AUCCCD

Association for University and College Counseling Center Directors

Annual Survey for
Reporting Period July 1, 2024 through June 30, 2025

Cindy M. Bruns, Ph.D.
Director, Student Counseling Services
Central Washington University

Pete LeViness, Ph.D.
Former Director, Counseling and Psychological Services
University of Richmond

Karen L. Carusone, Ph.D.
Director, Counseling and Psychological Services
University of Albany

Teresa Hurst, Ph.D.
Director, Counseling Services
Baruch College

Nivla Y. Fitzpatrick, Ph.D.
Director, Counseling Center
Pepperdine University

Christopher Leonard, PsyD
Director, Counseling and Psychological Services
Wichita State University

Table of Contents

INTRODUCTION

AUCCCD

The Association for University and College Counseling Center Directors (AUCCCD) is an international organization comprised of colleges and universities from the United States and its territories, Antigua and Barbuda, Australia, Canada, China, Egypt, Grenada, Ireland, Japan, Qatar, St. Kitts and Nevis, and the United Kingdom. AUCCCD works to be the higher education leader for collegiate mental health.

AUCCCD Mission

We are a professional community that fosters director development and success. To advance the mission of higher education, we innovate, educate and advocate for collegiate mental health. We are committed to inclusive excellence and the promotion of social justice.

The AUCCCD Annual Survey Overview

In 2006, AUCCCD first developed and administered the Annual Survey to its membership as a means to increase the objective understanding of factors critical to the functioning of college and university counseling centers.

The survey continues to provide important information about trends in counseling center service delivery. Each year also has several rotating areas of special interest. This year's survey also included information about center budgets and billing, electronic health records, and relationships with Student Health Services. An ongoing area of focus for the past several years has been third-party vendors and the ongoing difficulties centers have in managing turnover of positions and recruitment of new staff.

In July 2025, all (non-emeriti) members of AUCCCD were invited to complete the Annual Survey administered through Survey Monkey software. Unique survey links were sent to 944 verified email accounts. A total of 488 counseling center directors responded to the 2024-2025 Survey, a 51.7% return rate. However, not every director responded to every question and thus, throughout this report, the number of directors/centers/institutions represented by each variable differs.

The reporting period for the information on the Annual Survey was July 1, 2024 through June 30, 2025. This monograph provides a summary of these data.

Please direct all questions, comments, and clarifications to the AUCCCD Survey Coordinator:

Cindy M. Bruns, Ph.D.
Director, Student Counseling Services, Central Washington University
Cindy.Bruns@cwu.edu

EXECUTIVE SUMMARY

A total of 488 counseling center directors responded to the 2024-2025 AUCCCD survey.

Institution Information

Institutions represented in this report were primarily within the United States or its territories (97.7%) and were primarily 4-year colleges or universities (85.7%). The sample was largely urban or urban adjacent institutions (70.8%). Schools with enrollments less than 7,501 comprised 54.6% of the sample. Very large institutions (35,001 and above) comprised 8.0% of the sample.

Minority Serving or Tribal Institutions comprised 20.5% of reporting institutions. Of these, the majority (81%) were schools with a Hispanic Serving Institution designation, followed by Asian American and Pacific Islander Serving (14%), Historically Black College or University (12%), and Native American serving (4%). Religiously affiliated institutions comprised 18.9% of the sample, with the most frequent (53.3%) affiliation being the Roman Catholic Church.

Center Information

Staffing. Counseling centers represented in this sample were largely open 12 months a year (79.1%) but only 47.3% were fully staffed all 12 months. One-person centers comprised 1.8% of the sample, a slight decrease from 2.4% in the 2023-2024 survey. The average clinical full-time equivalent (FTE) for all institutions except community colleges was 9.1 FTE, while the average for community colleges was 5.3 FTE.

Remote work. Only 39% of respondents answered the question regarding whether clinical staff were allowed to work remotely. Of responding centers, 95.8% reported that at least some staff were allowed some remote work on a routine basis without remote work being part of formal workplace accommodation. However, these positive responses represent 37.8% of the total survey sample and should not be interpreted to mean that most centers allow for remote work. For those centers allowing remote work, on average, staff are expected to be on-site 74.6% of the work week.

Budget. The 2024-2025 survey revisited the topic of center budgets. Less than half (42.2%) of participants provided usable data for the item regarding overall center budget. During the data cleaning process, the survey team identified that a number of directors are only given access to operational and professional development fund budgets but are not privy to salary and benefits budgets.

Total budgets ranged widely and typically covaried with size of institution, with smaller schools having smaller budgets. Considering all reporting centers, the mean total budget was $1,610,236.12. In the larger report, center budget analyses are broken out by a number of subcategories.

The majority of centers (59.2%) reported a decrease in total budget from fiscal year 2024 (FY24) to fiscal year 2025 (FY25). When examined by type of institution only community colleges

(n=16) had a greater proportion of centers reporting budgets that stayed the same or increased (62.5%). With respect to different budget categories, 9.4% of schools reported a decrease in salary budget, 21.5% a decrease in operating budget, and 13.3% a decrease in professional development budget.

Interestingly, when examining budgets of four-year public colleges and universities relative to four-year private colleges and universities, directors at private institutions consistently reported budget decreases with greater frequency across all categories. For total budget, 72.8% of directors at private institutions reported a decrease in their budget, whereas only 49% of directors at public institutions reported a decrease. For operational budgets, 29% of privates and 13.6% of publics experienced a decrease. For professional development budgets, 15.6% of privates reported a decrease and only 9.3% of publics did. For salary budgets, very few privates or publics reported a budget decrease (10.8% and 8.9% respectively). However, only 39.6% of directors at private institutions reported an increase in their salary budgets while over half (52.5%) of directors at public institutions reported an increase in their salary budgets.

Billing. Billing of clients or insurance for services continues to be the exception rather than the rule, with only 11.3% of survey participants reporting their center bills for any service. For those centers that do bill, the most frequently billed service is psychiatry (65.2%), followed by ADHD/LD testing (45.7%), and then individual therapy (43.5%). The vast majority of centers also do not charge a no-show fee for individual therapy (78.5%) or psychiatric appointments (68%).

Impacts on academics. On average, 74.7% of clients reported that counseling services positively affected their academic performance and 71.4% reported that services positively influenced their ability to stay in school. These data confirm that counseling services have a positive impact on retention as well as academic performance.

First contact models. The majority of centers use scheduled first contacts and an intake process. However, 22.7% of responding centers use a drop-in/same day model for first contact with the center. In a third of responding centers (35.7%) the first session a student has in the center is a therapy appointment rather than a screening or intake process that precedes the start of therapy.

Electronic Health Record systems. The majority (60.3%) of centers reported using Titanium as their Electronic Health Record (EHR), followed by Point & Click (13.8%), and Medicat (12.8%). Overall, regardless of EHR, directors reported being satisfied with their center's EHR system (66.3% satisfied or highly satisfied). The most commonly cited reasons for choosing a particular EHR were that it was designed for counseling centers (52.7%), cost considerations (46.2%), and ease of use (43.6%).

Director Information

Demographics. The majority of directors identified as cis-gender women (72.0%); 1.4% identified outside of the gender binary. The majority of directors (82.9%) identified as heterosexual. With respect to race, directors were presented with a number of potential identity categories and invited to check all categories that are aligned with their identities. Directors were also provided with a write-in option if the presented categories did not

accurately capture how they identify. Slightly over a third (36.8%) of directors endorsed identities within the BIPOC community. Slightly over half (54.6%) of responding directors labeled their professional identity as related to psychology. The next most frequent was counseling (30%) and then social work (11.8%). Directors with doctoral degrees comprised 62.9% of the sample; 37.1% of directors reported holding a terminal master's degree.

Experience. Nearly 7% of respondents reported being in their first year as a director, up from 3.7% in the 2023-2024 survey. In total, 54.9% of respondents have been a director for 5 years or less. Examining reported years of experience as a director across the last 18 years, the percentage of directors with less than 5-6 years of experience in the role has generally hovered around 50%. Beginning in 2016-2017, the percentage of relatively new directors began to consistently stay above 50%; it has approached 60% but never quite reached this threshold. The percentage of directors with more than 16 years in the role has steadily declined since 2013-2014, with half the number of seasoned directors in the current sample (12%) as in 2013-2014 (24.1%). Directors who reported 16 or more years of professional experience after their terminal degree comprised 58.1% of the sample. The majority (82.4%) of directors worked in higher education prior to taking on the director's role.

Months worked per year. The vast majority (88.4%) of directors are contracted to work 12 months out of the year, regardless of the size of institution at which they work. No director working on a campus with 20,001 enrollment or more reported holding less than a 12-month contract.

Supervisors. Approximately one-quarter (24.4%) of directors reported experiencing a supervisor change between 2024-2025. The most frequent professional background of supervisors of counseling center directors is student affairs (60.6%), followed far behind (14.4%) by a mental health background.

Directors were asked to rate how well their supervisors understood counseling center work. The majority of directors felt their supervisors understood the work to at least some extent (understands some 15.7%; generally understands 52.7%; understands completely 24.9%). When looking at degree of understanding by professional background of the supervisor, perhaps predictably supervisors with professional backgrounds as higher education administrators (not student affairs), faculty, and "other" had lowest understanding ratings.

Directors were also asked what areas of counseling center work/needs lead to regular difficult dialogues with their supervisors. A significant minority (35.6%) reported they do not have regular difficult dialogues with their supervisors. Areas of reported tension included adequate salary/compensation for staff (42.6%), importance of paid CEs for staff (18.5%), level of sharing confidential information with supervisor (17.4%) and counseling staff attendance at events "just in case someone is upset" (17.4%), among others.

Service Demand

Students using services. The percentage of campus that uses counseling services varies widely across institutions. In particular, small schools tend to see more of the student population than large schools. For example, the range for schools under 1,501 enrollment was 4.2% to 35.3%, with an average of 16.3% of eligible students served. By contrast, schools with more than

45,000 eligible students, percent of the population served ranged from 4.2% to 15.5%, with an average of 7%. Across institutions other than community colleges, the average number of students who attended at least one appointment at the counseling center was 950.6; for community colleges the average was 620.9. When one-person centers were excluded from these analyses, the means increased to 980.3 and 673.6 respectively.

Clinical Load Index. For the seventh year in a row, the Clinical Load Index (CLI) was calculated for each center that provided the necessary data. Calculating the CLI helps evaluate and compare counseling center clinical resources, accounting for demand and true clinical capacity. The average CLI for 2024-2025 was 94.5 for all institutions except community colleges and 111.2 for community colleges. These numbers represent a slight decrease in CLI for institutions other than community colleges 99.4 in 2023-2024) and a slight increase for community colleges (108.9 in 2023-2024). Once again, the mean CLI calculated for the AUCCCD Director Survey mirrored the mean CLI (mean CLI 93) published by the Center for Collegiate Mental Health, the originators of the CLI (Locke, Scofield, Janis, & Cummins, 2024).

Wait time for appointments. Average wait times for first contact, excluding centers with a drop-in/same day model for first contact, was 5.4 days, including weekends. Average wait times for a student's first therapy appointment was 7.9 days, including weekends. This average included all institutions. Looking at centers where the first contact is also the first therapy appointment, the average wait time was 6.1 days. These times are not significantly different from the 2023-2024 survey.

Change in demand. For institutions other than community colleges, 48.9% reported an increase in demand compared to 2023-2024, while 46.1% reported a decrease in demand, and 4.9% reported no change in demand. For community colleges, 48% reported an increase in demand, 40% reported a decrease, and 12% reported no change from the previous year. Overall, community colleges in this sample appear to be equally split between growing demand (48%) and steady or decreasing demand (52%), while other types of institutions are still largely holding steady or experiencing decreasing demand (51.1%) rather than increasing demand (48.9%).

In terms of appointments provided, the majority (54.4%) of centers – regardless of institution type – experienced an increase in number of attended appointments during the 2024-2025 reporting year. Of community colleges, 54.3% reported an increase in appointments provided. This percentage was 56.3% for institutions other than community colleges.

Managing demand. Nearly all participants (80.8%) reported that their centers have difficulty meeting the demand for services. Generally speaking, counseling centers at larger institutions more frequently endorsed difficulty meeting demand that centers at smaller institutions. The two most frequent strategies centers reported using to meet demand were scheduling most or all appointments biweekly (57%) and using a triage system (51.1%). At a distant third were referring more students off campus (28.1%) and developing a waitlist (28.1%). Centers then reported contracting with a vendor to provide teletherapy (25.8%), using a stepped care model (25.3%), and reducing outreach activities to make more clinical time available (25%).

Clinical Services Provided

Total appointments provided. Across all clinical services, institutions other than community colleges provided, on average, 5,186.9 appointments during the reporting period, with clients receiving an average of 6.2 clinical appointments each. Community colleges, on average, provided 2,655.2 appointments, with clients receiving an average of 5.3 clinical appointments each. As with percentage of eligible students served, the number of appointments provided by counseling centers covary with the size of the institution and covary widely within each enrollment band. Although not examined statistically in this report, it is likely center model influences the number of appointments provided. For example, centers with a robust group therapy program will generate more appointments in a year than centers that only provide group therapy.

Individual therapy. In terms of individual therapy (excluding intakes, crisis, psychiatric appointments), community colleges provided an average of 1,611.3 appointments to 341.9 unique clients. Other institutions provided an average of 3,502.2 individual therapy appointments to 672.9 unique clients. Across all institutions, clients attended an average of 5.6 individual therapy appointments.   Across the last nine years, the average number of individual therapy appointments attended per client has varied little, with the lowest average at 4.6 and the highest at 6 appointments. With respect to unattended appointments, the average center no show rate for individual therapy was 7.7%, 8.4% for cancellations, and 6.3% for rescheduled appointments.

Triage/screening services. Many centers (59.2%) use some triage or screening process as their first contact with new clients. For centers using this model there appears to be a tendency to emphasize access by offering clients choices, with 45% of centers offering both unscheduled and scheduled appointments and 47.2% of centers offering a variety of modalities for completing the triage appointment.

Group therapy. For all institutions, 70.7% reported offering group therapy services. Community Colleges in this sample were less likely to provide group therapy (40%) than other types of institutions (72.5%). In general, larger institutions were more likely to report having group programs, but only very small institutions (under 1,501) were significantly less likely to host group therapy programs (37.5%). It appears there is a subset of centers that offer groups but were unable to recruit students to participate (4.5%). These centers tended to be smaller schools, with all but two at institutions with enrollments of 7,500 or less. Number of clients participating in group therapy across all responding centers ranged significantly from 2 to 514 clients.

Crisis services. The majority of centers reported they are able to track the number of clients seen in the center for crisis (75.6%) and the number of crisis appointments provided (79.2%). Of those centers that track these data, an average of 113.5 clients were provided with an average of 156.2 crisis appointments. The majority (67.4%) of centers use third party vendors to provide after-hours crisis support to students, followed by community crisis lines (40.8%).

Reflecting the largely urban location of participating centers, over three-quarters of centers have a behavioral health hospital within 10 miles of campus (79.6%). By-and-large, centers reported having more difficulty determining how many center clients were referred for

evaluation for hospitalization, were hospitalized, and, of those hospitalized, how many were involuntary commitments.

For those centers who track this information, an average of 12.3 clients were referred for evaluation, an average of 8.4 were hospitalized, and an average of 2.8 were hospitalized involuntarily. For the small number of centers that track whether clients take a medical leave (n=91), an average of 16.1 clients took a medical leave of absence during 2024-2025.

As with all other "volume" variables, these crises variable covary with institution size, with centers at larger institutions reporting higher numbers than centers at smaller institutions, though there is significant variability within size bands. However, regardless of size of institution, crisis work is, on average, a relatively low percentage of a center's appointments (1.5% - 3.9%) and hospitalizations are an even smaller percentage of the work. At the same the same time, the toll crisis work takes on centers and their staff should not be underestimated. Even though it is a low frequency event, crisis appointments – particularly those leading to hospitalizations – are stressful, time-consuming clinical situations that can disrupt other services and contribute to staff burnout.

Psychiatric services. The sample was fairly evenly split between campuses that have no psychiatric services (35.6%), psychiatric services outside of the counseling center (28.2%), and psychiatric services within the counseling center only or within the center and elsewhere on campus (36.2%). For those centers that provide psychiatric services, an average of 213.7 clients received this service, an average of 967.3 psychiatric appointments were provided, and clients received an average of 4.1 appointments. With respect to unattended appointments, average center no show rate for psychiatric appointments was 9.2%, 7.1% for cancellations, and 5.7% for rescheduled appointments.

Outreach and Campus Community Education

Types of outreach and training. The most frequently endorsed type of outreach was tabling at events (94.5%), followed by consultation to concerned others (89.4%), serving on institutional committees (86.3%), programming for the general student body (86.1%), programming for students in a particular department or area (83.7%), and programing for students in residence life/housing (77.9%).

Reach of outreach and training. Responding centers reported providing training to an average of 437.2 individuals and providing outreach to an average of 3,630.9 individuals.

Relationship with Student Health Services

Proximity and collaboration. Counseling Centers and Student Health Services share the same building for 52.9% of respondents. For another 31% of centers, the two services are within a 10 minute or less walk of each other. The majority of centers (88.5%) reported at least some degree of collaboration between counseling and health, and 83.6% described the collaboration as effective to very effective. Degree and quality of collaboration did not appear to vary significantly based on proximity of the counseling center to health services.

Integration with Health Services. Separate counseling and health services is still the most prevalent model (57.5%) across participating campuses, but a significant proportion of centers are partially (16%) or fully (16.7%) integrated with health services. For fully integrated centers, the chief administrator is most likely an Executive Director or AVP (53.6%), followed by the counseling center director (23.2%). For both partially (74.2%) and fully (85.5%) integrated centers, it is very common to share an electronic health record system. Fully integrated centers were much more likely to share records between counseling and health staff without separate consent from the client (64.7%) than partially integrated centers (28.8%).

Staff Turnover and Recruitment

Staff turnover. Staff turnover continued to be a challenge for Directors to manage. On average, 25.2% of all non-trainee clinical positions and 25.1% of all non-trainee positions turned over in fiscal year 2024-2025, a significant increase from 2023-2024 data. As for the past several years, the top reason given for staff leaving during 2024-2025 was low salary (46.5%). The most frequently cited second and third reasons this year were relocation (38.3%) and work conditions (36.3%). Moving to private practice continued to be the most frequent (39.8%) next professional step for departing staff.

Staff recruitment. For this survey period, directors were evenly split among those who reported having no open positions (34.8%), those who reported no difficulty recruiting for open positions (30.3%) and those who reported difficulty with recruiting new staff (34.8%). The frequency of reported difficulty with recruitment is down from 48.6% in the 2023-2024 survey. In 2024-2025, the average pool for doctoral positions had 2.4 applicants while masters' positions had 9 applicants and open degree postings averaged 8.3 applicants. Short-term hiring solutions to fill one or more permanent positions were used by 25.6% of reporting centers.

Teletherapy Vendor Use and Satisfaction with Utilization

Use. Contracting with third-party vendors to provide one or more routine service was reported by 45.8% of responding community colleges and 63.5% of all other institution types. These frequencies are up slightly over 10% above the 2023-2024 frequencies for both categories of institutions. The average number of students served by a vendor was 432.6, but this appeared to vary widely across institutions of similar sizes. The most frequently contracted services were crisis (94%), individual therapy (84.7%), self-help content (72.5%), and psychiatry (54.6%).

Satisfaction with third-party vendor utilization. For most types of vendor-provided services, utilization was typically less than what directors expected. Of the different services provided by teletherapy vendors, only psychiatry and crisis services met or exceeded directors' utilization expectations. For psychiatry services, 43.4% of respondents reported utilization was about what they hoped and 20.5% reported utilization was more than they hoped for a total of 63.9% utilization satisfaction rating. For crisis services, 57.1% of respondents reported utilization was about what they hoped and 5.9% reported utilization was more than they hoped for a total of 63% utilization satisfaction rating. For all other types of vendor services, the majority of respondents (60.9% to 83.1%) indicated utilization of the service was less than they hoped it would be.

INSTITUTION INFORMATION

Type of School

Type of School

	Frequency	Valid Percent
Four-year public university	199	40.9%
Four-year private university	150	30.8%
Four-year private college	53	10.9%
Community college	30	6.2%
Health professions only	16	3.3%
Four-year public college	15	3.1%
STEM primarily	11	2.3%
Creative focus	10	2.1%
Better described as	3	0.6%
Total	487	100.0%

Better described as included a law school, business school, and a campus where students can complete first two years of degree before transferring to the main campus.

Setting of Institution

Setting of Institution

	Frequency	Valid Percent
Urban Campus	225	46.2%
Urban Adjacent Campus	115	23.6%
Rural Setting Campus	95	19.5%
Metropolitan/Inner-City Campus	52	10.7%
Total	487	100.0%

School Size

School Size

	Frequency	Valid Percent
Under 1,501	57	11.7%
1,501 to 2,500	58	11.9%
2,501 to 5,000	100	20.5%
5,001 to 7,500	51	10.5%
7501 to 10,000	49	10.1%
10,001 to 15,000	46	9.4%
15,001 to 20,000	33	6.8%
20,001 to 25,000	29	6.0%
25,001 to 30,000	11	2.3%
30,001 to 35,000	14	2.9%
35,001 to 45,000	19	3.9%
45,001 & over	20	4.1%
Total	487	100.0%

U.S. State/Territory in Which College or University is Located

U.S. State/Territory in Which College or University is Located

	Frequency	Valid Percent
Alabama	6	1.2%
Arizona	2	0.4%
Arkansas	3	0.6%
California	34	7.0%
Colorado	10	2.1%
Connecticut	6	1.2%
Delaware	1	0.2%
Florida	18	3.7%
Georgia	13	2.7%
Idaho	5	1.0%
Illinois	22	4.5%
Indiana	13	2.7%
Iowa	9	1.8%
Kansas	5	1.0%
Kentucky	6	1.2%
Louisiana	4	0.8%
Maine	2	0.4%
Maryland	14	2.9%
Massachusetts	24	4.9%
Michigan	12	2.5%
Minnesota	8	1.6%
Mississippi	2	0.4%
Missouri	11	2.3%
Montana	2	0.4%
Nebraska	4	0.8%
Nevada	2	0.4%
New Hampshire	1	0.2%
New Jersey	9	1.8%
New Mexico	2	0.4%
New York	48	9.9%
North Carolina	18	3.7%
North Dakota	1	0.2%
Ohio	21	4.3%
Oklahoma	3	0.6%
Oregon	5	1.0%
Pennsylvania	31	6.4%
Rhode Island	4	0.8%
South Carolina	7	1.4%
Tennessee	4	0.8%
Texas	29	6.0%
Utah	6	1.2%
Vermont	1	0.2%
Virginia	14	2.9%
Washington	14	2.9%
West Virginia	2	0.4%
Wisconsin	13	2.7%
Wyoming	1	0.2%
District of Columbia	3	0.6%
Puerto Rico	1	0.2%
Not in USA	11	2.3%
Total	487	100.0%

Country in Which College or University is Located

Country in Which College or University is Located

	Frequency	Valid Percent
Antigua and Barbuda	1	0.2%
Australia	1	0.2%
Canada	1	0.2%
China	1	0.2%
Egypt	1	0.2%
Grenada	1	0.2%
Ireland	1	0.2%
Japan	1	0.2%
Qatar	1	0.2%
Saint Kitts and Nevis	1	0.2%
The Bahamas	1	0.2%
United States	477	97.7%
Total	488	100.0%

Minority Serving Institution (MSI) or Tribal Institution (TI)

Minority Serving or Tribal Institution

	Frequency	Valid Percent
No	387	79.5%
Yes	100	20.5%
Total	487	100.0%

Types of Minority Serving (MSI) or Tribal Institution (TI)

Types of Minority or Tribal Serving Institution (Check All)

		Responses	
		N	Percent of Cases
Type[a]	Hispanic Serving Institution (HSI)	81	81.0%
	Native American serving, but non-tribal institution	4	4.0%
	Asian American and Pacific Islander serving institution	14	14.0%
	Historically Black College or University (HBCU)	12	12.0%

[a.] Percent of Cases represents the percent of the 100 institutions that responded "yes" to being a Minority Serving or Tribal Institution that endorsed that particular type of institution. There was one institution that reported being a Historically Black Graduate Institution.

