated knowledge and experience working with complex health insurance plans and managed care companies.
- Demonstrated experience and ability to work as part of a highly cohesive and interdisciplinary team.
- Demonstrated competency and extensive experience in crisis intervention and consultation with collateral parties within multi-layered and complex systems.
- Experience with and commitment to working with clients from diverse backgrounds.

Desired Qualifications - Have past experience (1-3 years post-graduate) in a university counseling center, supervision of Masters and doctoral level psychology graduate students in an APA accredited site. Demonstrated understanding and experience with college student developmental theory from undergraduate through graduate/professional levels. Bi-lingual Spanish preferred.

This position is anticipated to have important responsibility to continue and expand the work of fostering connections to mental health services and supports for our undocumented students, health professions students, LatinX, immigrant, or other traditionally underserved student populations.

University Description - UIC is a large urban Research 1 university with student population of more than 30,000 and is among the top five most diverse campuses in the nation; a national leader among urban, public higher education institutions in providing access to underrepresented students. More information is available at <https://www.uic.edu/about>.

Required Application Materials - Cover letter, vita, and the names and contact details for three professional references. Hire contingent upon official graduate transcript attesting to relevant graduate

degree completion and/or verification as a clinical professional counselor, social worker, or psychologist in the State of Illinois.

For fullest consideration, please submit an online application that includes an uploaded cover letter and resume as well as the names and contact information of three references by October 21, 2019, via the university online application system, through the following link:

<https://jobs.uic.edu/job-board/job-details?jobID=121334>.

The University of Illinois at Chicago is an affirmative action, equal opportunity employer, dedicated to the goal of building a culturally diverse and pluralistic faculty and staff committed to teaching and working in a multicultural environment. We strongly encourage applications from women, minorities, individuals with disabilities and covered veterans.

The University of Illinois at Chicago may conduct background checks on all job candidates upon acceptance of a contingent offer. Background checks will be performed in compliance with the Fair Credit Reporting.

Web Address - <http://www.counseling.uic.edu>