Religiously Affiliated Institution

Religiously Affiliated Institution

	Frequency	Valid Percent
No	395	81.1%
Yes	92	18.9%
Total	487	100.0%

Institutional Religious Affiliation

Institutional Religious Affliation

	Frequency	Valid Percent
Baptist	2	2.2%
Christian	6	6.5%
Christian-Missionary Church	1	1.1%
Christian-Non-Denominational	2	2.2%
Disciples of Christ	2	2.2%
Ecumenical Christian	1	1.1%
Evangelical Christian	1	1.1%
Evangelical Covenant Church	1	1.1%
Evangelical Lutheran Church in America	1	1.1%
Lutheran	3	3.3%
Lutheran Church-Missouri Synod	1	1.1%
Moravian Church	1	1.1%
Presbyterian	4	4.3%
Protestant Christian (Wesleyan Church)	1	1.1%
Roman Catholic	30	32.6%
Roman Catholic-Augustinian	1	1.1%
Roman Catholic-Benedictine	1	1.1%
Roman Catholic-Diocesan	1	1.1%
Roman Catholic-Dominican	1	1.1%
Roman Catholic-Jesuit	13	14.1%
Roman Catholic-Lasallian	1	1.1%
Roman Catholic-Marianist	1	1.1%
The Church of Jesus Christ of Latter-day Saints	2	2.2%
United Church of Christ	1	1.1%
United Methodist	13	14.1%
Total	92	100.0%

Percent of All Enrolled Undergraduate Students Who Live On-Campus: Excluding Community Colleges & Health Professions Only Schools

Percent of All Enrolled Undergraduate Students Who Live On-Campus:

Excluding Community Colleges and Health Professions Only Schools

N	Minimum	Maximum	Mean
316	0.0%	100.0%	47.2%

Percent of All Enrolled Undergraduate Students Who Live On-Campus by Size of Institution: Excluding Community Colleges & Health Professions Only Schools

Percent of All Enrolled Undergraduate Students Who Live On-Campus by School Size:

Excluding Community Colleges and Health Professions Only

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	38	0.0%	100.0%	62.8%
1,501 to 2,500	41	10.0%	100.0%	77.4%
2,501 to 5,000	64	1.0%	96.0%	52.2%
5,001 to 7,500	31	4.0%	95.0%	47.2%
7,501 to 10,000	27	0.0%	100.0%	38.4%
10,001 to 15,000	29	0.0%	94.0%	37.2%
15,001 to 20,000	25	0.0%	59.0%	28.6%
20,001 to 25,000	15	5.0%	97.0%	32.1%
25,001 to 30,000	5	19.0%	38.0%	25.6%
30,001 to 35,000	9	3.0%	60.0%	27.8%
35,001 to 45,000	16	16.0%	75.0%	31.6%
45,001 & over	16	7.0%	42.0%	22.4%

Percent of Students Living on Campus and Center Utilization Trends
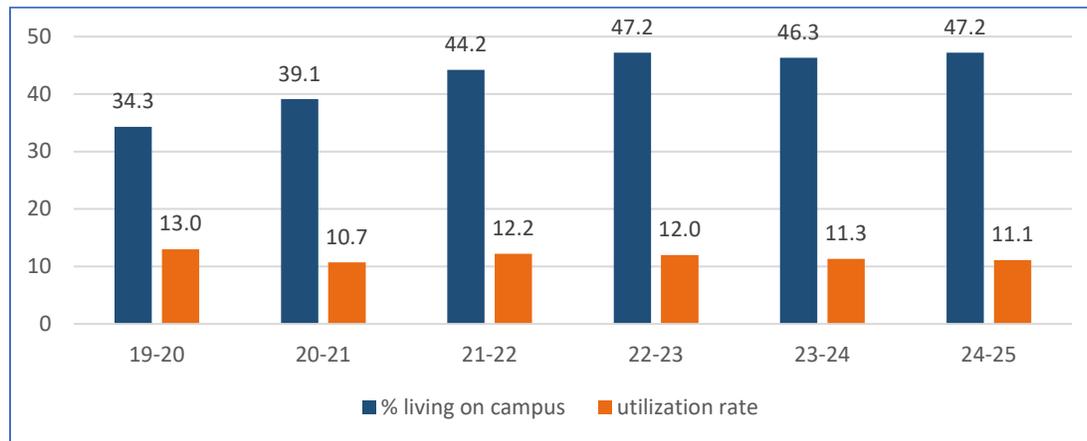
CENTER INFORMATION

Months Open/Fully Staffed

Number of Months of Year That Center is Open for Counseling Services

Months of Year That Center is Open for Counseling Services

	Frequency	Valid Percent
9 months	28	6.4%
10 months	51	11.7%
11 months	12	2.8%
12 months	344	79.1%
Total	435	100.0%

Number of Months Counseling Center is Open by Size of Institution

Size of institution		Frequency	Valid Percent
Under 1,501	9 months	10	21.7%
	10 months	14	30.4%
	11 months	3	6.5%
	12 months	19	41.3%
	Total	46	100.0%
1,501 to 2,500	9 months	12	24.0%
	10 months	13	26.0%
	11 months	2	4.0%
	12 months	23	46.0%
	Total	50	100.0%
2,501 to 5,000	9 months	4	4.5%
	10 months	15	16.9%
	11 months	3	3.4%
	12 months	67	75.3%
	Total	89	100.0%
5,001 to 7,500	9 months	2	4.3%
	10 months	3	6.4%
	11 months	1	2.1%
	12 months	41	87.2%
	Total	47	100.0%
7,501 to 10,000	10 months	1	2.4%
	11 months	1	2.4%
	12 months	40	95.2%
	Total	42	100.0%
10,001 to 15,000	10 months	1	2.2%
	11 months	1	2.2%
	12 months	43	95.6%
	Total	45	100.0%
15,001 to 20,000	10 months	2	6.3%
	12 months	30	93.8%
	Total	32	100.0%
20,001 to 25,000	10 months	1	4.0%
	12 months	24	96.0%
	Total	25	100.0%
25,001 to 30,000	11 months	1	11.1%
	12 months	8	88.9%
	Total	9	100.0%
30,001 to 35,000	10 months	1	9.1%
	12 months	10	90.9%
	Total	11	100.0%
35,001 to 45,000	12 months	19	100.0%
45,001 & over	12 months	20	100.0%

Number of Months Centers are Open and Fully Staffed
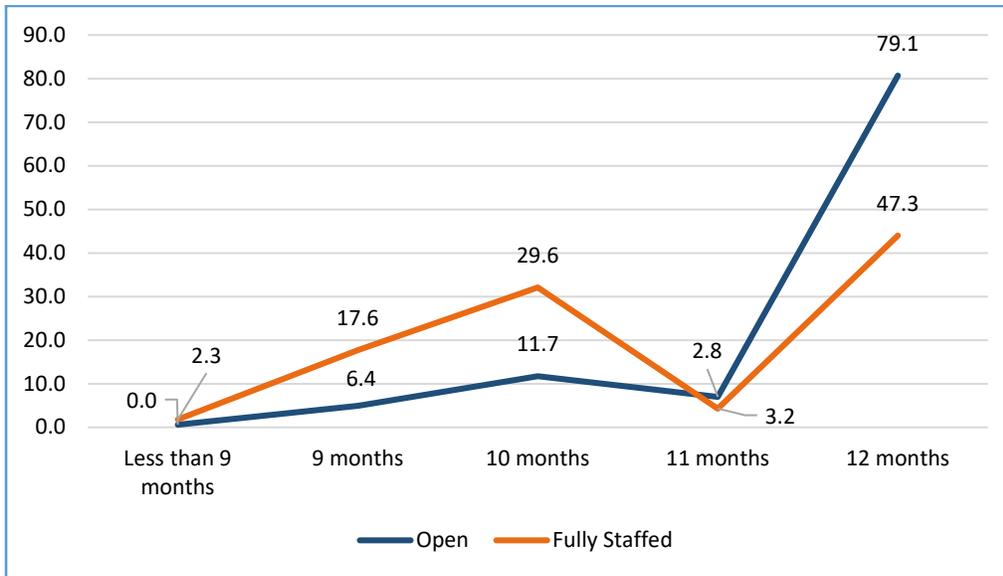
Months of Year That Center is Fully Staffed

Months of Year That Center is Fully Staffed

	Frequency	Valid Percent
Less than 9 months	10	2.3%
9 months	76	17.6%
10 months	128	29.6%
11 months	14	3.2%
12 months	205	47.3%
Total	433	100.0%

Number of Months Counseling Center is Fully Staffed by Size of Institution

Size of institution		Frequency	Valid Percent
Under 1,501	Less than 9 months	2	4.3%
	9 months	12	26.1%
	10 months	17	37.0%
	11 months	4	8.7%
	12 months	11	23.9%
	Total	46	100.0%
1,501 to 2,500	9 months	14	28.0%
	10 months	30	60.0%
	11 months	1	2.0%
	12 months	5	10.0%
	Total	50	100.0%
2,501 to 5,000	Less than 9 months	3	3.4%
	9 months	15	16.9%
	10 months	31	34.8%
	11 months	2	2.2%
	12 months	38	42.7%
	Total	89	100.0%
5,001 to 7,500	Less than 9 months	1	2.1%
	9 months	8	17.0%
	10 months	15	31.9%
	11 months	3	6.4%
	12 months	20	42.6%
	Total	47	100.0%
7,501 to 10,000	Less than 9 months	1	2.4%
	9 months	3	7.3%
	10 months	13	31.7%
	11 months	3	7.3%
	12 months	21	51.2%
	Total	41	100.0%
10,001 to 15,000	Less than 9 months	1	2.2%
	9 months	10	22.2%
	10 months	7	15.6%
	12 months	27	60.0%
	Total	45	100.0%
15,001 to 20,000	Less than 9 months	1	3.1%
	9 months	3	9.4%
	10 months	3	9.4%
	11 months	1	3.1%
	12 months	24	75.0%
	Total	32	100.0%
20,001 to 25,000	9 months	4	16.0%
	10 months	5	20.0%
	12 months	16	64.0%
	Total	25	100.0%
25,001 to 30,000	9 months	1	11.1%
	10 months	3	33.3%
	12 months	5	55.6%
	Total	9	100.0%
30,001 to 35,000	Less than 9 months	1	9.1%
	9 months	2	18.2%
	10 months	1	9.1%
	12 months	7	63.6%
	Total	11	100.0%
35,001 to 45,000	9 months	3	16.7%
	10 months	2	11.1%
	12 months	13	72.2%
	Total	18	100.0%
45,001 & over	9 months	1	5.0%
	10 months	1	5.0%
	12 months	18	90.0%
	Total	20	100.0%

Remote Work Allowed

Centers Allowing Routine Remote Work for Clinical Staff

Centers Allowing Routine Remote Work for Clinical Staff

	Frequency	Valid Percent
No	3	1.6%
Only with formal accommodation	5	2.6%
Yes	184	95.8%
Total	192	100.0%

For Centers Allowing Remote Work: Percent of Clinical Staff that Work Remotely

For Centers Allow Routine Remote Work*: Percent of Clinical Staff that Work

Remotely

	N	Minimum	Maximum	Mean
Percent of clinical staff	181	5.0%	100.0%	79.0%

*Only centers allowing routine remote work, not just based on formal

accommodations, were included in the analysis.

For Centers Allowing Routine Remote Work*: Percent of Clinical Staff that Work

Remotely by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	13	20.0%	100.0%	82.3%
1,501 to 2,500	19	16.0%	100.0%	80.0%
2,501 to 5,000	27	5.0%	100.0%	72.5%
5,001 to 7,500	10	11.0%	100.0%	65.3%
7,501 to 10,000	19	8.0%	100.0%	72.2%
10,001 to 15,000	23	5.0%	100.0%	82.0%
15,001 to 20,000	16	20.0%	100.0%	80.9%
20,001 to 25,000	13	10.0%	100.0%	80.4%
25,001 to 30,000	8	5.0%	100.0%	73.8%
30,001 to 35,000	9	20.0%	100.0%	84.6%
35,001 to 45,000	12	50.0%	100.0%	89.9%
45,001 & over	12	60.0%	100.0%	89.6%

*Only centers allowing routine remote work, not just based on formal

accommodations, were included in the analysis.

For Centers Allowing Remote Work: Percent of Time Clinical Staff are Expected to be Onsite

For Centers Allowing Routine Remote Work*: Percent of Time Clinical Staff are

Expected to be Onsite

	N	Minimum	Maximum	Mean
Percent of time	181	0.0%	95.0%	74.6%

*Only centers allowing routine remote work, not just based on formal

accommodations, were included in the analysis.

For Centers Allow Routine Remote Work*: Percent of Time Clinical Staff are

Expected to be Onsite by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	13	10.0%	85.0%	67.5%
1,501 to 2,500	19	16.0%	95.0%	75.1%
2,501 to 5,000	27	50.0%	95.0%	78.1%
5,001 to 7,500	10	0.0%	80.0%	71.0%
7,501 to 10,000	19	60.0%	90.0%	76.6%
10,001 to 15,000	23	20.0%	95.0%	74.5%
15,001 to 20,000	16	60.0%	90.0%	77.5%
20,001 to 25,000	13	50.0%	95.0%	73.5%
25,001 to 30,000	8	60.0%	90.0%	76.9%
30,001 to 35,000	9	60.0%	80.0%	77.3%
35,001 to 45,000	12	50.0%	80.0%	70.8%
45,001 & over	12	50.0%	80.0%	70.8%

*Only centers allowing routine remote work, not just based on formal

accommodations, were included in the analysis.

Center Staffing

One-Person Counseling Centers

One-Person Counseling Centers

	Frequency	Valid Percent
No	428	98.2%
Yes	8	1.8%
Total	436	100.0%

One-Person Counseling Centers by Size of Institution

Size of institution		Frequency	Valid Percent
Under 1,501	No	39	84.8%
	Yes	7	15.2%
	Total	46	100.0%
1,501 to 2,500	No	50	100.0%
2,501 to 5,000	No	88	98.9%
	Yes	1	1.1%
	Total	89	100.0%
5,001 to 7,500	No	47	100.0%
7,501 to 10,000	No	42	100.0%
10,001 to 15,000	No	45	100.0%
15,001 to 20,000	No	32	100.0%
20,001 to 25,000	No	25	100.0%
25,001 to 30,000	No	10	100.0%
30,001 to 35,000	No	11	100.0%
35,001 to 45,000	No	19	100.0%
45,001 & over	No	20	100.0%

FTE of Clinicians* in Centers Larger than One-Person Centers: Excluding Community Colleges

*FTE of Clinicians *in Centers Larger than One-Person Centers: Excluding Community Colleges*

	N	Minimum	Maximum	Mean
FTE of permanent clinicians	356	1	72	10.4

*Trainees excluded from calculation.

*FTE of Clinicians *in Centers Larger than One-Person Centers by Size of Institution: Excluding Community Colleges*

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	34	2	6	2.7
1,501 to 2,500	46	2	7	4.1
2,501 to 5,000	76	1	10	4.4
5,001 to 7,500	40	2	13	5.9
7,501 to 10,000	33	3	31	8.6
10,001 to 15,000	35	4	32	10.0
15,001 to 20,000	25	4	23	12.9
20,001 to 25,000	17	11	53	19.9
25,001 to 30,000	7	15	36	22.8
30,001 to 35,000	9	9	44	25.1
35,001 to 45,000	18	13	72	30.8
45,001 & over	16	18	72	38.2

*Trainees excluded from calcultations.

FTE of Clinicians* in Centers Larger than One-Person Centers: Community Colleges Only

FTE of Clinicians*in Centers Larger than One-Person Centers: Community Colleges Only

	N	Minimum	Maximum	Mean
FTE of permanent clinicians	24	1	18	5.7

*Trainees excluded from calculation.

FTE of Clinicians*in Centers Larger than One-Person Centers by Size of Institution: Community Colleges Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	8	1	4	2.6
10,001 or over	16	2	18	7.3

*Trainees excluded from calculations.

FTE of All Staff* in Centers Larger than One-Person Centers: Excluding Community Colleges

FTE of All Staff*in Centers Larger than One-Person Centers: Excluding Community Colleges

	N	Minimum	Maximum	Mean
FTE of all permanent clinical & non-clinical staff	357	2	77	12.4

*Trainees excluded from calcultation.

FTE of All Staff*in Centers Larger than One-Person Centers by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	34	2	7	3.4
1,501 to 2,500	47	2	9	5.0
2,501 to 5,000	77	2	12	5.6
5,001 to 7,500	39	2	17	7.8
7,501 to 10,000	33	5	32	9.6
10,001 to 15,000	36	4	43	12.5
15,001 to 20,000	25	5	25	15.5
20,001 to 25,000	17	12	61	23.8
25,001 to 30,000	6	16	36	24.2
30,001 to 35,000	10	12	51	29.4
35,001 to 45,000	18	15	77	35.9
45,001 & over	15	25	76	45.8

*Trainees excluded from calculations.

FTE of All Staff* in Centers Larger than One-Person Centers: Community Colleges Only

FTE of All Staff*in Centers Larger than One-Person Centers: Community Colleges Only

	N	Minimum	Maximum	Mean
FTE of all permanent clinical & non-clinical staff	22	2	39	7.8

*Trainees excluded from calculation.

FTE of All Staff*in Centers Larger than One-Person Centers by Size of Institutions: Community Colleges Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	8	2	5	3.2
10,001 or over	14	4	39	10.4

*Trainees excluded from calculations.

Clinical FTE* in Centers Larger than One-Person Centers: Excluding Community Colleges

Clinical FTE*in Centers Larger than One-Person Centers: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Clinical FTE	382	1.0	49.0	9.1

*Trainees are INCLUDED in the calculations. These data represent a "standard counselor" who provides 24 hours a week of direct service, not actual clinicians at the center. Some clinical employees may have other job duties and provide less than 24 hours a week of direct service.

Clinical FTE*in Centers Larger than One-Person Centers by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	37	1.3	5.1	2.7
1,501 to 2,500	50	1.7	10.3	4.5
2,501 to 5,000	81	1.0	12.7	4.8
5,001 to 7,500	43	1.7	14.6	6.6
7,501 to 10,000	38	2.7	22.3	8.1
10,001 to 15,000	37	2.5	26.0	9.5
15,001 to 20,000	27	5.5	20.3	12.4
20,001 to 25,000	19	6.5	49.0	17.7
25,001 to 30,000	7	5.2	20.4	12.4
30,001 to 35,000	10	8.1	31.7	18.5
35,001 to 45,000	18	10.0	45.0	24.3
45,001 & over	15	16.7	49.0	30.5

*Trainees are INCLUDED in the calculations. These data represent a "standard counselor" who provides 24 hours a week of direct service, not actual clinicians at the center. Some clinical employees may have other job duties and provide less than 24 hours a week of direct service.

Clinical FTE* in Centers Larger than One-Person Centers: Community Colleges Only

Clinical FTE*in Centers Larger than One-Person Centers: Community Colleges Only

	N	Minimum	Maximum	Mean
Clinical FTE	23	1.5	18.0	5.33

*Trainees are INCLUDED in the calculations. These data represent a "standard counselor" who provides 24 hours a week of direct service, not actual clinicians at the center. Some clinical employees may have other job duties and provide less than 24 hours a week of direct service.

Clinical FTE*in Centers Larger than One-Person Centers by Size of Institution: Community Colleges Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	8	1.5	3.9	2.4
10,001 or over	15	2.3	18.0	6.9

*Trainees are INCLUDED in the calculations. These data represent a "standard counselor" who provides 24 hours a week of direct service, not actual clinicians at the center. Some clinical employees may have other job duties and provide less than 24 hours a week of direct service.

Center Budget

Counseling Center Fiscal Year 2025 Budget: All Institutions

Counseling Center Fiscal Year 2025 Budget

	N	Minimum	Maximum	Mean
Total budget for FY25	206	106,000	9,048,910	1,610,236.12

Counseling Center Fiscal Year 2025 Budget: Excluding Community Colleges

Counseling Center Fiscal Year 2025 Budget: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Total approved budget for FY25	193	106,000	9,048,910	1,669,325.94

Counseling Center Fiscal Year 2025 Budget by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	12	161,569	850,000	366,550.25
1,501 to 2,500	15	106,000	887,563	454,931.00
2,501 to 5,000	34	150,000	1,299,508	512,997.71
5,001 to 7,500	23	272,000	2,861,172	790,310.00
7,501 to 10,000	21	407,261	2,453,868	1,077,156.14
10,001 to 15,000	22	425,000	1,969,272	1,052,332.05
15,001 to 20,000	17	864,000	4,830,396	2,290,469.41
20,001 to 25,000	10	1,044,890	5,788,155	2,676,463.80
25,001 to 30,000	4	2,131,893	5,622,671	3,135,774.50
30,001 to 35,000	8	889,234	6,091,010	3,120,794.88
35,001 to 45,000	14	1,633,981	7,997,530	3,915,401.14
45,001 & over	13	2,331,826	9,048,910	5,503,000.85

Counseling Center Fiscal Year 2025 Budget: Community Colleges Only

Counseling Center Fiscal Year 2025 Budget: Community Colleges Only

	N	Minimum	Maximum	Mean
Total budget for FY25	13	133,207	2,250,000	732,979.62

Counseling Center Fiscal Year 2025 Budget by Size of Institution: Community Colleges Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	6	133,207	471,083	338,274.83
10,001 or over	7	273,500	2,250,000	1,071,298.00

Counseling Center Fiscal Year 2025 Budget: Four-year Public Colleges and Universities Only

Counseling Center Fiscal Year 2025 Budget: Four-year Public Colleges and Universities Only

	N	Minimum	Maximum	Mean
Total budget for FY25	113	150,000	9,048,910	2,187,486.42

Counseling Center Fiscal Year 2025 Budget by Size of Institution: Four-year Public Colleges and

Universities Only [a]

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	--	--	--	--
2,501 to 5,000	12	150,000	1,299,508	526,770.83
5,001 to 7,500	10	288,715	1,123,785	638,763.10
7,501 to 10,000	13	407,261	2,453,868	888,197.08
10,001 to 15,000	18	425,000	1,934,847	964,074.00
15,001 to 20,000	14	864,000	4,830,396	2,257,393.71
20,001 to 25,000	8	1,044,890	4,417,565	2,324,070.50
25,001 to 30,000	4	2,131,893	5,622,671	3,135,774.50
30,001 to 35,000	8	889,234	6,091,010	3,120,794.88
35,001 to 45,000	12	1,633,981	7,997,530	3,795,637.25
45,001 & over	13	2,331,826	9,048,910	5,503,000.85

[a.] Under 1501 not reported as there was only one respondant. 1501-2500 not listed as there were

no responses in this size category.

Counseling Center Fiscal Year 2025 Budget: Four-year Private Colleges and Universities Only

Counseling Center Fiscal Year 2025 Budget: Four-year Private Colleges and Universities Only

	N	Minimum	Maximum	Mean
Total budget for FY25	69	106,000	5,788,155	969,155.41

Counseling Center Fiscal Year 2025 Budget by Size of Institution: Four-year Private Colleges

and Universities Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	58	106,000	2,861,172	625,848.95
10,001 or over	11	1,193,092	5,788,155	2,779,316.73

Size of institution collapsed into under/over 10,000 due to small number of responses for

larger institutions.

Percent Change in Total Budget FY24 to FY25: All Institutions

Percent Change in Total Budget FY24 to FY25: All Institutions

	Frequency	Valid Percent
Decreased 7% or more	24	8.0%
Decreased 4-6%	22	7.4%
Decreased 1-3%	131	43.8%
Stayed the same	49	16.4%
Increased 1-3%	18	6.0%
Increased 4-6%	55	18.4%
Total	299	100.0%

Percent Change in Total Budget FY24 to FY25: Excluding Community Colleges

Percent Change in Total Budget FY24 to FY25: Excluding

Community Colleges

	Frequency	Valid Percent
Decreased 7% or more	24	8.5%
Decreased 4-6%	21	7.4%
Decreased 1-3%	126	44.5%
Stayed the same	45	15.9%
Increased 1-3%	18	6.4%
Increased 4-6%	49	17.3%
Total	283	100.0%

Change in Total Budget FY24 to FY25 by Size of Institution: Excluding Community Colleges

Legend: Decreased | Stayed the same | Increased

Size	Decreased	Stayed the same	Increased
UNDER 1,501	80.8	7.7	11.5
1,501-2500	78.4	8.1	13.5
2,501-5,000	64.9	12.3	22.8
5,001-7,500	58.8	17.6	23.5
7,501-10,000	57.1	17.9	25
10,001-15,000	54.2	20.8	25
15,001-20,000	52.2	26.1	21.7
20,001-25,000	78.6		21.4
25,001-30,000	25	25	50
30,001-35,000	14.3	28.6	57.1
35,001-45,000	33.3	33.3	33.3
45,001 & OVER	35.7	21.4	42.9
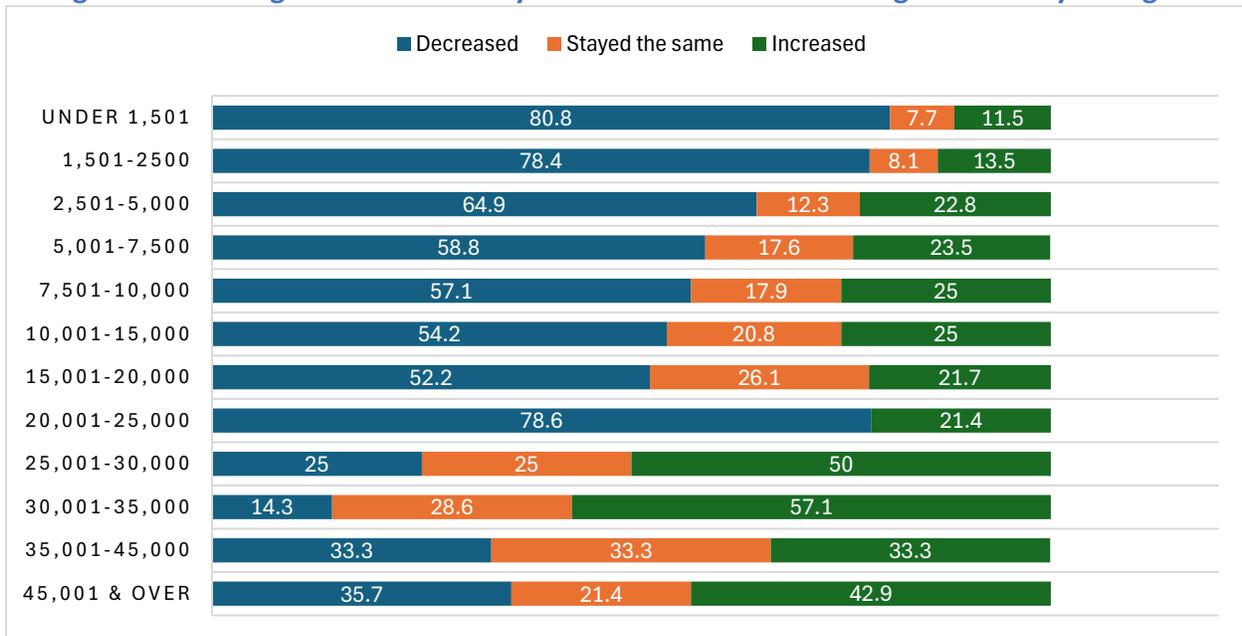
Percent Change in Total Budget FY24 to FY25: Community Colleges Only

Percent Change in Total Budget FY24 to FY25:

Community Colleges Only

	Frequency	Valid Percent
Decreased 4-6%	1	6.3%
Decreased 1-3%	5	31.3%
Stayed the same	4	25.0%
Increased 4-6%	6	37.5%
Total	16	100.0%

Percent Change in Total Budget FY24 to FY25 by Size of Institution: Community

Colleges Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Stayed the same	2	40.0%
	Increased 4-6%	3	60.0%
	Total	5	100.0%
10,001 or over	Decreased 4-6%	1	9.1%
	Decreased 1-3%	5	45.5%
	Stayed the same	2	18.2%
	Increased 4-6%	3	27.3%
	Total	11	100.0%

Percent Change in Total Budget FY24 to FY25: Four-year Public Colleges and Universities Only

Percent Change in Total Budget FY24 to FY25: Four-year

Public Colleges and Universities Only

	Frequency	Valid Percent
Decreased 7% or more	6	4.3%
Decreased 4-6%	9	6.4%
Decreased 1-3%	54	38.3%
Stayed the same	31	22.0%
Increased 1-3%	12	8.5%
Increased 4-6%	29	20.6%
Total	141	100.0%

Percent Change in Total Budget FY24 to FY25 by Size of Institution: Four-year Public

Colleges and Universities Only

Size of Institution		Frequency	Valid Percent
Less than 10,001	Decreased 7% or more	2	3.6%
	Decreased 4-6%	6	10.7%
	Decreased 1-3%	23	41.1%
	Stayed the same	11	19.6%
	Increased 1-3%	4	7.1%
	Increased 4-6%	10	17.9%
	Total	56	100.0%
10,001 or over	Decreased 7% or more	4	4.7%
	Decreased 4-6%	3	3.5%
	Decreased 1-3%	31	36.5%
	Stayed the same	20	23.5%
	Increased 1-3%	8	9.4%
	Increased 4-6%	19	22.4%
	Total	85	100.0%

Percent Change in Total Budget FY24 to FY25: Private Four-year Colleges & Universities Only

Percent Change in Total Budget FY24 to FY25: Four-year

Private Colleges and Universities Only

	Frequency	Valid Percent
Decreased 7% or more	15	12.7%
Decreased 4-6%	11	9.3%
Decreased 1-3%	60	50.8%
Stayed the same	12	10.2%
Increased 1-3%	4	3.4%
Increased 4-6%	16	13.6%
Total	118	100.0%

Percent Change in Total Budget FY24 to FY25 by Size of Institution: Four-year Private

Colleges and Universities Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased 7% or more	15	14.4%
	Decreased 4-6%	8	7.7%
	Decreased 1-3%	55	52.9%
	Stayed the same	10	9.6%
	Increased 1-3%	2	1.9%
	Increased 4-6%	14	13.5%
	Total	104	100.0%
10,001 or over	Decreased 4-6%	3	21.4%
	Decreased 1-3%	5	35.7%
	Stayed the same	2	14.3%
	Increased 1-3%	2	14.3%
	Increased 4-6%	2	14.3%
	Total	14	100.0%

Change in Salary Budget FY24 to FY25: All Institutions

Change in Salary Budget from Fiscal Year 2024 to

Fiscal Year 2025

	Frequency	Valid Percent
Decreased	32	9.4%
Stayed the same	148	43.4%
Increased	161	47.2%
Total	341	100.0%

Change in Salary Budget from FY24 to FY25: Excluding Community Colleges

Change in Salary Budget from FY24 to FY25:

Excluding Community Colleges

	Frequency	Valid Percent
Decreased	32	10.0%
Stayed the same	139	43.3%
Increased	150	46.7%
Total	321	100.0%

Change in Salary Budget FY24 to FY25 by Size of Institution: Excluding Community Colleges

Size	Decreased	Stayed the same	Increased
UNDER 1,501	10.3	55.2	34.5
1,501-2500	10	57.5	32.5
2,501-5,000	10.8	47.7	41.5
5,001-7,500	8.3	44.4	47.2
7,501-10,000	9.7	38.7	51.6
10,001-15,000	16.1	41.9	41.9
15,001-20,000	7.7	30.8	61.5
20,001-25,000	11.1	55.6	33.3
25,001-30,000		16.7	83.3
30,001-35,000	12.5	12.5	75
35,001-45,000		40	60
45,001 & OVER	12.5	12.5	75
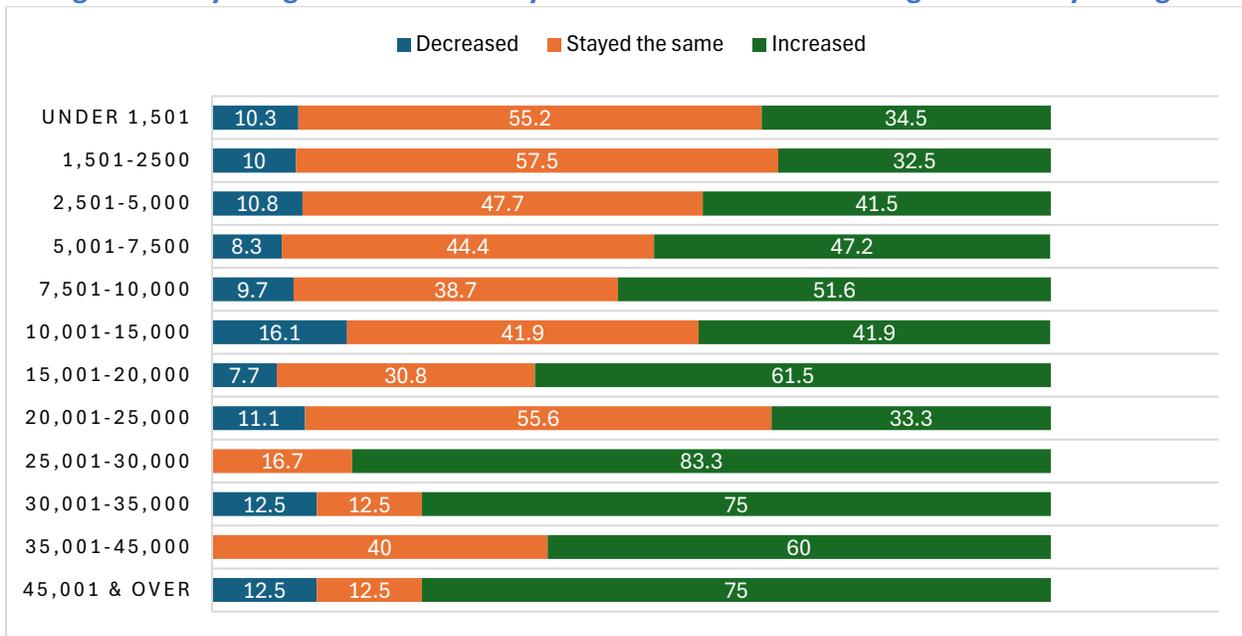
Change in Salary Budget FY24 to FY25: Community Colleges Only

Change in Salary Budget FY24 to FY25: Community Colleges Only

	Frequency	Valid Percent
Stayed the same	9	45.0%
Increased	11	55.0%
Total	20	100.0%

Change in Salary Budget FY24 to FY25 by Size of Institution: Community Colleges Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Stayed the same	3	42.9%
	Increased	4	57.1%
	Total	7	100.0%
10,001 or over	Stayed the same	6	46.2%
	Increased	7	53.8%
	Total	13	100.0%

36

Change in Salary Budget FY24 to FY25: Four-year Public Colleges and Universities Only

Change in Salary Budget FY24 to FY25: Four-year

Public Colleges and Universities Only

	Frequency	Valid Percent
Decreased	14	8.9%
Stayed the same	61	38.6%
Increased	83	52.5%
Total	158	100.0%

Change in Salary Budget FY24 to FY25 by Size of Institution: Four-year Public

Colleges and Universities Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	4	6.8%
	Stayed the same	28	47.5%
	Increased	27	45.8%
	Total	59	100.0%
10,001 or over	Decreased	10	10.1%
	Stayed the same	33	33.3%
	Increased	56	56.6%
	Total	99	100.0%

Change in Salary Budget FY24 to FY25: Four-year Private Colleges and Universities Only

Change in Salary Budget FY24 to FY25: Four-year

Private Colleges and Universities Only

	Frequency	Valid Percent
Decreased	15	10.8%
Stayed the same	69	49.6%
Increased	55	39.6%
Total	139	100.0%

Change in Salary Budget FY24 to FY25 by Size of Institution: Four-year Private

Collges and Universities Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	14	11.7%
	Stayed the same	62	51.7%
	Increased	44	36.7%
	Total	120	100.0%
10,001 or over	Decreased	1	5.3%
	Stayed the same	7	36.8%
	Increased	11	57.9%
	Total	19	100.0%

Change in Operating Expenses Budget FY24 to FY25: All Institutions

Change in Operating Expenses Budget from FY24 to

FY25: All Institutions

	Frequency	Valid Percent
Decreased	73	21.5%
Stayed the same	205	60.5%
Increased	61	18.0%
Total	339	100.0%

Change in Operating Expenses Budget FY24 to FY25: Excluding Community Colleges

Change in Operating Expenses Budget from FY24 to FY25:

Excluding Community Colleges

	Frequency	Valid Percent
Decreased	67	21.1%
Stayed the same	194	61.0%
Increased	57	17.9%
Total	318	100.0%

Change in Operating Expenses Budget FY24 to FY25 by Size of Institution: Excluding Community Colleges

Size	Decreased	Stayed the same	Increased
UNDER 1,501	37.5	56.3	6.3
1,501-2500	23.1	64.1	12.8
2,501-5,000	12.9	66.1	21
5,001-7,500	21.6	54.1	24.3
7,501-10,000	25	59.4	15.6
10,001-15,000	22.6	64.5	12.9
15,001-20,000	16.7	79.2	4.2
20,001-25,000	33.3	44.4	22.2
25,001-30,000	16.7	50	33.3
30,001-35,000	12.5	62.5	25
35,001-45,000	13.3	60	26.7
45,001 & OVER	7.1	50	42.9
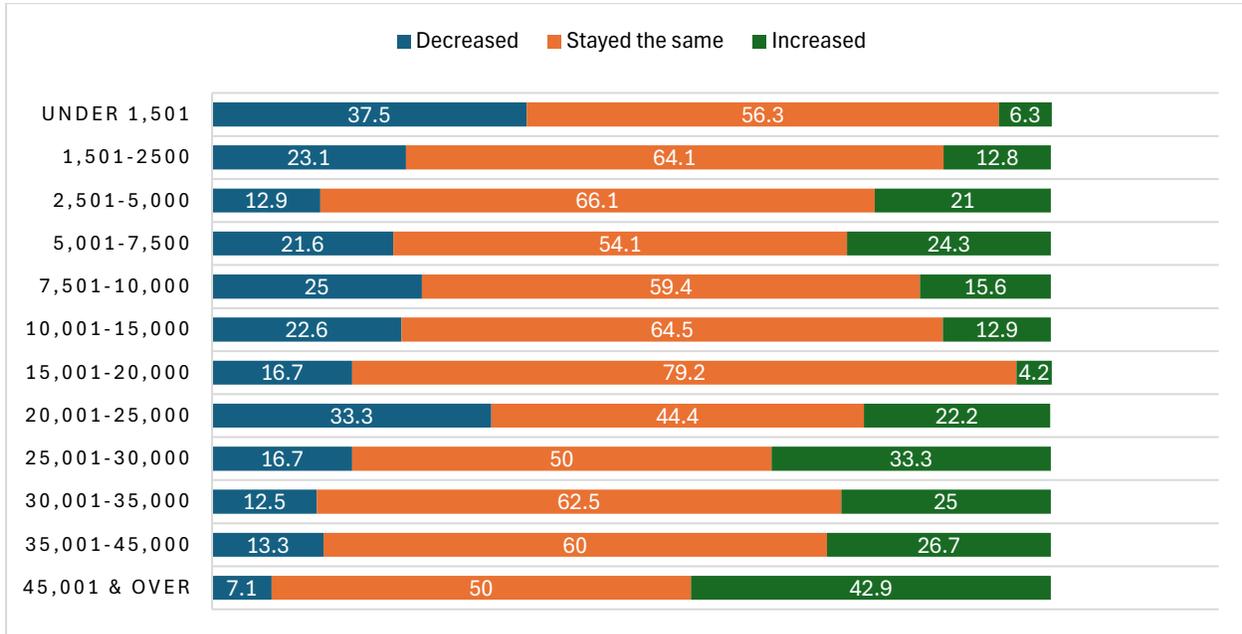
Change in Operating Expenses Budget FY24 to FY25: Community Colleges Only

Change in Operating Expenses Budget FY24 to FY25:

Community Colleges Only

	Frequency	Valid Percent
Decreased	6	28.6%
Stayed the same	11	52.4%
Increased	4	19.0%
Total	21	100.0%

Change in Operating Expenses Budget FY24 to FY25 by Size of Institution:

Community Colleges Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	4	50.0%
	Stayed the same	2	25.0%
	Increased	2	25.0%
	Total	8	100.0%
10,001 or over	Decreased	2	15.4%
	Stayed the same	9	69.2%
	Increased	2	15.4%
	Total	13	100.0%

Change in Operating Expenses Budget FY24 to FY25: Four-year Public Colleges and Universities Only

Change in Operating Expenses Budget FY24 to FY25:

Four-year Public Colleges and Universities Only

	Frequency	Valid Percent
Decreased	21	13.6%
Stayed the same	98	63.6%
Increased	35	22.7%
Total	154	100.0%

Change in Operating Expenses Budget FY24 to FY25 by Size of Institution: Four-year Public Colleges and Universities Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	7	11.9%
	Stayed the same	37	62.7%
	Increased	15	25.4%
	Total	59	100.0%
10,001 or over	Decreased	14	14.7%
	Stayed the same	61	64.2%
	Increased	20	21.1%
	Total	95	100.0%

Change in Operating Expenses Budget FY24 to FY25: Four-year Private Colleges and Universities Only

Change in Operating Expenses Budget FY24 to FY25:

Four-year Private Colleges and Universities Only

	Frequency	Valid Percent
Decreased	40	29.0%
Stayed the same	82	59.4%
Increased	16	11.6%
Total	138	100.0%

Change in Operating Expenses Budget FY24 to FY25 by Size of Institution: Four-

year Private Colleges and Universities Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	33	27.7%
	Stayed the same	73	61.3%
	Increased	13	10.9%
	Total	119	100.0%
10,001 or over	Decreased	7	36.8%
	Stayed the same	9	47.4%
	Increased	3	15.8%
	Total	19	100.0%

Change in Professional Development Budget FY24 to FY25: All Institutions

Change in Professional Development Budget from

Fiscal Year 2024 to Fiscal Year 2025

	Frequency	Valid Percent
Decreased	44	13.3%
Stayed the same	236	71.5%
Increased	50	15.2%
Total	330	100.0%

Change in Professional Development Budget FY24 to FY25: Excluding Community Colleges

Change in Professional Development Budget FY24 to

FY25: Excluding Community Colleges

	Frequency	Valid Percent
Decreased	41	13.2%
Stayed the same	221	71.3%
Increased	48	15.5%
Total	310	100.0%

Change in Professional Development Budget FY24 to FY25 by Size of Institution: Excluding Community Colleges

Legend: ■ Decreased ■ Stayed the same ■ Increased

Size	Decreased	Stayed the same	Increased
UNDER 1,501	25	68.8	6.3
1,501-2500	15.4	74.4	10.3
2,501-5,000	3.4	70.7	25.9
5,001-7,500	16.7	66.7	16.7
7,501-10,000	19.4	74.2	6.5
10,001-15,000	13.8	75.9	10.3
15,001-20,000	8.3	70.8	20.8
20,001-25,000	23.5	64.7	11.8
25,001-30,000	16.7	66.7	16.7
30,001-35,000	12.5	62.5	25
35,001-45,000		66.7	33.3
45,001 & OVER	6.7	86.7	6.7
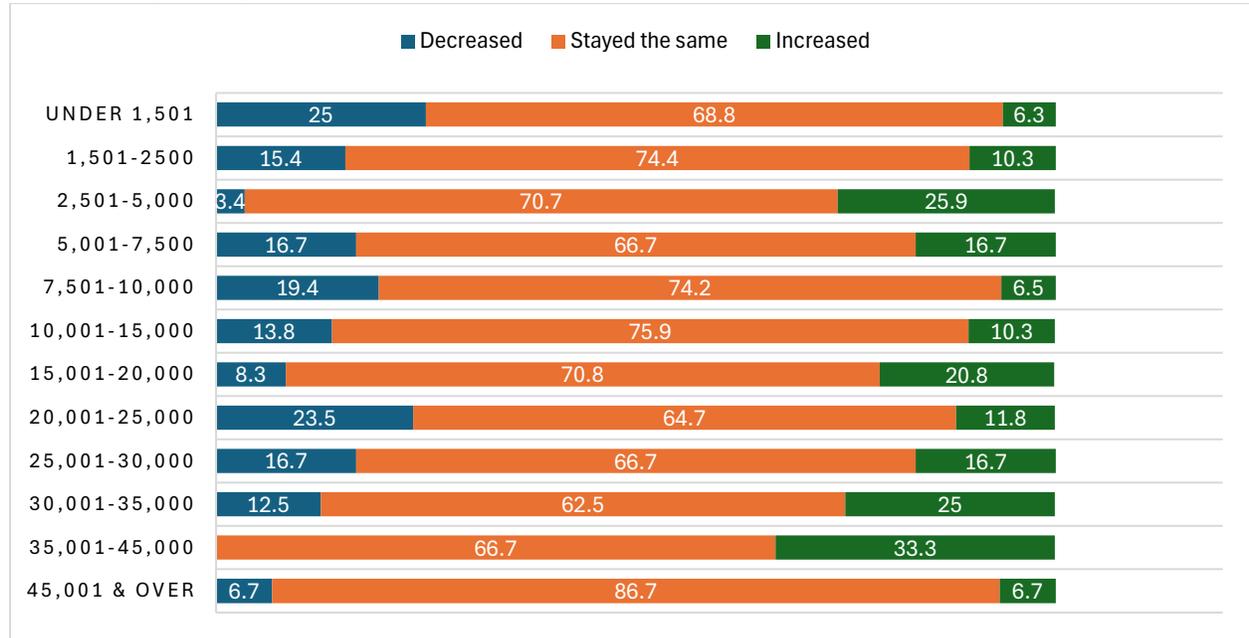
Change in Professional Development Budget FY24 to FY25: Community Colleges Only

Change in Professional Development Budget FY24 to FY25: Community Colleges Only

	Frequency	Valid Percent
Decreased	3	15.0%
Stayed the same	15	75.0%
Increased	2	10.0%
Total	20	100.0%

Change in Professional Development Budget FY24 to FY25 by Size of Institution: Community Colleges Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	1	14.3%
	Stayed the same	6	85.7%
	Total	7	100.0%
10,001 or over	Decreased	2	15.4%
	Stayed the same	9	69.2%
	Increased	2	15.4%
	Total	13	100.0%

42

Change in Professional Development Budget FY24 To FY25: Four-year Public Colleges and Universities Only

Changes in Professional Development Budget FY24 to

FY25: Four-year Public Colleges and Universities Only

	Frequency	Valid Percent
Decreased	14	9.3%
Stayed the same	110	73.3%
Increased	26	17.3%
Total	150	100.0%

Change in Professional Development Budget FY24 to FY25 by Size of Institution:

Four-year Public Colleges and Universities Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	4	7.1%
	Stayed the same	42	75.0%
	Increased	10	17.9%
	Total	56	100.0%
10,001 or over	Decreased	10	10.6%
	Stayed the same	68	72.3%
	Increased	16	17.0%
	Total	94	100.0%

Change in Professional Development Budget FY24 to FY25: Four-year Private Colleges and Universities Only

Change in Professional Development Budget FY24 to

FY25: Four-year Private Colleges and Universities Only

	Frequency	Valid Percent
Decreased	21	15.6%
Stayed the same	96	71.1%
Increased	18	13.3%
Total	135	100.0%

Change in Professional Development Budget FY24 to FY25 by Size of Institution:

Four-year Private Colleges and Universities Only

Size of institution		Frequency	Valid Percent
Less than 10,001	Decreased	18	15.4%
	Stayed the same	84	71.8%
	Increased	15	12.8%
	Total	117	100.0%
10,001 or over	Decreased	3	16.7%
	Stayed the same	12	66.7%
	Increased	3	16.7%
	Total	18	100.0%

Center Billing Practices

Center Bills for One or More Services Provided

Center Bills for One or More Services Provided

	Frequency	Valid Percent
No	370	88.7%
Yes	47	11.3%
Total	417	100.0%

Center Bills for One or More Services Provided by Size of Institution

Size of Institution	No	Yes
UNDER 1,501	90.7	9.3
1,501-2500	96	4
2,501-5,000	97.7	2.3
5,001-7,500	93.3	6.7
7,501-10,000	88.1	11.9
10,001-15,000	81.8	18.2
15,001-20,000	82.8	17.2
20,001-25,000	85.7	14.3
25,001-30,000	75	25
30,001-35,000	72.7	27.3
35,001-45,000	73.7	26.3
45,001 & OVER	73.7	26.3
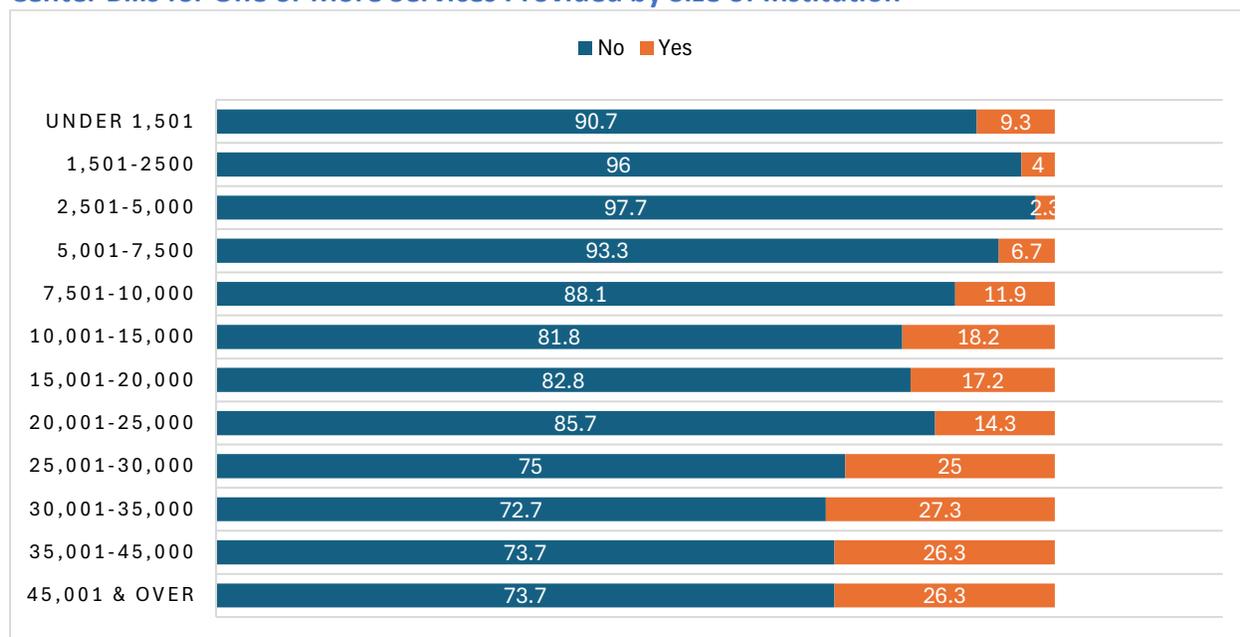
Services for Which Centers Bill

Services for Which Centers Bill

		Responses	
		N	Percent of Cases
Services for which centers bill[a]	Psychiatric services	30	65.2%
	ADHD / LD testing	21	45.7%
	Individual counseling	20	43.5%
	Other psychological testing	12	26.1%
	Couples counseling	9	19.6%
	Group counseling	5	10.9%
	Crisis counseling	2	4.3%
	Biofeedback	1	2.2%

a. Many centers bill for more than one type of service. Percent of Cases represents the percent of the 47 centers that bill for any service that bill for that particular service.

Who Centers Bill for Services Provided by Type of Service

Who Center Bills for Individual Counseling

	Frequency	Valid Percent
Student only	10	50.0%
Insurance only	3	15.0%
Student & insurance	7	35.0%
Total	20	100.0%

Who Center Bills for Couples Counseling

	Frequency	Valid Percent
Student only	3	33.3%
Insurance only	1	11.1%
Student & insurance	5	55.6%
Total	9	100.0%

Who Center Bills for Group Counseling

	Frequency	Valid Percent
Student only	1	20.0%
Insurance only	2	40.0%
Student & insurance	2	40.0%
Total	5	100.0%

Who Center Bills for Crisis Counseling

	Frequency	Valid Percent
Student only	1	50.0%
Insurance only	1	50.0%
Total	2	100.0%

Who Center Bills for Psychiatric Services

	Frequency	Valid Percent
Student only	11	36.7%
Insurance only	4	13.3%
Student & insurance	15	50.0%
Total	30	100.0%

Who Center Bills for ADHD/LD Testing

	Frequency	Valid Percent
Student only	16	76.2%
Student & insurance	5	23.8%
Total	21	100.0%

	Frequency	Valid Percent
Student only	9	75.0%
Student & insurance	3	25.0%
Total	12	100.0%

Who Center Bills for Biofeedback

	Frequency	Valid Percent
Student only	1	100.0%

Center Charges No Show Fee for Individual Therapy Appointments

Center Charges No Show Fee for

Individual Therapy Appointments

	Frequency	Valid Percent
No	324	78.5%
Yes	89	21.5%
Total	413	100.0%

Center Charges No Show Fee for Individual Therapy Appointments by Size of Institution

Size of Institution	No	Yes
UNDER 1,501	85.7	14.3
1,501-2500	88	12
2,501-5,000	88	12
5,001-7,500	86.7	13.3
7,501-10,000	73.2	26.8
10,001-15,000	86.4	13.6
15,001-20,000	70	30
20,001-25,000	66.7	33.3
25,001-30,000	37.5	62.5
30,001-35,000	45.5	54.5
35,001-45,000	47.4	52.6
45,001 & OVER	63.2	36.8
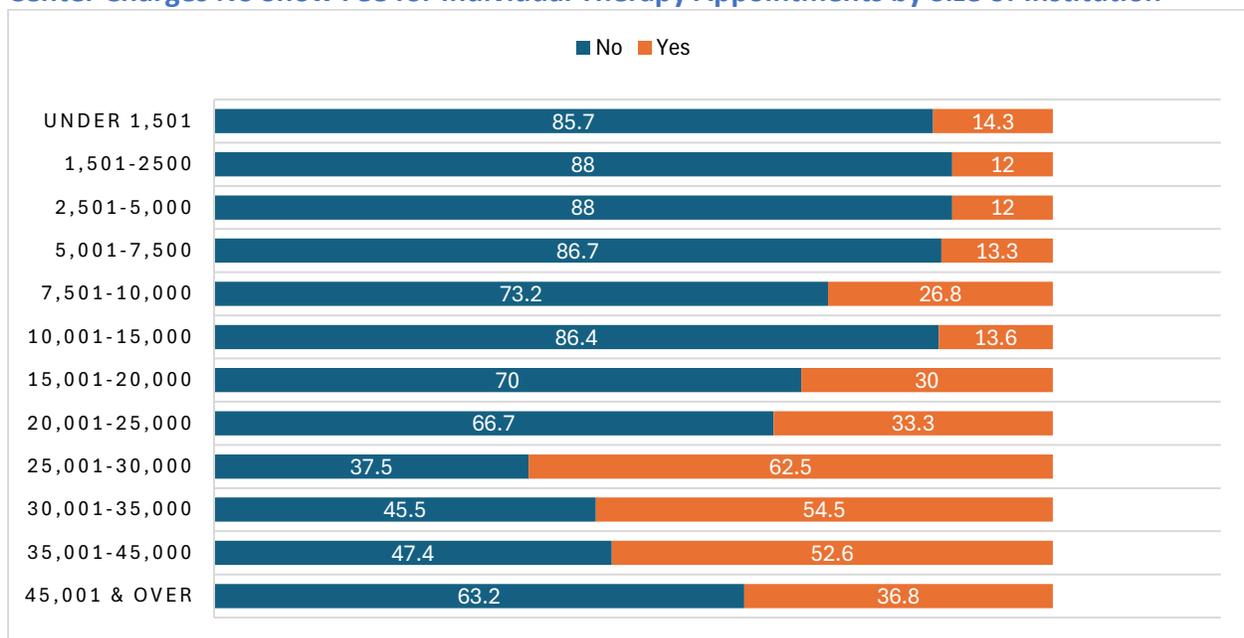
Center Charges No Show Fee for Psychiatric Appointments

Center Charges No Show Fee for

Psychiatric Appointments

	Frequency	Valid Percent
No	102	68.0%
Yes	48	32.0%
Total	150	100.0%

Center Charges No Show Fee for Psychiatric Appointments by Size of Institution

■ No ■ Yes

Size	No	Yes
UNDER 1,501	57.1	42.9
1,501-2500	87.5	12.5
2,501-5,000	72.7	27.3
5,001-7,500	82.4	17.5
7,501-10,000	76.5	23.5
10,001-15,000	73.7	26.3
15,001-20,000	57.1	42.9
20,001-25,000	50	50
25,001-30,000		100
30,001-35,000	25	75
35,001-45,000	37.5	62.5
45,001 & OVER	50	50
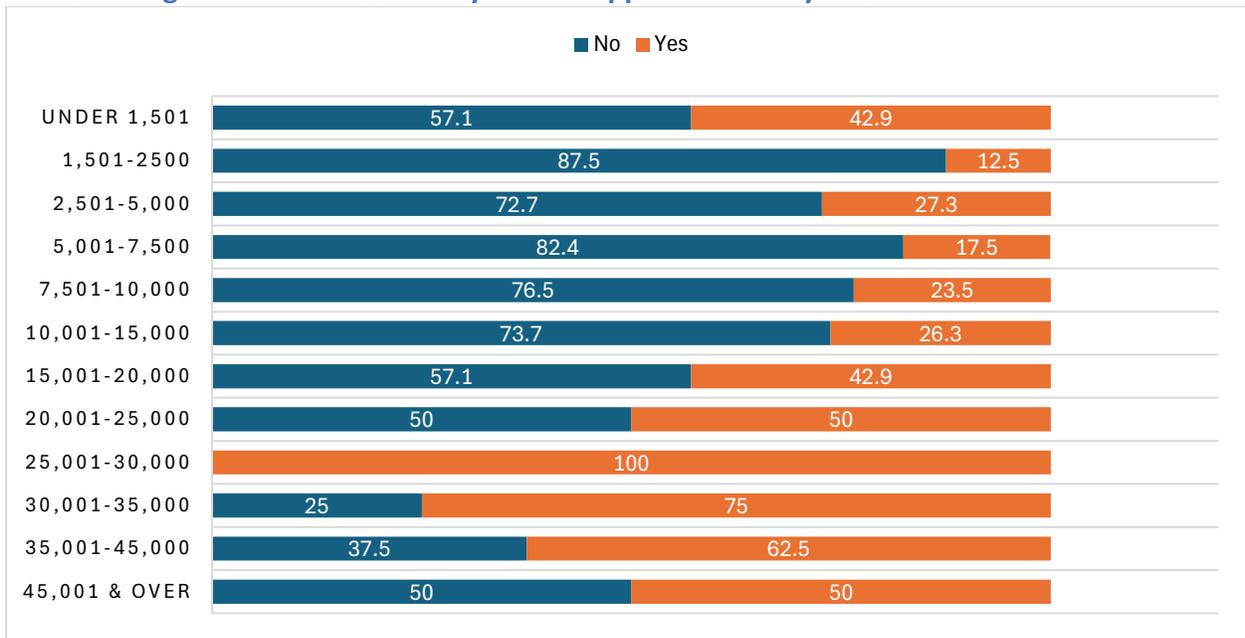
Center Impact on Academics

Does Center Ask if Services Help with Academic Performance

Center Asks Clients if Services Help with

Their Academic Performance

	Frequency	Valid Percent
No	195	51.3%
Yes	185	48.7%
Total	380	100.0%

Does Center Ask if Services Help Students Stay Enrolled

Center Asks Clients if Services Help Them

Stay Enrolled

	Frequency	Valid Percent
No	206	54.1%
Yes	175	45.9%
Total	381	100.0%

Percent of Students Stating Center Services Helped Their Academic Performance

Percent of Clients that Reported Services Helped Their Academic Performance

	N	Minimum	Maximum	Mean
Percent of clients who endorse	180	29.0	100.0	74.7

Percent of Clients that Reported Services Helped Their Academic Performance by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	14	60.0	100.0	80.5
1,501 to 2,500	21	35.0	97.6	71.8
2,501 to 5,000	31	43.0	100.0	77.8
5,001 to 7,500	24	44.3	98.0	73.5
7,501 to 10,000	22	44.2	99.0	78.0
10,001 to 15,000	22	29.0	90.0	68.3
15,001 to 20,000	16	39.0	95.0	67.4
20,001 to 25,000	9	61.0	89.0	78.5
25,001 to 30,000	2	75.0	98.5	86.8
30,001 to 35,000	4	75.5	85.8	80.4
35,001 to 45,000	6	52.1	98.4	79.3
45,001 & over	9	37.5	98.1	73.4

Percent of Clients Stating Center Services Helped Them Stay Enrolled

Percent of Clients that Reported Services Helped Them Stay Enrolled

	N	Minimum	Maximum	Mean
Percent of clients who endorse	168	20.0	100.0	71.4

Percent of Clients that Reported Services Helped Them Stay Enrolled by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	11	23.4	100.0	70.1
1,501 to 2,500	19	21.0	83.6	61.2
2,501 to 5,000	29	21.0	98.0	72.9
5,001 to 7,500	21	40.0	96.0	70.9
7,501 to 10,000	24	44.0	97.0	75.9
10,001 to 15,000	17	20.0	92.3	66.5
15,001 to 20,000	18	48.0	93.0	70.2
20,001 to 25,000	8	60.0	94.0	83.7
25,001 to 30,000	2	75.0	98.0	86.5
30,001 to 35,000	3	66.5	84.2	74.8
35,001 to 45,000	7	59.0	96.4	79.5
45,001 & over	9	40.4	99.5	68.7

Percent of Clients Reporting Counseling Center Services Helped Academically
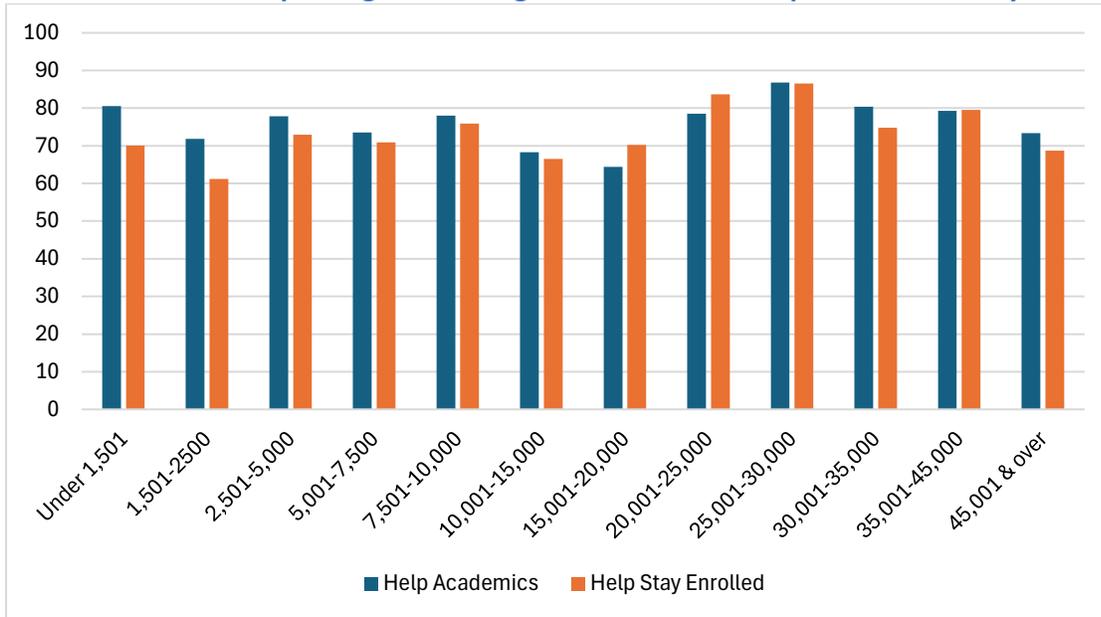
Center First Contact Models

Centers Using Drop-in/Same Day Model for First Contact

Centers Using Drop-in/Same Day Model for First Contact

	Frequency	Valid Percent
Uses drop-in/same day model	83	22.7
Total	366	100.0

Centers Using Drop-in/Same Day Model for First

Contact by Size of Institution

Size of institution	Frequency	Valid Percent
Under 1,501	8	21.6
1,501 to 2,500	5	12.5
2,501 to 5,000	14	19.4
5,001 to 7,500	9	22.0
7,501 to 10,000	4	10.3
10,001 to 15,000	9	23.7
15,001 to 20,000	8	29.6
20,001 to 25,000	6	28.6
25,001 to 30,000	3	33.3
30,001 to 35,000	2	25.0
35,001 to 45,000	7	43.8
45,001 & over	8	44.4

Centers Where First Contact is First Therapy Appointment

Centers Where First Contact is First Therapy Appointment

	Frequency	Valid Percent
First contact is first therapy	124	35.7
Total	347	100.0

Centers Where First Contact is First Therapy

Appointment by Size of Institution

Size of institution	Frequency	Valid Percent
Under 1501	24	61.5
1501 to 2500	15	38.5
2501 to 5000	38	55.9
5001 to 7500	15	38.5
7501 to 10,000	7	19.4
10,001 to 15,000	10	27.0
15,001 to 20,000	6	24.0
20,001 to 25,000	1	5.3
25,001 to 30,000	1	12.5
30,001 to 35,000	1	14.3
35,001 to 45,000	3	20.0
45,001 & over	3	20.0

Electronic Health Record System

Electronic Health Record System Used by Center

Electronic Health Record Used by Center

	Frequency	Valid Percent
Titanium	249	60.3%
Point & Click	57	13.8%
Medicat	53	12.8%
PyraMED	27	6.5%
Other	19	4.6%
Paper (no EHR)	3	0.7%
Simple Practice	3	0.7%
E-Clinical Works	1	0.2%
EPIC	1	0.2%
Total	413	100.0%

Overall Satisfaction with Center's Electronic Health Record

Overall Satisfaction with Center's Electronic Health Record

	Frequency	Valid Percent
Highly dissatisfied	9	2.2%
Dissatisfied	20	4.9%
Somewhat dissatisfied	22	5.4%
Neutral	27	6.7%
Someshat satisfied	59	14.5%
Satisfied	162	39.9%
Highly satisfied	107	26.4%
Total	406	100.0%

Overall Satisfaction with Center's Electronic Health Record by System
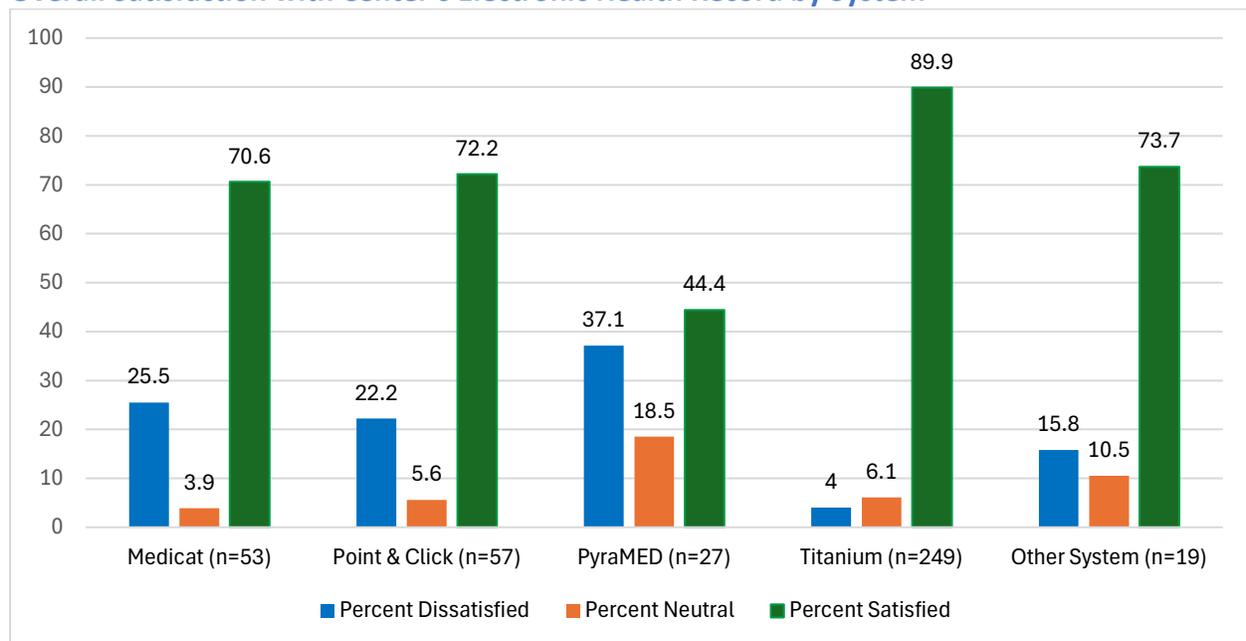
Reasons for Choosing Electronic Health Record System

Reasons for Choosing Electronic Health Record System

		Responses	
		N	Percent of Cases
Reason[a]	EHR was designed for counseling centers	203	52.7%
	Cost was a factor in our choice of EHR	178	46.2%
	Ease of use	168	43.6%
	Choice made for me	127	33.0%
	Can send appt reminders through EHR	108	28.1%
	Used by both medical & counseling services	74	19.2%
	Secure messaging feature for clients	48	12.5%
	Record sharing between medical & counseling	44	11.4%
	Prescribing features	38	9.9%
	Ability to facilitate billing for services	8	2.1%

[a]. Directors could check all reasons that applied. Percent of cases represents the percent of 385 directors who endorsed that particular reason.

DIRECTOR INFORMATION

Director Racial/Ethnic Identity

Director Race/Ethnicity

		Responses	
		N	Percent of cases
Director Race/Ethnicity[a]	American Indian / Native American / Alaska Native	3	0.7%
	Arab	2	0.5%
	Asian / Asian-American	27	6.5%
	Black / African-American	53	12.8%
	Caribbean / Afro-Caribbean / West Indian	6	1.5%
	East Indian	3	0.7%
	Hispanic / Latino/a/e/x	37	9.0%
	Jewish	16	3.9%
	Middle Eastern / Northern African	5	1.2%
	Multiracial	8	1.9%
	White / Euro-American	306	74.1%
	Better described as	5	1.2%

[a]. Directors could choose all categories that represented their identities. 413 directors selected at least one category. The Percent of Cases represents percent of those 413 directors that endorsed that particular identity. The better described as category included responses of white presenting, South Asian, Macedonian, Irainan, and a center with two directors - one BIPOC (Black/Multiracial) and one white.

Director Sexual Orientation

Director Sexual Orientation

	Frequency	Valid percent
Heterosexual	340	82.9%
Bisexual	19	4.6%
Queer	18	4.4%
Lesbian	15	3.7%
Gay man	12	2.9%
Better described as	2	0.5%
Asexual	2	0.5%
Pansexual	2	0.5%
Total	410	100.0%

Respondants choosing "better described as" listed

orientations of "fluid" and "not important".

Director Gender Identity

Director Gender Identity

	Frequency	Valid percent
Cis-woman	299	72.0%
Cis-man	110	26.5%
Non-binary	6	1.4%
Total	415	100.0%

Director Professional Identity

Director Professional Identity

	Frequency	Valid percent
Clinical Psychology	128	30.8%
Counseling	125	30.0%
Counseling Psychology	99	23.8%
Social Work	49	11.8%
Marriage and Family Therapy	7	1.7%
Higher Education	5	1.2%
Nursing	2	0.5%
Medicine	1	0.2%
Total	416	100.0%

Director Highest Degree

Director Highest Relevant Degree

	Frequency	Valid percent
Ph.D.	175	42.1%
Psy.D.	76	18.3%
M.A.	55	13.2%
M.S.	45	10.8%
M.S.W.	42	10.1%
M.Ed.	11	2.6%
Ed.D.	6	1.4%
D.S.W.	3	0.7%
M.D.	1	0.2%
Ed.S.	1	0.2%
Other (specify)	1	0.2%
Total	416	100.0%

The other degree was reported to be D.B.H.

(Doctor of Behavioral Health)

Number of Years as a Director

Number of Years as Director

		Frequency	Valid percent
Range	First year	28	6.8%
	1-5 years	198	48.1%
	6-10 years	89	21.6%
	11-15 years	48	11.7%
	16-20 years	27	6.6%
	21-25 years	13	3.2%
	26-30 years	4	1.0%
	31 years or more	5	1.2%
	Total	412	100.0%

Number of Years of Professional Experience after Terminal Degree

Years of Professional Experience after Terminal Degree

		Frequency	Valid percent
Range	1-5 years	9	2.3%
	6-10 years	72	18.2%
	11-15 years	83	21.0%
	16-20 years	81	20.5%
	21-25 years	84	21.2%
	26-30 years	43	10.9%
	31 years or more	24	6.1%
	Total	396	100.0%

Years as Director Versus Years of Professional Experience
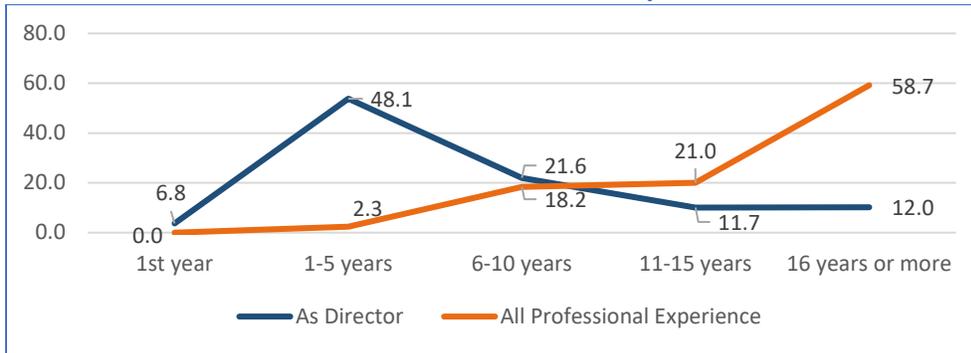
Years as a Director Across 18 Years
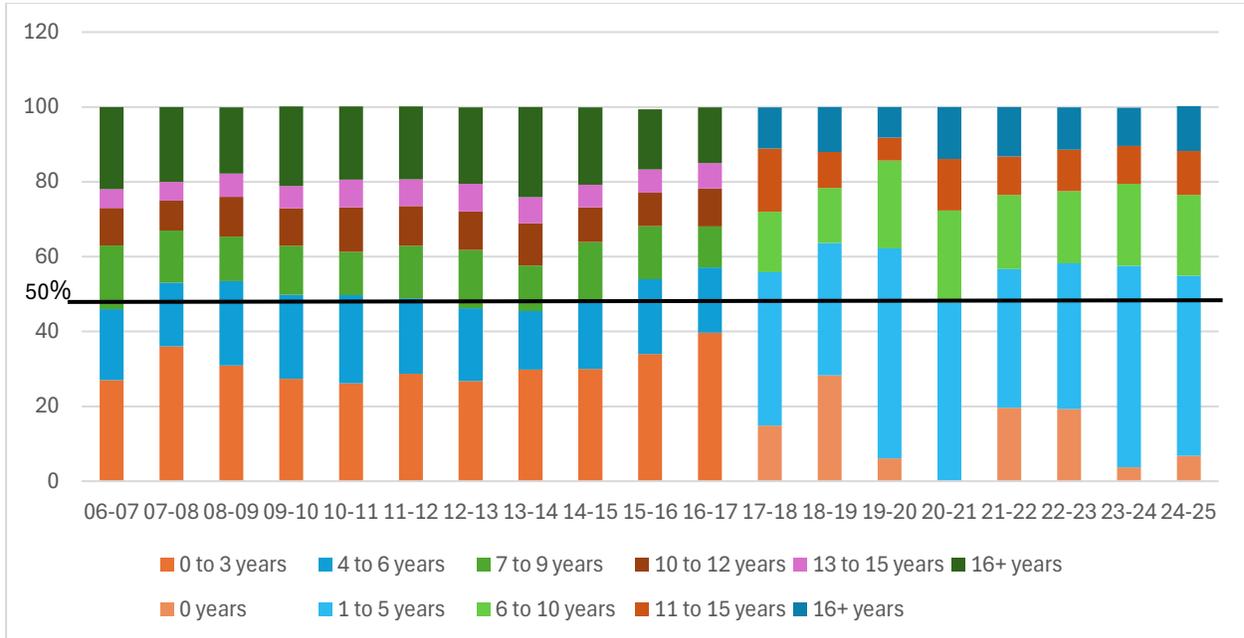
The top row of the legend indicates years of experience metric used 2006-2017; the bottom row is the metric used beginning with the 2017-2018 survey.

Director Worked in Higher Education before Becoming a Director

Worked in Higher Education before Becoming a Director

	Frequency	Valid percent
No	73	17.6%
Yes	341	82.4%
Total	414	100.0%

Months Contracted to Work as Director

Months Contracted to Work as Director

	Frequency	Valid Percent
Less than 9 months	1	0.2%
9 months	6	1.4%
10 months	23	5.6%
11 months	18	4.3%
12 months	366	88.4%
Total	414	100.0%

Months Contracted to Work as Director by Size of Institution

Months Contracted to Work as Director by Size of Institution

Size of Institution		Frequency	Valid percent
Under 1,501	9 months	2	4.8%
	10 months	10	23.8%
	12 months	30	71.4%
	Total	42	100.0%
1,501 to 2,500	10 months	9	18.0%
	11 months	9	18.0%
	12 months	32	64.0%
	Total	50	100.0%
2,501 to 5,000	10 months	3	3.5%
	11 months	5	5.8%
	12 months	78	90.7%
	Total	86	100.0%
5,001 to 7,500	9 months	1	2.3%
	11 months	3	7.0%
	12 months	39	90.7%
	Total	43	100.0%
7,501 to 10,000	9 months	1	2.4%
	11 months	1	2.4%
	12 months	39	95.1%
	Total	41	100.0%
10,001 to 15,000	9 months	1	2.3%
	12 months	43	97.7%
	Total	44	100.0%
15,001 to 20,000	Less than 9 months	1	3.3%
	9 months	1	3.3%
	10 months	1	3.3%
	12 months	27	90.0%
	Total	30	100.0%
20,001 to 25,000	12 months	21	100.0%
25,001 to 30,000	12 months	8	100.0%
30,001 to 35,000	12 months	11	100.0%
35,001 to 45,000	12 months	19	100.0%
45,001 & over	12 months	19	100.0%

Supervisor Change

Director Experienced a Supervisor Change in the Past Year

Director Experienced Supervisor Change in Past Year

	Frequency	Valid Percent
No	313	75.6%
Yes	101	24.4%
Total	414	100.0%

Director Experienced a Supervisor Change in the Past Year by Size of Institution

Director Experienced Supervisor Change in Past Year by Size of Institution

Size of institution		Frequency	Valid Percent
Under 1501	No	28	66.7%
	Yes	14	33.3%
	Total	42	100.0%
1501 to 2500	No	41	83.7%
	Yes	8	16.3%
	Total	49	100.0%
2501 to 5000	No	67	77.9%
	Yes	19	22.1%
	Total	86	100.0%
5001 to 7500	No	34	77.3%
	Yes	10	22.7%
	Total	44	100.0%
7501 to 10,000	No	29	70.7%
	Yes	12	29.3%
	Total	41	100.0%
10,001 to 15,000	No	33	75.0%
	Yes	11	25.0%
	Total	44	100.0%
15,001 to 20,000	No	21	70.0%
	Yes	9	30.0%
	Total	30	100.0%
20,001 to 25,000	No	16	76.2%
	Yes	5	23.8%
	Total	21	100.0%
25,001 to 30,000	No	4	50.0%
	Yes	4	50.0%
	Total	8	100.0%
30,001 to 35,000	No	11	100.0%
35,001 to 45,000	No	15	78.9%
	Yes	4	21.1%
	Total	19	100.0%
45,001 & over	No	14	73.7%
	Yes	5	26.3%
	Total	19	100.0%

Supervisor Professional Background

Supervisor Professional Background

	Frequency	Valid Percent
Student affairs	249	60.6%
Counseling/Psychology/Social work	59	14.4%
Medical	31	7.5%
Other higher education admin	22	5.4%
Health promotion	15	3.6%
Other (specify)	8	1.9%
Recreation	6	1.5%
Business	6	1.5%
Faculty	5	1.2%
Law	5	1.2%
Conduct	4	1.0%
Case management	1	0.2%
Total	411	100.0%

Comments for "Other" included backgrounds in ministry, emergency

management, education, basic needs, athletics, and agriculture.

How Well Supervisor Understands Counseling Center Work

How Well Supervisor Understands Counseling Center Work

	Frequency	Valid Percent
Completely understands	103	24.9%
Generally understands	218	52.7%
Understands some	65	15.7%
Generally does NOT understand	18	4.3%
Completely does NOT understand	5	1.2%
Other (specify)	5	1.2%
Total	414	100.0%

How Well Supervisor Understands Counseling Center Work by Professional Background
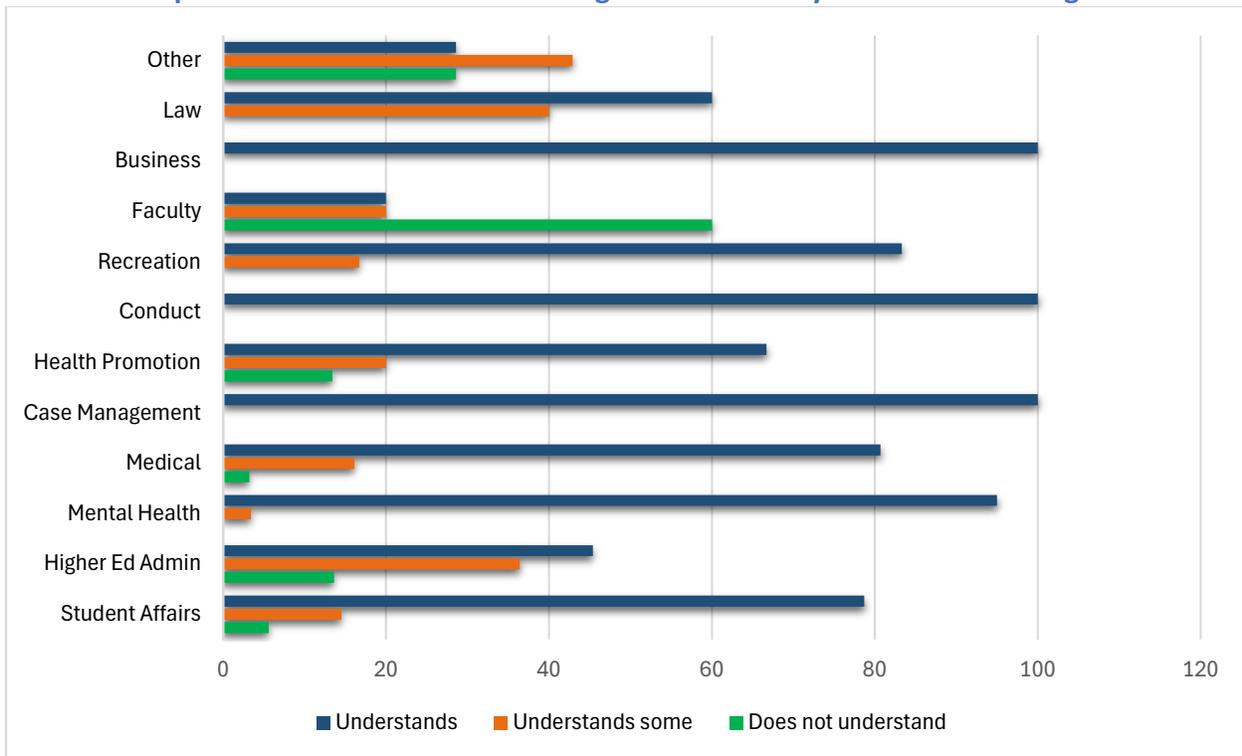
The _Understands_ category contains both "Generally Understands" and "Completely Understands" responses; _Understands some_ corresponds to that response; _Does not understand_ category contains both "Generally does not understand" and "Completely does not understand" responses.

Areas About Which Directors Have Difficult Dialogues with Their Supervisors

Areas About Which Have Difficult Dialogues with Supervisor on a Regular Basis

		Responses	
		N	Percent of Cases
Area of Center Operation[a]	None	139	35.6%
	Aedquate salary / compensation for staff	166	42.6%
	Importance of paid CEUs	72	18.5%
	Level of sharing confidential info with supervisor	68	17.4%
	Counseling staff at "just in case someone is upset" events	68	17.4%
	Importance of conference attendance	65	16.7%
	Valuing mental health expertise of director	62	15.9%
	Level of sharing confidential info at BIT/CARE teams	60	15.4%
	Number of service hours per week by individual clinicians	57	14.6%
	Expectation to serve all students regardless of presenting concerns	51	13.1%
	Importance of training programs	47	12.1%
	Impact of 24/7 clinician availability	46	11.8%
	Supervisor imposing service decisions on center	43	11.0%
	Value of outreach, training & prevention work	33	8.5%
	Importance of internal staff suppoort & training	31	7.9%
	Who can have access to counseling records	30	7.7%
	Expectation that center does NOT place limits on services provided	22	5.6%
	The "why" of a stepped care model	12	3.1%

a. Directors could check all areas that apply. The "Percent of Cases" represents the percent of the 390 directors responding to this set

of items that chose a particular area of center operation as one that requires difficult dialogues with their supervisor.

SERVICE DEMAND

Students Using Services

Percent of Students Served: Excluding Community Colleges

Percent of Students Served: Total Excluding Community Colleges

	N	Minimum	Maximum	Mean
Percent of all students served	418	1.4%	44.5%	11.1%

Percent of Students Served by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	50	4.2%	35.3%	16.3%
1,501 to 2,500	52	6.2%	44.5%	18.6%
2,501 to 5,000	89	1.4%	28.4%	11.6%
5,001 to 7,500	44	3.2%	20.7%	9.4%
7,501 to 10,000	40	3.0%	27.2%	8.3%
10,001 to 15,000	36	3.0%	25.3%	7.8%
15,001 to 20,000	28	3.2%	13.6%	7.1%
20,001 to 25,000	22	3.5%	26.5%	9.0%
25,001 to 30,000	10	4.9%	15.0%	8.4%
30,001 to 35,000	12	2.5%	9.8%	6.5%
35,001 to 45,000	18	2.7%	11.9%	7.3%
45,001 & over	17	4.2%	15.5%	7.0%

Percent of Students Served: Community Colleges Only

Percent of Students Using Services: Total Community Colleges Only

	N	Minimum	Maximum	Mean
Percent of all students served	27	0.4%	28.5%	3.9%

Percent of Students Using Services by Size of Institution: Community Colleges Only

Size of Institution	N	Minimum	Maximum	Mean
Less than 10,001	12	0.4%	6.0%	2.7%
10,001 or over	15	0.5%	28.5%	4.9%

Percent of Students Served: Five Year Trend
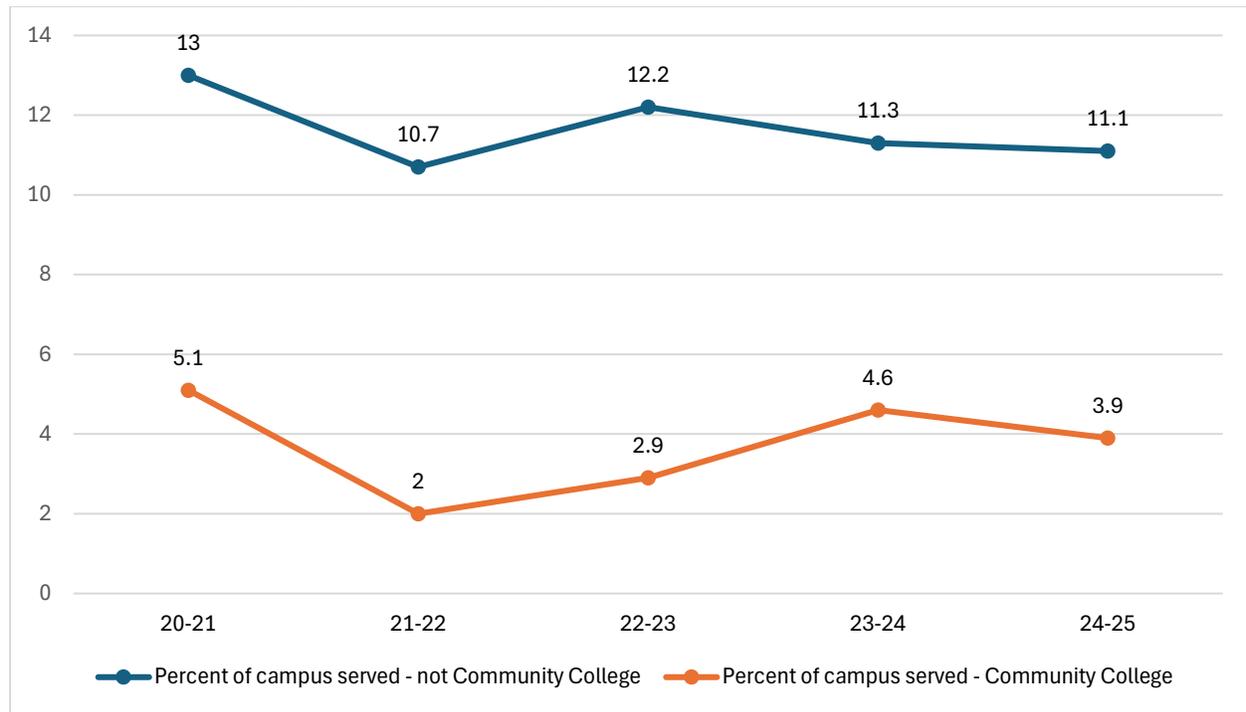
Legend: ● Percent of campus served - not Community College   ● Percent of campus served - Community College

Number of Unique Students that Attended One or More Clinical Service of Any Type: Excluding Community Colleges

Number of Unique Students that Attended One or More Clinical Service of Any Type:

Excluding Community Colleges

	N	Minimum	Maximum	Mean
Unique students	418	18	7,306	950.6

Number of Unique Students that Attended One or More Clinical Service of Any Type by Size of

Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	50	18	332	158.1
1,501 to 2,500	52	102	967	371.8
2,501 to 5,000	89	45	1,218	401.0
5,001 to 7,500	44	164	1,160	597.0
7,501 to 10,000	40	300	2,436	744.2
10,001 to 15,000	36	384	3,013	942.2
15,001 to 20,000	28	485	2,211	1,229.1
20,001 to 25,000	22	761	6,487	1,992.6
25,001 to 30,000	10	1,281	4,031	2,260.3
30,001 to 35,000	12	839	3,340	2,105.8
35,001 to 45,000	18	988	4,462	2,843.3
45,001 & over	17	1,935	7,306	3,950.6

Number of Unique Students that Attended One or More Clinical Service of Any Type: Community Colleges Only

Number of Unique Students that Attended One or More Clinical Service of Any Type:

Community Colleges Only

	N	Minimum	Maximum	Mean
Unique students	27	25	3,218	620.9

Number of Unique Students that Attended One or More Clinical Service of Any Type by

Size of Institution: Community Colleges Only

Size of Institution	N	Minimum	Maximum	Mean
Less than 10,001	12	25	346	164.2
10,001 or over	15	140	3,218	986.2

Number of Unique Students Served by Centers Larger than One-Person Centers: Excluding Community Colleges

Number of Unique Students Served by Centers Larger than One-Person Centers:

Excluding Community Colleges

	N	Minimum	Maximum	Mean
Unique students	390	27	7,306	980.3

Number of Unique Students Served by Centers Larger than One-Person Centers by Size of

Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	38	27	332	173.3
1,501 to 2,500	50	102	967	364.1
2,501 to 5,000	83	45	1,218	394.5
5,001 to 7,500	43	164	1,160	604.2
7,501 to 10,000	37	300	2,436	756.3
10,001 to 15,000	36	384	3,013	942.2
15,001 to 20,000	28	485	2,211	1,229.1
20,001 to 25,000	21	761	6,487	2,034.7
25,001 to 30,000	9	1,281	4,031	2,307.4
30,001 to 35,000	10	839	3,340	2,065.2
35,001 to 45,000	18	988	4,462	2,843.3
45,001 & over	17	1,935	7,306	3,950.6

Number of Unique Students Served by Centers Larger than One-Person Centers: Community Colleges Only

Number of Unique Students Served by Centers Larger than One-Person Centers: Community Colleges Only

	N	Minimum	Maximum	Mean
Unique students	24	25	3,218	673.6

Number of Unique Students Served by Centers Larger than One-Person Centers by Size of Institution: Community Colleges Only

Size of Institution	N	Minimum	Maximum	Mean
Less than 10,001	9	25	278	152.6
10,001 or over	15	140	3,218	986.2

Number of Unique Students Served by One-Person Centers

Number of Unique Students Served by One-Person Centers

	N	Minimum	Maximum	Mean
Unique students	7	25	250	91.7

Clinical Load Index

Clinical Load Index (CLI) is a measurement created by the Center for Collegiate Mental Health (Locke, Scofield, Janis, & Cummins, 2024). It represents the standardized caseload of the counseling center. It takes into account that not every clinical staff person sees an equal caseload due to other responsibilities, hours worked per week, etc., and standardizes a caseload across the center. For example, in the table below, the mean CLI of 94.5 means each standardized counselor would have been responsible for about 95 clients over the course of the year.

Clinical Load Index by School Size: Excluding Community Colleges

Clinical Load Index: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Clinical Load Index	396	20.8	288.5	94.5

Clinical Load Index by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	46	20.8	125.0	66.1
1,501 to 2,500	51	41.7	235.9	82.7
2,501 to 5,000	83	22.9	200.0	86.6
5,001 to 7,500	44	42.9	158.5	95.4
7,501 to 10,000	39	43.3	218.7	95.8
10,001 to 15,000	36	49.6	186.0	102.3
15,001 to 20,000	27	68.3	200.8	102.8
20,001 to 25,000	18	65.7	178.8	115.2
25,001 to 30,000	7	99.3	288.5	166.1
30,001 to 35,000	12	70.4	173.5	109.1
35,001 to 45,000	18	66.9	202.0	121.7
45,001 & over	15	93.0	150.2	122.1

Clinical Load Index: Community Colleges Only

Clinical Load Index: Community Colleges Only

	N	Minimum	Maximum	Mean
Clinical Load Index	24	11.9	387.7	111.2

Clinical Load Index by Size of Institution: Community Colleges Only

Size of Institution	N	Minimum	Maximum	Mean
Less than 10,001	10	11.9	203.5	82.8
10,001 or over	14	60.9	387.7	131.4

Clinical Load Index: One-Person Centers Only

Clinical Load Index: One-Person Centers

	N	Minimum	Maximum	Mean
Clinical Load Index	7	31.5	125.0	66.8

Wait Times

Average Wait Time for First Clinical Contact Excluding Schools with Walk-in or Same Day Models

Average Wait Time *for First Clinical Contact Excluding Schools with Drop-in or Same Day Models

	N	Minimum	Maximum	Mean
Average number of days*	279	1	34	5.4

*Average wait time includes weekends and counts days from the date the client first requested an appointment to the date of that first clinical contact.

Average Wait Time *for First Clinical Contact by Size of Institution Excluding Schools with Walk-in or Same Day Models

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	29	1	25	6.25
1,501 to 2,500	35	1	13	5.14
2,501 to 5,000	57	1	28	5.41
5,001 to 7,500	32	1	18	5.31
7,501 to 10,000	35	1	13	5.41
10,001 to 15,000	29	1	14	5.19
15,001 to 20,000	18	1	10	4.30
20,001 to 25,000	15	1	19	4.93
25,001 to 30,000	6	2	10	4.98
30,001 to 35,000	4	3	7	5.33
35,001 to 45,000	9	2	34	8.11
45,001 & over	10	2	8	4.75

*Average wait time is the number of days, including weekends, from the date the client first requested an appointment to the date of that first clinical contact.

Average Wait Time for First Therapy Appointment (All Schools)

Average Wait Time *for First Therapy Appointment

	N	Minimum	Maximum	Mean
Average number of days	315	0	35	7.9

*Average wait time includes weekends and counts days to first therapy appointment, including centers where the first contact is the first therapy appointment.

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	29	1	25	6.3
1,501 to 2,500	35	1	13	5.1
2,501 to 5,000	57	1	28	5.4
5,001 to 7,500	32	1	18	5.3
7,501 to 10,000	35	1	13	5.4
10,001 to 15,000	29	1	14	5.2
15,001 to 20,000	18	1	10	4.3
20,001 to 25,000	15	1	19	4.9
25,001 to 30,000	6	2	10	5.0
30,001 to 35,000	4	3	7	5.3
35,001 to 45,000	9	2	34	8.1
45,001 & over	10	2	8	4.7

*Average wait time is the number of days, including weekends, from the date the client first requested an appointment to the date of that first clinical contact.

Average Wait Time for First Therapy Appointment: Centers Using Drop-in/Same Day Model for First Contact

Average Wait Time*for First Therapy Appointment: Centers Using Drop-in/Same Day Model for First Contact

	N	Minimum	Maximum	Mean
Average number of days	48	1	17	7.2

*Average wait time includes weekends and counts days to first therapy appointment, including centers where the first contact is the first therapy appointment.

Average Wait Time*for First Therapy Appointment by Size of Institution: Centers Using Drop-in/Same Day Model for First Contact

Size of Institution	N	Minimum	Maximum	Mean
Less than 10,001	16	1	14	5.6
10,001 or over	32	1	17	8.0

*Average wait time includes weekends and counts days to first therapy appointment, including centers where the first contact is the first therapy appointment.

Average Wait Time for First Contact (Therapy): Centers Where First Contact is First Therapy Appointment

Average Wait*for First Contact (Therapy): Centers Where First Contact is

First Therapy Appointment Only

	N	Minimum	Maximum	Mean
Average number of days	91	1	34	6.1

*Average wait time includes weekends and counts days from request to first

therapy appointment for centers where the first contact with a client is the first

therapy appointment.

Average Wait*for First Contact (Therapy) by Size of Institution: Centers Where

First Contact is First Therapy Appointment Only [a]

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	16	1	25	5.8
1,501 to 2,500	13	4	9	6.0
2,501 to 5,000	27	1	28	6.1
5,001 to 7,500	11	1	8	5.7
7,501 to 10,000	6	3	10	6.1
10,001 to 15,000	6	2	7	5.1
15,001 to 20,000	5	2	9	4.9
20,001 to 25,000	1	6	6	6.0
30,001 to 35,000	1	3	3	3.0
35,001 to 45,000	3	7	34	17.5
45,001 & over	2	2	7	4.7

[a] No statistics are computed for Size of Institution = 25,001 to 30,000 because

there are no valid cases. *Average wait time is the number of days, includeing

weekends, from request to first therapy appointment for centers where the first

contact with a client is the first therapy appointment.

Utilization Changes

Change in the Number of Unique Clients Center Served: Excluding Community Colleges

Change in the Number of Unique Clients Center Served: Excluding Community Colleges

	Frequency	Valid Percent
More than 10% decrease	57	14.7%
6-10% decrease	54	13.9%
1-5% decrease	68	17.5%
No change from previous year	19	4.9%
1-5% increase	73	18.8%
6-10% increase	57	14.7%
11-15% increase	26	6.7%
16-20% increase	14	3.6%
21-25% increase	7	1.8%
26-30% increase	4	1.0%
31-35% increase	4	1.0%
36-40% increase	1	0.3%
More than 40% increase	4	1.0%
Total	388	100.0%

Percent of Centers Experiencing a Change in the Number of Unique Clients Center Served by Size of Institution: Excluding Community Colleges

Size	Decrease	No Change	Increase
UNDER 1,501	58.5	4.9	36.6
1,501-2500	45.8		54.2
2,501-5,000	41.7	4.8	53.6
5,001-7,500	40.5	2.4	57.1
7,501-10,000	40.5	8.1	51.4
10,001-15,000	52.8	8.3	38.9
15,001-20,000	59.3	7.4	33.3
20,001-25,000	38.1		61.9
25,001-30,000	14.3	14.3	71.4
30,001-35,000	63.6	9.1	27.3
35,001-45,000	33.3	11.1	55.6
45,001 & OVER	56.3		43.8

68
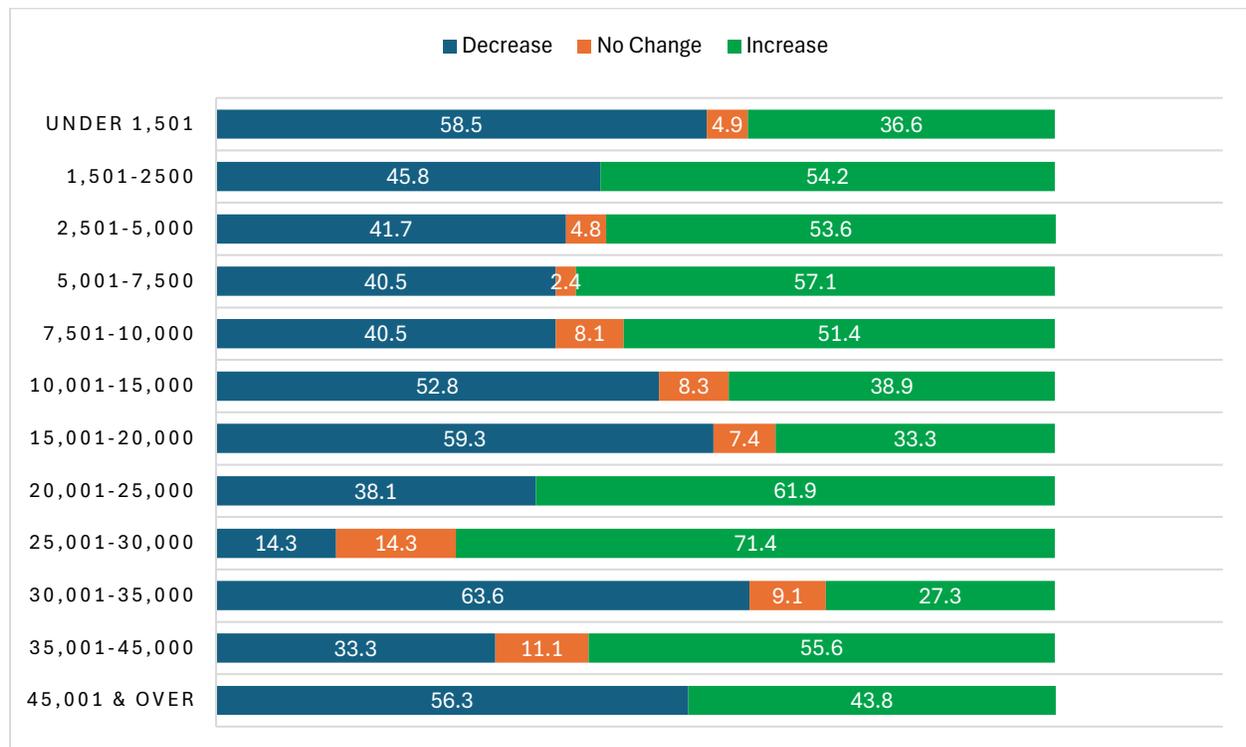
Change in the Number of Unique Clients Center Served: Community Colleges Only

Change in the Number of Unique Clients Center Served: Community Colleges Only

	Frequency	Valid Percent
More than 10% decrease	3	12.0%
6-10% decrease	3	12.0%
1-5% decrease	4	16.0%
No change from previous year	3	12.0%
1-5% increase	4	16.0%
6-10% increase	2	8.0%
11-15% increase	1	4.0%
21-25% increase	2	8.0%
26-30% increase	2	8.0%
36-40% increase	1	4.0%
Total	25	100.0%

Change in the Number of Unique Clients Center Served by Size of Institution: Community Colleges Only

Size of Institution		Frequency	Valid Percent
Less than 10,001	More than 10% decrease	3	27.3%
	6-10% decrease	2	18.2%
	1-5% decrease	2	18.2%
	No change from previous year	1	9.1%
	1-5% increase	3	27.3%
	Total	11	100.0%
10,001 or over	6-10% decrease	1	7.1%
	1-5% decrease	2	14.3%
	No change from previous year	2	14.3%
	1-5% increase	1	7.1%
	6-10% increase	2	14.3%
	11-15% increase	1	7.1%
	21-25% increase	2	14.3%
	26-30% increase	2	14.3%
	36-40% increase	1	7.1%
	Total	14	100.0%

Change in Number of Unique Clients Center Served: All Institutions

Change in Number of Unique Clients Center Served (All Institutions)

	Frequency	Valid Percent
More than 10% decrease	60	14.5%
6-10% decrease	57	13.8%
1-5% decrease	72	17.4%
No change from previous year	22	5.3%
1-5% increase	77	18.6%
6-10% increase	59	14.3%
11-15% increase	27	6.5%
16-20% increase	14	3.4%
21-25% increase	9	2.2%
26-30% increase	6	1.5%
31-35% increase	4	1.0%
36-40% increase	2	0.5%
More than 40% increase	4	1.0%
Total	413	100.0%

Percent of Centers Experiencing a Change in the Number of Unique Clients Center Served by Size of Institution: All Institutions

Legend: ■ Decrease ■ No Change ■ Increase

Size	Decrease	No Change	Increase
UNDER 1,501	58.5	4.9	36.6
1,501-2500	45.8		54.2
2,501-5,000	42	5.7	52.3
5,001-7,500	42.2	2.2	55.6
7,501-10,000	43.9	7.3	48.8
10,001-15,000	47.9	11.9	40.5
15,001-20,000	59.3	7.4	33.3
20,001-25,000	39.1		60.9
25,001-30,000	12.5	12.5	75
30,001-35,000	58.3	8.3	33.3
35,001-45,000	31.6	10.5	57.9
45,001 & OVER	52.6		47.4
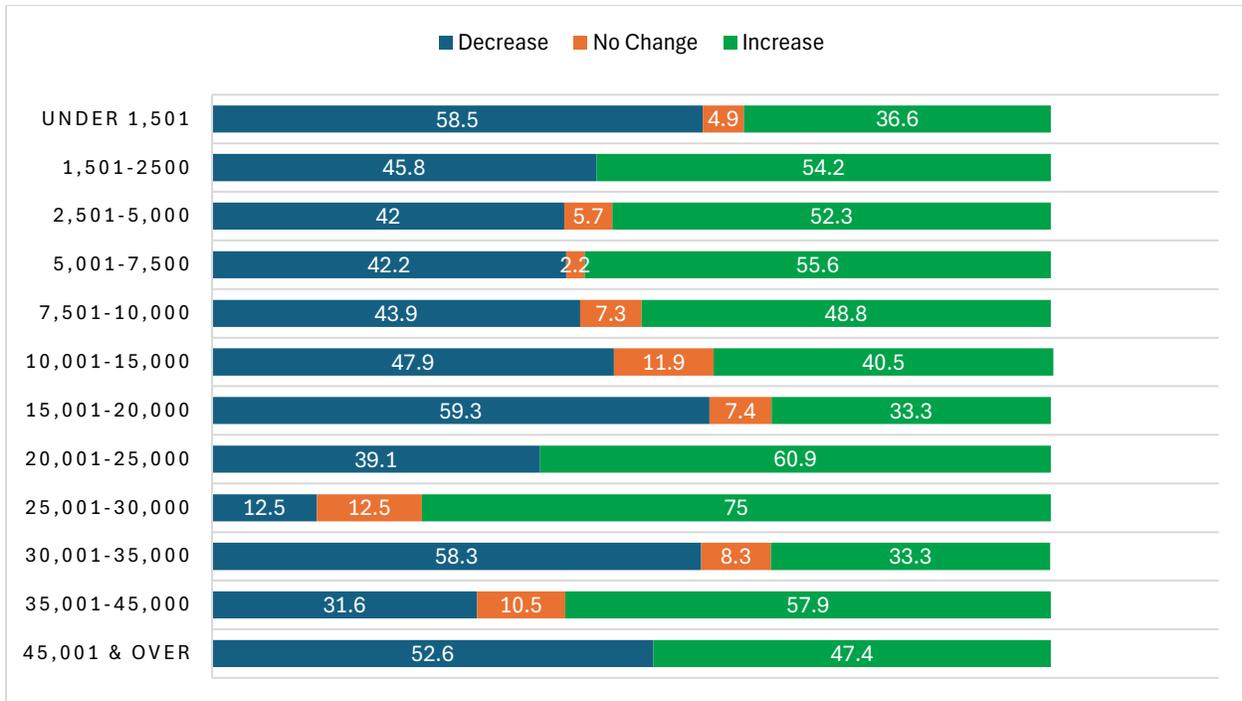
Change in the Number of Attended Appointments for All Types of Clinical Services: Excluding Community Colleges

Change in the Number of Attended for All Types of Clinical Services: Excluding Community Colleges

	Frequency	Valid Percent
More than 10% decrease	64	16.4%
6-10% decrease	41	10.5%
1-5% decrease	54	13.8%
No change from previous year	19	4.9%
1-5% increase	64	16.4%
6-10% increase	68	17.4%
11-15% increase	35	9.0%
16-20% increase	21	5.4%
21-25% increase	9	2.3%
26-30% increase	3	0.8%
31-35% increase	6	1.5%
More than 40% increase	6	1.5%
Total	390	100.0%

Percent of Centers Experiencing a Change in the Number of Attended Appointments by Size of Institution: Excluding Community Colleges

Legend: ■ Decrease ■ No Change ■ Increase

Size	Decrease	No Change	Increase
UNDER 1,501	53.7	4.9	41.5
1,501-2500	36.7	6.1	57.1
2,501-5,000	43.4	6	50.6
5,001-7,500	41.5	12.2	46.3
7,501-10,000	35.1	2.7	62.2
10,001-15,000	35.1	2.7	62.2
15,001-20,000	53.6		46.4
20,001-25,000	33.3		66.7
25,001-30,000	28.6		71.4
30,001-35,000	41.7	8.3	50
35,001-45,000	27.8		72.2
45,001 & OVER	37.5	6.3	56.3
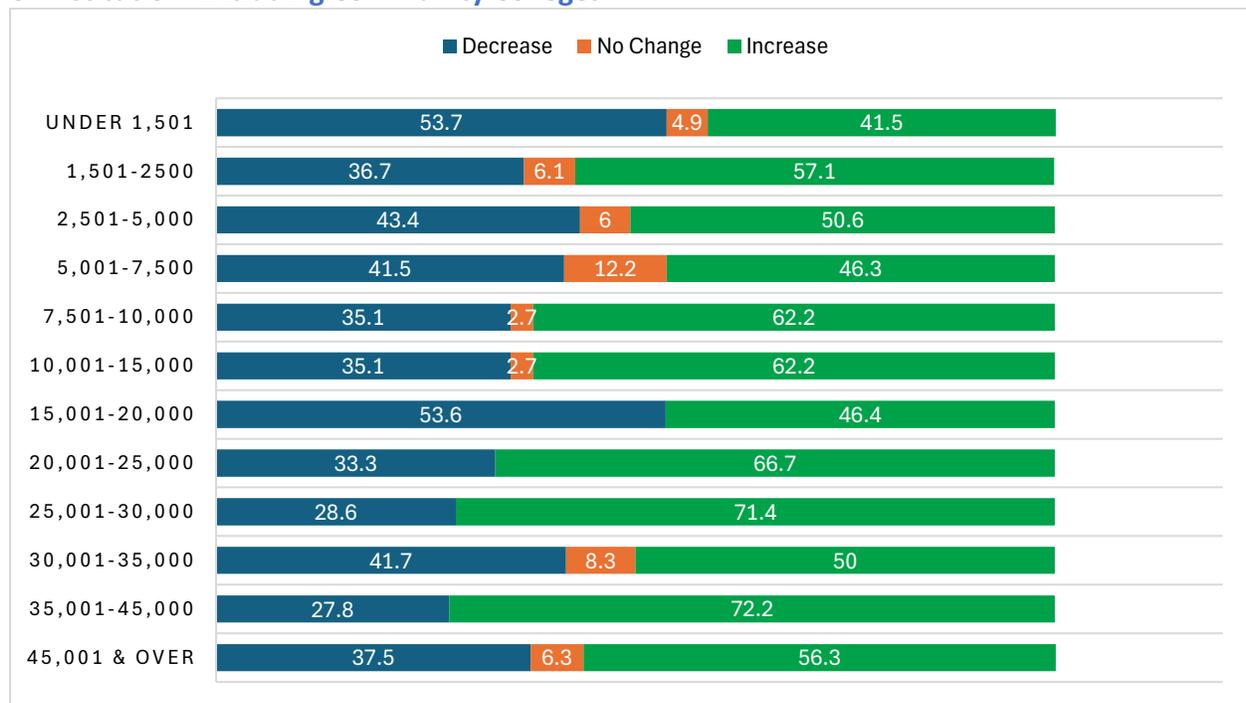
Change in the Number of Attended Appointments for All Types of Clinical

Services: Community Colleges Only

	Frequency	Valid Percent
More than 10% decrease	3	13.0%
6-10% decrease	1	4.3%
1-5% decrease	2	8.7%
No change from previous year	4	17.4%
1-5% increase	2	8.7%
6-10% increase	4	17.4%
16-20% increase	3	13.0%
21-25% increase	1	4.3%
31-35% increase	1	4.3%
36-40% increase	1	4.3%
More than 40% increase	1	4.3%
Total	23	100.0%

Change in the Number of Attended Appointments for All Types of Clinical Services by Size of

Institution: Community Colleges Only

Size of Institution		Frequency	Valid Percent
Less than 10,001	More than 10% decrease	3	33.3%
	No change from previous year	3	33.3%
	1-5% increase	2	22.2%
	21-25% increase	1	11.1%
	Total	9	100.0%
10,001 or over	6-10% decrease	1	7.1%
	1-5% decrease	2	14.3%
	No change from previous year	1	7.1%
	6-10% increase	4	28.6%
	16-20% increase	3	21.4%
	31-35% increase	1	7.1%
	36-40% increase	1	7.1%
	More than 40% increase	1	7.1%
	Total	14	100.0%

Change in Number of Attended Appointments for All Types of Clinical Services: All Institutions

Change in Number of Attended Appointments for All Types of

Clinical Services: All Institutions

	Frequency	Valid Percent
More than 10% decrease	67	16.2%
6-10% decrease	42	10.2%
1-5% decrease	56	13.6%
No change from previous year	23	5.6%
1-5% increase	66	16.0%
6-10% increase	72	17.4%
11-15% increase	35	8.5%
16-20% increase	24	5.8%
21-25% increase	10	2.4%
26-30% increase	3	0.7%
31-35% increase	7	1.7%
36-40% increase	1	0.2%
More than 40% increase	7	1.7%
Total	413	100.0%

Percent of Centers Experiencing a Change in the Number of Attended Appointments by Size of Institution: All Institutions

Legend: ■ Decrease   ■ No Change   ■ Increase

Size	Decrease	No Change	Increase
UNDER 1,501	53.7	4.9	41.5
1,501-2500	36.7	6.1	57.1
2,501-5,000	42.4	7.1	50.6
5,001-7,500	43.2	13.6	43.2
7,501-10,000	34.1	4.9	61
10,001-15,000	32.6	4.7	62.8
15,001-20,000	55.2		44.8
20,001-25,000	34.8		65.2
25,001-30,000	28.6		71.4
30,001-35,000	38.5	7.7	53.8
35,001-45,000	26.3		73.7
45,001 & OVER	31.6	5.3	63.2
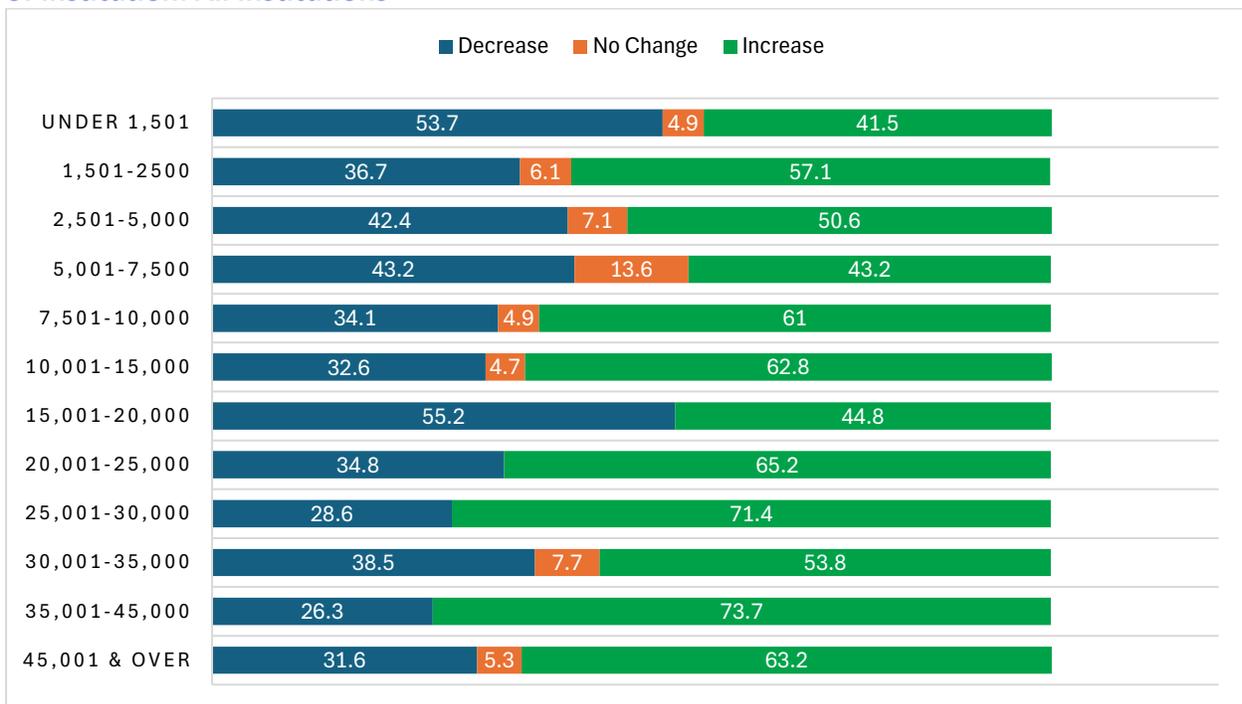
Percent of Centers with Utilization Changes in Number of Clients and Number of Appointments
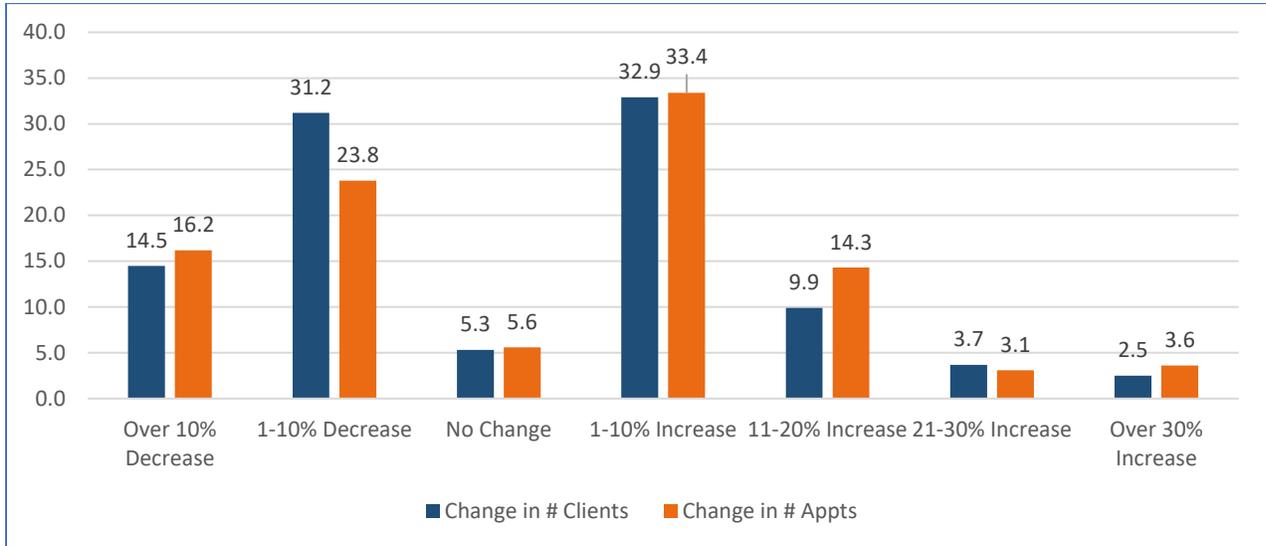
Strategies to Manage Utilization

Center Had Difficulty Meeting Demand

Center Had Difficulty Meeting Demand

	Frequency	Valid Percent
Difficulty meeting demand	357	80.8%
No difficulty meeting demand	85	19.2%
Total	442	100.0%

Percent of Centers That Had Difficulty Meeting Demand by Size of Institution
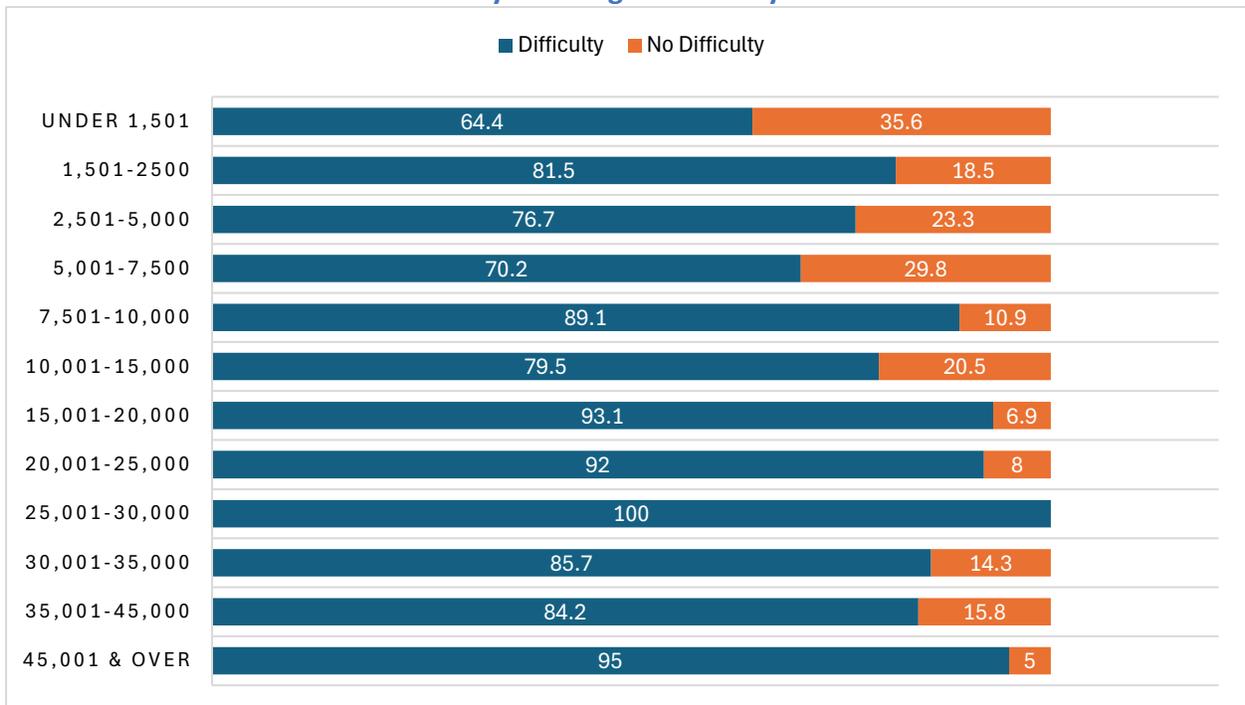
Strategies Centers Use to Manage Demand

Strategies Centers Use to Manage Demand

		Responses N	Percent of Cases
Strategies used to manage demand[a]	Most or all appts held biweekly	203	57.0%
	Triage system	182	51.1%
	Waitlist	100	28.1%
	Refer off-campus more	100	28.1%
	Contracted with a vendor to provide teletherapy	92	25.8%
	Used some version of a stepped care model	90	25.3%
	Outreach activities reduced	89	25.0%
	Additional clinical staff hours were funded on a temp basis	59	16.6%
	More groups were offered	56	15.7%
	Started offering single session therapy as an option	53	14.9%
	Appointments often spaced out to every 3 weeks or more	50	14.0%
	Non-essential meetings were cancelled	44	12.4%
	Admin time for staff was reduced	39	11.0%
	Additional trainees recruited	38	10.7%
	Staff routinely skipped lunch breaks	32	9.0%
	Offered only same-day appts during last 1-2 weeks of semester/quarter	30	8.4%
	Length of routine individual appts reduced	19	5.3%
	Additional clinical staff hours funded on a permanent basis	17	4.8%
	Staff routinely came in early or stayed late	16	4.5%
	More students were put into existing groups	14	3.9%
	Began using "one-at-a-time" model for appts	14	3.9%

[a]. Directors could check all strategies used by their center. Percent of cases represents the percent of the 356 directors who reported their center had difficulty meeting demand that endorsed a particular strategy for managing demand.

CLINICAL SERVICES PROVIDED

All Clinical Service Appointments

Note: The category of "All Appointments" includes individual counseling, triage/screening appointments, intakes, couples therapy, group therapy, and psychiatric appointments.

Total Number of All Appointments: Excluding Community Colleges

Total Number of All Appointments: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Total appointments	419	51	38,130	5,186.9

Total Number of All Appointments by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	50	51	2,909	1,033.9
1,501 to 2,500	52	664	7,159	2,340.7
2,501 to 5,000	90	60	7,827	2,392.9
5,001 to 7,500	44	394	9,240	3,426.6
7,501 to 10,000	40	1,061	15,712	4,090.4
10,001 to 15,000	37	1,680	21,137	5,492.1
15,001 to 20,000	28	2,197	13,147	7,163.4
20,001 to 25,000	22	3,576	38,130	10,487.0
25,001 to 30,000	9	5,368	20,627	11,434.1
30,001 to 35,000	12	4,576	23,022	11,704.5
35,001 to 45,000	18	5,546	31,127	15,377.4
45,001 & over	17	10,240	35,343	18,559.4

Total Number of All Appointments: Community Colleges Only

Total Number of All Appointments: Community Colleges Only

	N	Minimum	Maximum	Mean
Total appointments	28	197	14,600	2,655.2

Total Number of All Appointments by Size of Institutions: Community Colleges Only

Size of Institution	N	Minimum	Maximum	Mean
Less than 10,001	12	197	1,713	749.4
10,001 or over	16	836	14,600	4,084.6

Average Number of All Appointments per Client: Excluding Community Colleges

Average Number of All Appointments per Client: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Average appointments per client	371	2	58	6.2

Average Number of All Appointments per Client by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	39	3	20	6.6
1,501 to 2,500	47	4	54	7.4
2,501 to 5,000	79	2	58	6.8
5,001 to 7,500	41	2	11	5.8
7,501 to 10,000	33	3	9	5.6
10,001 to 15,000	35	3	12	5.9
15,001 to 20,000	26	4	8	5.9
20,001 to 25,000	19	3	7	5.0
25,001 to 30,000	9	4	6	5.1
30,001 to 35,000	9	4	7	5.3
35,001 to 45,000	17	3	8	5.5
45,001 & over	17	3	6	4.6

Average Number of All Appointments per Client: Community Colleges Only

Average Number of All Appointments per Client: Community Colleges Only

	N	Minimum	Maximum	Mean
Average appointments per client	24	3	9	5.3

Average Number of All Appointments per Client by Size of Institution: Community Colleges Only

Size of Institution	N	Minimum	Maximum	Mean
Less than 10,001	11	4	9	6.0
10,001 or over	13	3	8	4.6

Individual Therapy Appointments

Note: Individual therapy appointments are traditional one-on-one talk therapy sessions and do not include triage/screenings, intakes, psychiatric appointments, or crisis appointments.

Number of Unique Students who Attended Individual Therapy: Excluding Community Colleges

Number of Unique Students who Attended Individual Therapy: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Number of students	409	25	4,462	672.9

Number of Unique Students who Attended Individual Therapy by Size of Institution:

Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	47	25	324	140.6
1,501 to 2,500	51	90	669	293.1
2,501 to 5,000	87	44	899	313.7
5,001 to 7,500	44	164	1,029	479.9
7,501 to 10,000	40	209	2,030	566.5
10,001 to 15,000	36	172	1,828	730.1
15,001 to 20,000	27	246	1,800	873.1
20,001 to 25,000	22	514	4,245	1,461.0
25,001 to 30,000	9	666	2,470	1,296.8
30,001 to 35,000	12	514	2,490	1,328.6
35,001 to 45,000	18	624	4,462	1,777.8
45,001 & over	16	890	4,276	2,561.9

Number of Unique Students who Attended Individual Therapy: Community Colleges Only

Number of Unique Students who Attended Individual Therapy: Community Colleges Only

	N	Minimum	Maximum	Mean
Number of students	24	23	1,018	341.9

Number of Unique Students who Attended Individual Therapy by Size of Institution:

Community Colleges Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	10	23	278	139.1
10,001 or over	14	91	1018	486.7

Total Individual Therapy Sessions Attended: Excluding Community Colleges

Total Individual Therapy Sessions Attended: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Total sessions	408	92	19,049	3,502.2

Total Individual Therapy Session Attended by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	46	132	2,590	908.2
1,501 to 2,500	50	445	4,388	1,780.2
2,501 to 5,000	87	92	6,594	1,828.8
5,001 to 7,500	44	394	6,239	2,608.7
7,501 to 10,000	39	721	11,416	3,158.6
10,001 to 15,000	37	882	9,822	3,655.4
15,001 to 20,000	28	1,164	11,331	4,852.1
20,001 to 25,000	22	2,637	19,049	6,935.6
25,001 to 30,000	9	3,077	11,498	6,554.6
30,001 to 35,000	12	2,910	14,453	6,217.6
35,001 to 45,000	18	3,586	17,093	8,748.6
45,001 & over	16	5,010	18,252	11,642.2

Total Individual Therapy Sessions Attended: Community Colleges Only

Total Individual Therapy Sessions Attended: Community Colleges Only

	N	Minimum	Maximum	Mean
Total sessions	24	169	5,293	1,611.3

Total Individual Therapy Sessions Attended by Size of Institution: Community Colleges Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	10	169	1,466	691.5
10,001 or over	14	516	5,293	2,268.4

Average Individual Therapy Appointments Attended per Client

Average Number of Individual Therapy Sessions Attended per Client

	N	Minimum	Maximum	Mean
Average number of sessions	430	1.3	16.7	5.6

Average Number of Individual Therapy Sessions Attended per Client by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	46	2.3	16.7	6.7
1,501 to 2,500	50	2.8	11.7	6.0
2,501 to 5,000	91	1.3	12.2	5.8
5,001 to 7,500	47	2.4	10.0	5.5
7,501 to 10,000	42	2.7	10.6	5.7
10,001 to 15,000	42	2.3	10.5	5.0
15,001 to 20,000	28	2.5	8.0	5.6
20,001 to 25,000	24	3.2	6.5	4.9
25,001 to 30,000	9	4.1	6.7	5.1
30,001 to 35,000	13	2.9	5.8	4.7
35,001 to 45,000	19	3.2	7.4	5.2
45,001 & over	19	2.6	6.0	4.6

Trends in Utilization Rates and Average Number of Sessions: 2016/2017 to 2024/25
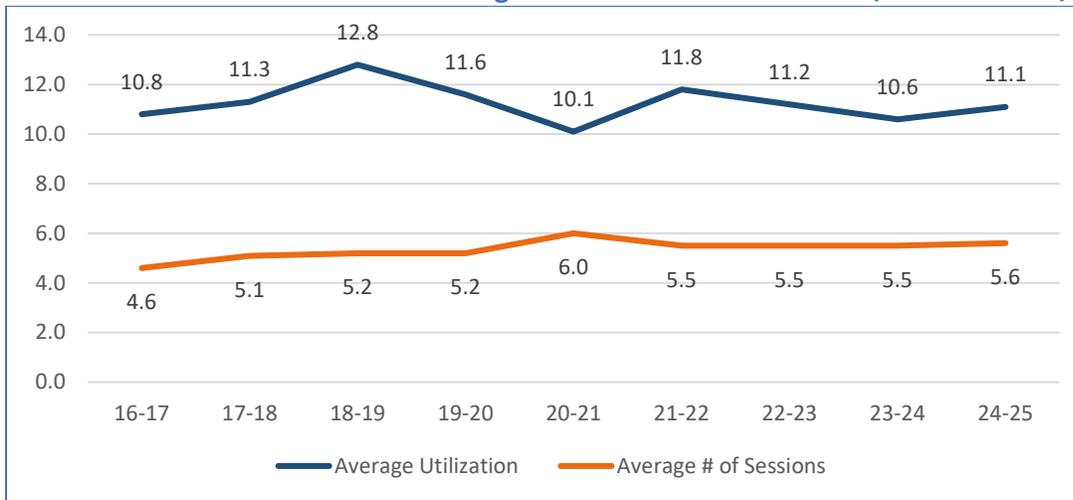
Percentage of Individual Therapy Appointments No Showed

Percentage of Individual Therapy Appointments No Showed

	N	Minimum	Maximum	Mean
Percent of appointments	373	1%	21%	7.7%

Percentage of Individual Therapy Appointments Canceled

Percentage of Individual Therapy Appointments Canceled

	N	Minimum	Maximum	Mean
Percent of appointments	358	1%	33%	8.4%

Percentage of Individual Therapy Appointments Canceled by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	35	2%	17%	8.6%
1,501 to 2,500	41	2%	17%	7.4%
2,501 to 5,000	73	1%	32%	7.8%
5,001 to 7,500	41	2%	19%	7.6%
7,501 to 10,000	36	1%	33%	8.8%
10,001 to 15,000	36	1%	16%	7.4%
15,001 to 20,000	26	1%	28%	8.5%
20,001 to 25,000	18	4%	30%	10.6%
25,001 to 30,000	8	4%	16%	10.1%
30,001 to 35,000	11	4%	15%	8.2%
35,001 to 45,000	17	3%	20%	8.9%
45,001 & over	16	4%	25%	12.0%

Percentage of Individual Therapy Appointments Rescheduled by Clients

Percentage of Individual Therapy Appointments Rescheduled by Client

	N	Minimum	Maximum	Mean
Percent of appointments	315	0%	17%	6.3%

Percentage of Individual Therapy Appointments Rescheduled by Client by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	29	1%	12%	5.2%
1,501 to 2,500	31	1%	15%	5.9%
2,501 to 5,000	67	0%	15%	6.3%
5,001 to 7,500	37	1%	12%	6.2%
7,501 to 10,000	33	2%	17%	6.8%
10,001 to 15,000	34	1%	13%	6.6%
15,001 to 20,000	23	1%	13%	6.8%
20,001 to 25,000	16	1%	11%	6.6%
25,001 to 30,000	7	3%	10%	6.0%
30,001 to 35,000	9	1%	12%	6.9%
35,001 to 45,000	15	2%	15%	7.3%
45,001 & over	14	2%	10%	6.0%

Average No Show, Cancellation, and Reschedule Percents by School Size
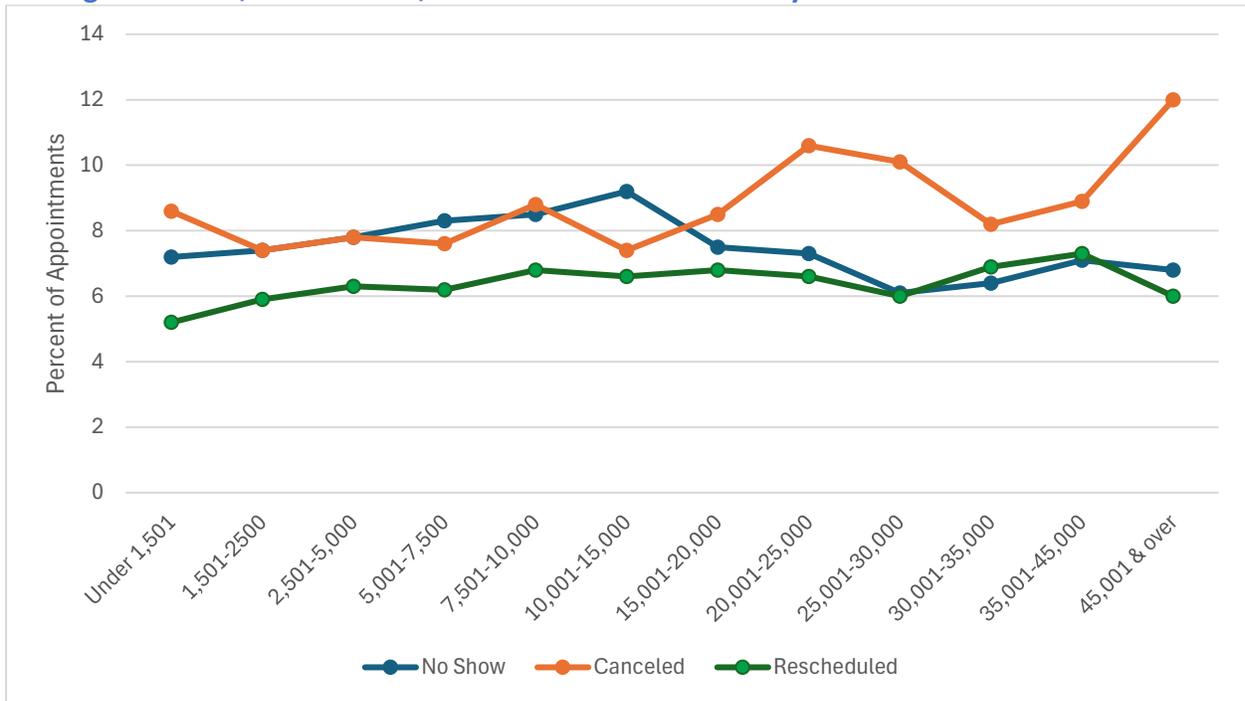
Triage/Screening Services

Center Model Uses Triage/Screening Appointments

Center Model Uses Triage/Screening Appointments

	Frequency	Valid Percent
No	176	40.8%
Yes	255	59.2%
Total	431	100.0%

Center Model Uses Triage/Screening Appointments by Size of Institution

■ Triage/Screening Model ■ No Triage/Screening

Size	Triage/Screening Model	No Triage/Screening
UNDER 1,501	28.9	71.1
1,501-2500	50	50
2,501-5,000	46.1	53.9
5,001-7,500	67.4	32.6
7,501-10,000	70.5	29.5
10,001-15,000	61.4	38.6
15,001-20,000	76.7	23.3
20,001-25,000	72	28
25,001-30,000	100	
30,001-35,000	72.7	27.3
35,001-45,000	84.2	15.8
45,001 & OVER	68.4	31.6
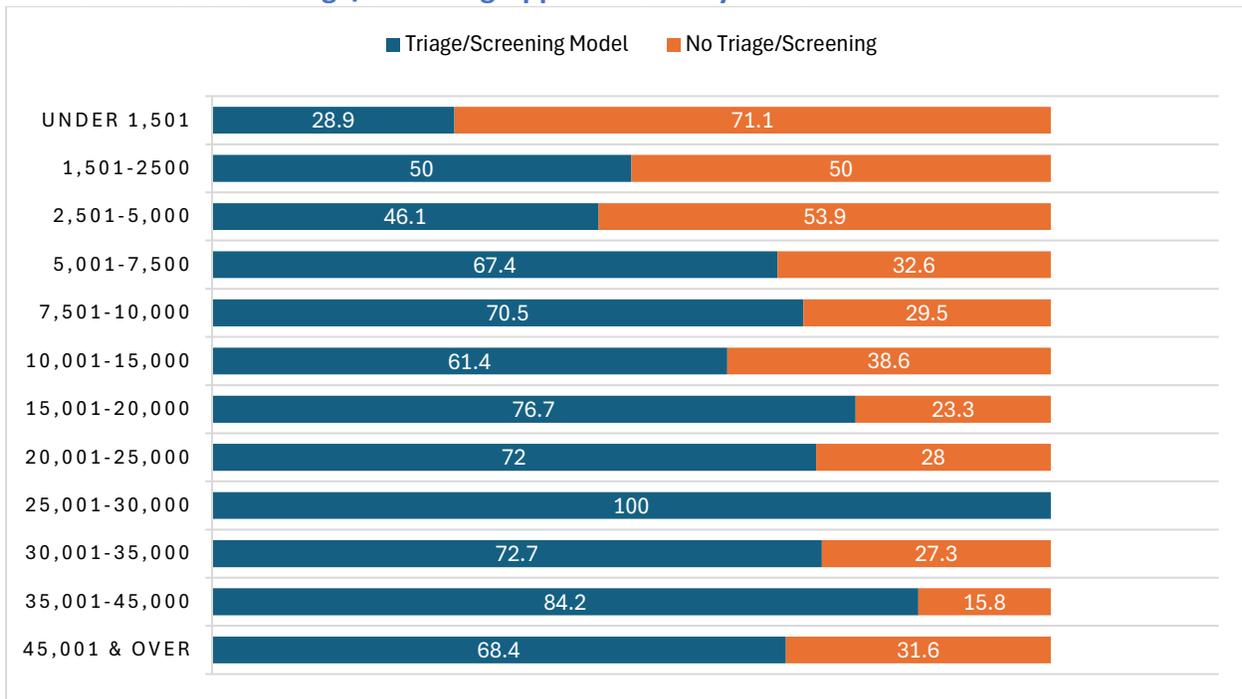
Method for Accessing Triage/Screening Appointment

Method for Accessing Triage/Screening Appointments

	Frequency	Valid Percent
Both walk-in & scheduled	113	45.0%
Scheduled	80	31.9%
Walk-in	56	22.3%
Other	2	0.8%
Total	251	100.0%

Other methods noted in comments were through an on call system and by

conducting telephone screenings if all walk-in/crisis slots are filled for the day.

Modality of Triage/Screening Appointment

Modality of Triage/Screening Appointment

		Responses	
		N	Percent
Triage modality[a]	Variety of modalities offered	119	47.2%
	In person only	88	34.9%
	By phone only	32	12.7%
	By video only	13	5.2%
Total		252	100.0%

[a]. Forced choice item. Directors could only choose the method that best

represented their system.

83

Group Services

Note: For the Group Services statistics reported below, only counseling centers that reported running at least one group in 2024-2025 were included in the analyses.

Center Offers Group Therapy Services

Center Offers Group Therapy Services

	Frequency	Valid Percent
No	127	29.3%
Yes	306	70.7%
Total	433	100.0%

Center Offers Group Therapy Services by Type of Institution

Center Offers Group Therapy Services by Type of Institution

Type of institution		Frequency	Valid Percent
Creative focus	No	6	66.7%
	Yes	3	33.3%
	Total	9	100.0%
Community college	No	15	60.0%
	Yes	10	40.0%
	Total	25	100.0%
Health professions only	No	11	84.6%
	Yes	2	15.4%
	Total	13	100.0%
STEM primarily	No	5	50.0%
	Yes	5	50.0%
	Total	10	100.0%
Four-year public university	No	26	14.1%
	Yes	159	85.9%
	Total	185	100.0%
Four-year public college	No	3	20.0%
	Yes	12	80.0%
	Total	15	100.0%
Four-year private university	No	43	33.3%
	Yes	86	66.7%
	Total	129	100.0%
Four-year private college	No	16	35.6%
	Yes	29	64.4%
	Total	45	100.0%
Other	No	2	100.0%

Center Offers Group Therapy Services: Excluding Community Colleges

Center Offers Group Therapy Services:

Excluding Community Colleges

	Frequency	Valid Percent
No	112	27.5%
Yes	296	72.5%
Total	408	100.0%

Center Offers Group Therapy Services by Size of Institution: Excluding Community Colleges

Size of institution		Frequency	Valid Percent
Under 1,501	No	28	62.2%
	Yes	17	37.8%
1,501 to 2,500	No	19	38.0%
	Yes	31	62.0%
2,501 to 5,000	No	37	43.0%
	Yes	49	57.0%
5,001 to 7,500	No	12	27.9%
	Yes	31	72.1%
7,501 to 10,000	No	8	19.5%
	Yes	33	80.5%
10,001 to 15,000	No	7	18.9%
	Yes	30	81.1%
15,001 to 20,000	Yes	29	100.0%
20,001 to 25,000	No	1	4.3%
	Yes	22	95.7%
25,001 to 30,000	Yes	9	100.0%
30,001 to 35,000	Yes	11	100.0%
35,001 to 45,000	Yes	18	100.0%
45,001 & over	Yes	16	100.0%

Center Offers Group Therapy Services: Community Colleges Only

Center Offers Group Therapy

Services: Community Colleges Only

	Frequency	Valid Percent
No	15	60.0%
Yes	10	40.0%
Total	25	100.0%

Center Offers Group Therapy Services by Size of Institution: Community Colleges Only

Size of institution		Frequency	Valid Percent
Less than 10,001	No	6	66.7%
	Yes	3	33.3%
	Total	9	100.0%
10,001 or over	No	9	56.3%
	Yes	7	43.8%
	Total	16	100.0%

Number of Unique Students Attending at Least One Group Session: Excluding Community Colleges

Number of Unique Students Who Attended at Least One Group Session: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Unique students	233	2	514	72.6

Note: Analyses exclude centers that reported that they offered groups and that zero groups ran (n=12; 4.5% of centers offering groups).

Number of Unique Students Who Attended at Least One Group Session by Size of Institution: Excluding Community Colleges

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	12	5	28	13.9
1,501 to 2,500	29	2	97	22.1
2,501 to 5,000	36	2	101	25.3
5,001 to 7,500	24	5	160	46.2
7,501 to 10,000	28	5	287	57.9
10,001 to 15,000	23	4	212	70.7
15,001 to 20,000	25	5	208	78.2
20,001 to 25,000	14	12	232	75.3
25,001 to 30,000	4	17	101	42.0
30,001 to 35,000	8	52	514	225.5
35,001 to 45,000	15	9	364	127.4
45,001 & over	15	53	461	264.0

Note: Analyses exclude centers that reported that they offered groups and that zero groups ran (n=12; 4.5% of centers offering groups).

Number of Unique Students Attending at Least One Group Session: Community Colleges Only

Number of Unique Students Who Attended at Least One Group Session:

Community Colleges Only

	N	Minimum	Maximum	Mean
Unique students	8	3	63	21.3

Number of Unique Students Who Attended at Least One Group Session by Size of

Institution: Community Colleges Only

Size of institution	N	Minimum	Maximum	Mean
Less than 10,001	3	5	18	9.7
10,001 or over	5	3	63	28.2

Number of Groups and Number of Group Appointments: Community Colleges Only

Total Number of Groups and Attended Sessions: Community Colleges Only

	N	Minimum	Maximum	Mean
Number of groups run	9	1	26	5.6
Number of group sessions provided	9	5	110	41.9

Total Number of Groups and Attended Sessions by Size of Institution: Community Colleges Only

Size of institution		N	Minimum	Maximum	Mean
Less than 10,001	Number of groups run	3	1	3	1.7
	Number of group sessions provided	3	5	18	10.0
10,001 or over	Number of groups run	6	1	26	7.5
	Number of group sessions provided	6	7	110	57.8

Total Number of Groups and Number of Group Appointments Attended: Excluding Community Colleges

Total Number of Groups and Attended Sessions: Excluding Community Colleges

	N	Minimum	Maximum	Mean
Number of groups run	254	1	80	11.3
Number of group sessions provided	233	2	2138	152.3

Note: Analyses exclude centers that reported that they offered groups and that zero groups ran (n=12; 4.5%).

Total Number of Groups and Attended Sessions by Size of Institution: Excluding Community Colleges

Size of institution		N	Minimum	Maximum	Mean
Under 1,501	Number of groups run	13	1	12	3.2
	Number of group sessions provided	13	7	60	24.1
1,501 to 2,500	Number of groups run	30	1	16	4.1
	Number of group sessions provided	29	2	261	44.3
2,501 to 5,000	Number of groups run	42	1	18	4.6
	Number of group sessions provided	40	2	117	35.6
5,001 to 7,500	Number of groups run	27	1	23	7.9
	Number of group sessions provided	22	4	368	93.4
7,501 to 10,000	Number of groups run	29	1	39	10.0
	Number of group sessions provided	28	3	599	111.7
10,001 to 15,000	Number of groups run	26	1	25	9.3
	Number of group sessions provided	25	4	652	138.0
15,001 to 20,000	Number of groups run	26	2	44	14.0
	Number of group sessions provided	25	12	1861	237.0
20,001 to 25,000	Number of groups run	16	2	31	11.5
	Number of group sessions provided	11	12	252	89.5
25,001 to 30,000	Number of groups run	4	4	16	7.5
	Number of group sessions provided	4	33	418	155.5
30,001 to 35,000	Number of groups run	9	4	57	23.9
	Number of group sessions provided	9	40	959	383.9
35,001 to 45,000	Number of groups run	16	4	60	19.1
	Number of group sessions provided	12	25	457	177.5
45,001 & over	Number of groups run	16	7	80	41.7
	Number of group sessions provided	15	44	2138	714.6

Note: Analyses exclude centers that reported that they offered groups and that zero groups ran (n=12; 4.5%).

Crisis Appointments

Centers Unable to Determine Data Related to Crisis Services

Centers Unable to Determine Number of Crisis Clients Seen

	Frequency	Valid Percent
Unable to determine	97	24.4
Able to determine	300	75.6
Total	397	100.0

Centers Unable to Determine Number of Crisis Appointments

	Frequency	Valid Percent
Unable to determine	85	20.8
Able to determine	323	79.2
Total	408	100.0

Centers Unable to Determine Number of Clients Sent to Hospital

	Frequency	Valid Percent
Unable to determine	154	41.1
Able to determine	221	58.9
Total	375	100.0

Centers Unable to Determine Number of Clients Hospitalized

	Frequency	Valid Percent
Unable to determine	206	50.7
Able to determine	200	49.3
Total	406	100.0

Centers Unable to Determine Number of Clients Involuntarily Hospitalized

	Frequency	Valid Percent
Unable to determine	213	52.1
Able to determine	196	47.9
Total	409	100.0

Centers Unable to Determine Number of Clients That Took Medical Leave of Absence

	Frequency	Valid Percent
Unable to determine	315	77.6
Able to determine	91	22.4
Total	406	100.0

Number of Clients Who Attended a Crisis Appointment

Number of Clients Who Attended a Crisis Appointment

	N	Minimum	Maximum	Mean
Number of clients	300	0	1094	113.5

Total Number of Clients Served by a Crisis Appointment by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	28	2	60	17.7
1,501 to 2,500	34	4	233	50.3
2,501 to 5,000	60	0	209	53.6
5,001 to 7,500	34	1	443	93.4
7,501 to 10,000	35	4	300	89.4
10,001 to 15,000	28	0	246	95.7
15,001 to 20,000	20	16	1094	178.1
20,001 to 25,000	19	38	359	155.4
25,001 to 30,000	6	23	538	266.0
30,001 to 35,000	6	45	250	130.5
35,001 to 45,000	14	22	895	291.6
45,001 & over	16	16	1023	415.9

Number of Crisis Appointments

Number of Crisis Appointments Attended

	N	Minimum	Maximum	Mean
Number of appointments	323	0	1877	156.2

Total Number of Crisis Appointments Attended by Center by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	29	2	75	22.4
1,501 to 2,500	39	4	375	73.9
2,501 to 5,000	63	0	242	68.5
5,001 to 7,500	37	1	978	135.2
7,501 to 10,000	37	5	376	133.0
10,001 to 15,000	32	0	589	133.2
15,001 to 20,000	21	17	1,282	227.6
20,001 to 25,000	20	38	774	226.5
25,001 to 30,000	8	23	946	388.0
30,001 to 35,000	6	51	326	179.8
35,001 to 45,000	14	32	1,140	408.6
45,001 & over	17	16	1,877	541.2

Ways Centers Provide After Hours Crisis Support

Methods Centers Use to Handle After Hours Crises

		Responses	
		N	Percent of cases
Method[a]	Third party vendor	287	67.4%
	Community hotline	174	40.8%
	Center staff on-call to select groups/people	81	19.0%
	Afterhours crisis handled by Counseling Center staff	78	18.3%
	Director only is on-call after hours	78	18.3%
	Other coverage method	34	8.0%

[a]. Directors were able to check all methods used by their center. Percent of cases reflects the percent of the 426 directors who responded to this item that indicated they use a particular method. "Other" methods described included law enforcement or campus security response, Student Life or Housing responding, and the university having its own crisis line.

Proximity of Nearest Hospital with Behavioral Health Unit

Proximity of Nearest Hospital with Behavioral Health Unit

	Frequency	Valid percent
0-5 miles	259	61.2%
6-10 miles	78	18.4%
11-20 miles	41	9.7%
21-30 miles	15	3.5%
31-40 miles	13	3.1%
Over 40 miles	17	4.0%
Total	423	100.0%

Proximity of Nearest Hospital with Behavioral Health Unit Based on Campus Location

Center Distance to Nearest Hospital with a Behavioral Health Unit by Campus Location

School location		Frequency	Valid percent
Metropolitan inner-city campus	0-5 miles	31	75.6%
	6-10 miles	6	14.6%
	11-20 miles	3	7.3%
	21-30 miles	1	2.4%
	Total	41	100.0%
Urban campus (inside a city or town)	0-5 miles	152	75.2%
	6-10 miles	36	17.8%
	11-20 miles	8	4.0%
	21-30 miles	2	1.0%
	31-40 miles	1	0.5%
	Over 40 miles	3	1.5%
	Total	202	100.0%
Urban adjacent campus (easy access to urban environment)	0-5 miles	57	57.0%
	6-10 miles	25	25.0%
	11-20 miles	13	13.0%
	21-30 miles	2	2.0%
	31-40 miles	1	1.0%
	Over 40 miles	2	2.0%
	Total	100	100.0%
Rural setting (more distant access to urban environments)	0-5 miles	19	23.8%
	6-10 miles	11	13.8%
	11-20 miles	17	21.3%
	21-30 miles	10	12.5%
	31-40 miles	11	13.8%
	Over 40 miles	12	15.0%
	Total	80	100.0%

Proximity of Nearest Hospital with Behavioral Health Unit Based by Size of Institution

Legend: ■ 0-10 miles ■ 11-30 miles ■ 31 or more miles

Size	0-10 miles	11-30 miles	31 or more miles
UNDER 1,501	72.7	11.4	15.9
1,501-2500	73.5	14.3	12.2
2,501-5,000	80.2	16.3	3.5
5,001-7,500	84.8	8.7	6.5
7,501-10,000	72.1	18.6	9.3
10,001-15,000	79.5	15.9	4.5
15,001-20,000	79.3	17.2	3.4
20,001-25,000	83.3	8.3	8.3
25,001-30,000	77.8	11.1	11.1
30,001-35,000	100		
35,001-45,000	94.7		5.3
45,001 & OVER	84.2	10.5	5.3
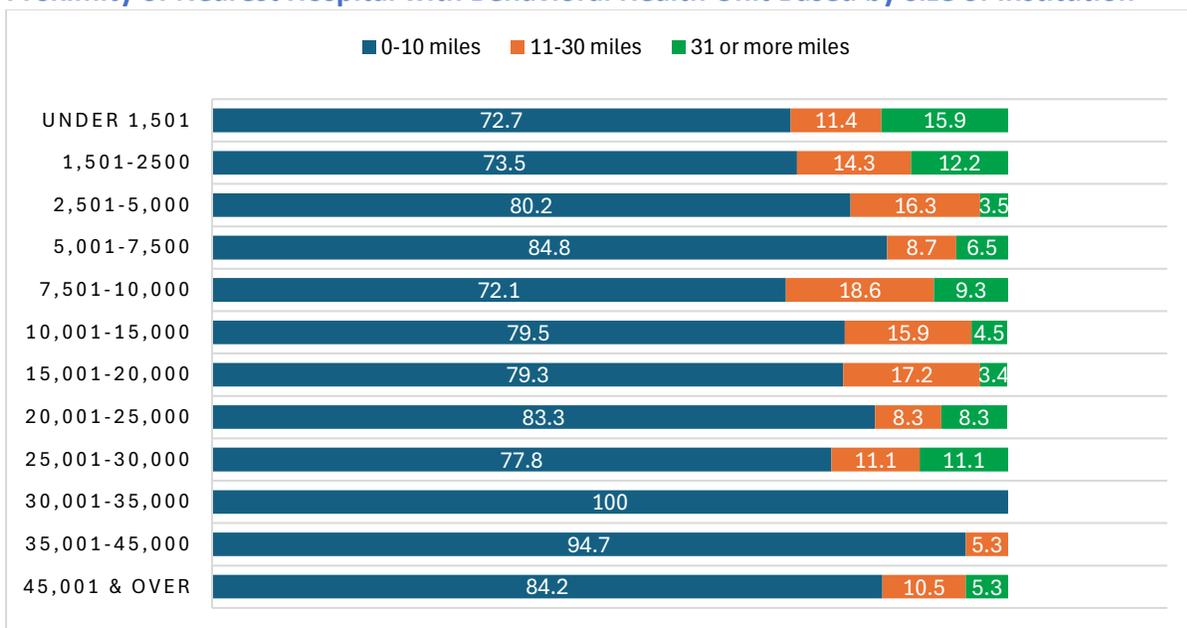
Clients Referred, Admitted, and Admitted Involuntarily to a Hospital

Note: These numbers reflect students engaged with in services via the counseling center. These do not reflect overall hospitalizations of the student body, as many times students access crisis services without involvement of the counseling center.

Center Clients Referred to Hospital for Mental Health Evaluation

	N	Minimum	Maximum	Mean
Number of center clients	259	0	128	12.3

Center Clients Admitted to Behavioral Health Hospital

	N	Minimum	Maximum	Mean
Number of center clients	200	0	128	8.4

Center Clients Involuntarily Admitted to Behavioral Health Hospital

	N	Minimum	Maximum	Mean
Number of center clients	196	0	128	2.8

Average Number of Clients Referred, Admitted, & Involuntarily Admitted by Size of Institution

92
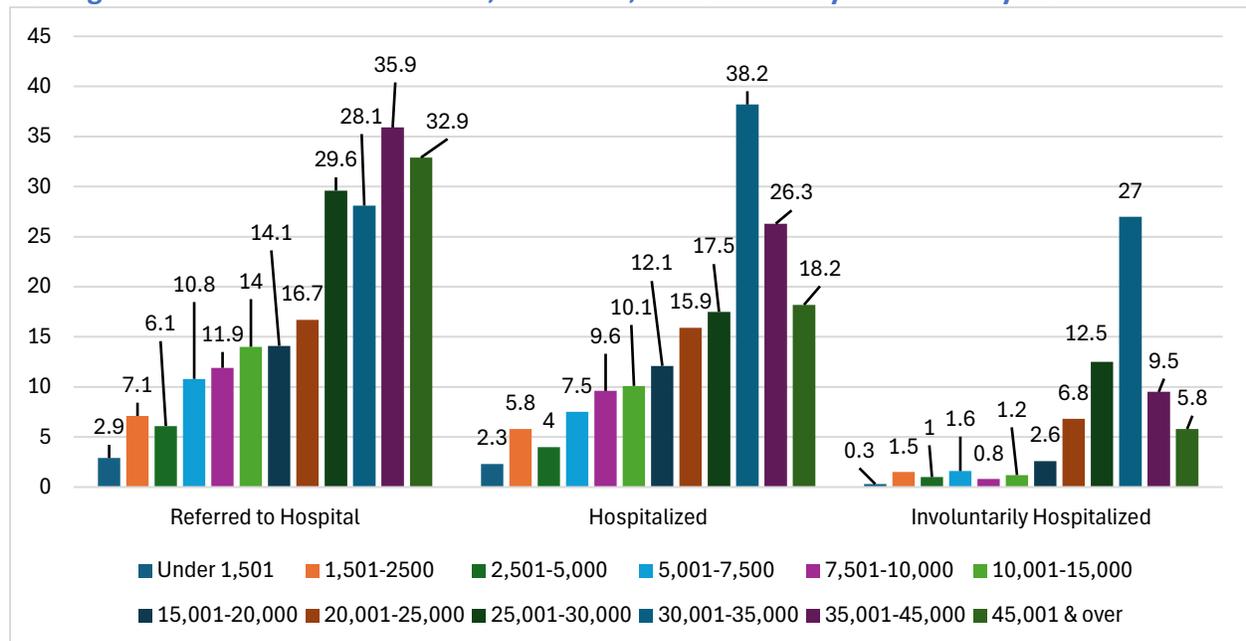
Clients Who Took a Medical Leave

Total Number of Clients who Took a Medical Leave

	N	Minimum	Maximum	Mean
Number of clients	91	0	146	16.13

Total Number of Clients Who Took a Medical Leave by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	15	0	11	2.7
1,501 to 2,500	21	0	42	10.8
2,501 to 5,000	20	0	37	6.3
5,001 to 7,500	10	0	75	17.4
7,501 to 10,000	6	0	72	22.2
10,001 to 15,000	7	1	67	21.7
15,001 to 20,000	2	3	24	13.5
20,001 to 25,000	4	1	115	41.3
25,001 to 30,000	2	0	138	69.0
30,001 to 35,000	2	59	146	102.5
35,001 to 45,000	1	10	10	10.0
45,001 & over	1	70	70	70.0

Psychiatric Services

Location of Psychiatric Providers on Campus

Psychiatric Services Located on Campus

	Frequency	Valid Percent
No	154	35.6%
Yes, but not in counseling center	122	28.2%
Yes, in counseling center	135	31.3%
Yes, counseling center & other location	21	4.9%
Total	432	100.0%

Location of Psychiatry Providers on Campus by Size of Institution

Legend:
- ■ No psychiatry on campus
- ■ Psychiatry on campus, not in center
- ■ Psychiatry, in center only
- ■ Psychiatry in center and elsewhere

Size of Institution	No psychiatry on campus	Psychiatry on campus, not in center	Psychiatry, in center only	Psychiatry in center and elsewhere
UNDER 1,501	68.9	17.8	13.3	
1,501-2500	36	16	44	4
2,501-5,000	46.1	28.1	20.2	5.6
5,001-7,500	34.8	26.1	30.4	8.7
7,501-10,000	36.4	22.7	36.4	4.5
10,001-15,000	29.5	27.3	36.4	6.8
15,001-20,000	16.7	40	43.3	
20,001-25,000	24	32	40	4
25,001-30,000	10	50	30	10
30,001-35,000	9.1	54.5	36.4	
35,001-45,000	15.8	42.1	31.6	10.5
45,001 & OVER	15.8	42.1	36.8	5.3

Hours of Psychiatric Services Available per Week in Counseling Center

Hours of Psychiatric Services Available per Week in Counseling Center

	N	Minimum	Maximum	Mean
Number of hours	137	1.0	204.0	28.5

Hours of Psychiatric Services Available per Week in Counseling Center by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	6	1.0	10.0	5.2
1,501 to 2,500	23	2.0	45.0	12.6
2,501 to 5,000	20	3.0	30.0	12.3
5,001 to 7,500	17	1.0	50.0	12.2
7,501 to 10,000	14	2.0	77.7	14.1
10,001 to 15,000	17	3.0	204.0	37.3
15,001 to 20,000	12	6.0	61.0	27.8
20,001 to 25,000	8	12.0	185.0	57.6
25,001 to 30,000	2	48.0	50.0	49.0
30,001 to 35,000	4	28.0	114.5	86.5
35,001 to 45,000	6	10.0	190.0	101.3
45,001 & over	8	8.0	110.0	56.3

Number of Individuals Served by Counseling Center Psychiatric Services

Number of Clients Served by Counseling Center Psychiatric Services

	N	Minimum	Maximum	Mean
Number of clients	136	6	2249	213.7

Number of Clients Served by Counseling Center Psychiatric Services by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	6	14	70	33.2
1,501 to 2,500	23	6	179	79.8
2,501 to 5,000	18	17	285	67.9
5,001 to 7,500	14	13	283	80.6
7,501 to 10,000	14	10	425	119.6
10,001 to 15,000	18	44	2249	316.8
15,001 to 20,000	13	44	367	185.2
20,001 to 25,000	7	47	1119	339.9
25,001 to 30,000	4	190	867	520.0
30,001 to 35,000	3	187	1121	529.0
35,001 to 45,000	8	118	1515	692.5
45,001 & over	8	75	803	413.0

Number of Counseling Center Psychiatric Appointments Attended

Number of Counseling Center Psychiatric Appointments Attended

	N	Minimum	Maximum	Mean
Number of appointments	144	18	6,813	967.3

Number of Counseling Center Psychiatric Appointments Attended by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	6	41	269	125.7
1,501 to 2,500	23	32	882	334.3
2,501 to 5,000	19	61	1582	338.4
5,001 to 7,500	18	40	1270	365.7
7,501 to 10,000	14	18	2405	506.4
10,001 to 15,000	18	167	6813	1,161.9
15,001 to 20,000	13	129	1861	745.1
20,001 to 25,000	9	263	5816	2,282.3
25,001 to 30,000	4	1213	3673	2,427.8
30,001 to 35,000	4	742	5998	3,230.0
35,001 to 45,000	8	234	5107	2,799.9
45,001 & over	8	215	4147	1,822.5

Average Number of Psychiatric Appointments Attended per Client

Average Number of Psychiatric Appointments Attended per Client

	N	Minimum	Maximum	Mean
Average appointments	135	1.4	10.8	4.1

Average Number of Counseling Center Psychiatric Appointments Attended per Client by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	6	1.4	7.3	4.1
1,501 to 2,500	23	1.8	7.0	4.1
2,501 to 5,000	17	2.6	10.3	4.7
5,001 to 7,500	14	1.4	9.3	4.2
7,501 to 10,000	14	1.7	5.7	3.4
10,001 to 15,000	18	1.5	5.8	3.9
15,001 to 20,000	13	1.6	10.8	4.0
20,001 to 25,000	7	3.2	6.8	4.9
25,001 to 30,000	4	2.8	6.4	4.9
30,001 to 35,000	3	4.0	5.9	4.6
35,001 to 45,000	8	2.0	5.4	3.8
45,001 & over	8	2.9	5.2	4.2

Percentage of Counseling Center Psychiatric Appointments No Showed by Clients

Percentage of Counseling Center Psychiatric Appointments No Showed by Clients

	N	Minimum	Maximum	Mean
Percent of appointments	115	0.0%	64.0%	9.2%

Percentage of Counseling Center Psychiatric Appointments No Showed by Clients by

Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	5	0.0%	19.0%	8.4%
1,501 to 2,500	15	0.0%	13.0%	7.5%
2,501 to 5,000	15	0.0%	18.0%	8.6%
5,001 to 7,500	13	1.0%	28.0%	9.5%
7,501 to 10,000	9	1.0%	64.0%	15.0%
10,001 to 15,000	16	1.0%	22.0%	9.8%
15,001 to 20,000	12	1.0%	18.0%	10.1%
20,001 to 25,000	8	5.0%	11.0%	7.8%
25,001 to 30,000	4	7.0%	14.0%	9.3%
30,001 to 35,000	3	4.0%	8.0%	6.0%
35,001 to 45,000	7	4.0%	12.0%	8.7%
45,001 & over	8	3.0%	11.0%	7.6%

Percentage of Counseling Center Psychiatric Appointments Canceled by Clients

Percentage of Counseling Center Psychiatric Appointments Canceled by Clients

	N	Minimum	Maximum	Mean
Percent of appointments	111	0.0%	36.0%	7.1%

Percentage of Counseling Center Psychiatric Appointments Canceled by Clients by

Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	5	0.0%	19.0%	6.2%
1,501 to 2,500	15	0.0%	22.0%	5.5%
2,501 to 5,000	15	0.0%	17.0%	5.6%
5,001 to 7,500	12	1.0%	28.0%	6.5%
7,501 to 10,000	8	1.0%	20.0%	7.3%
10,001 to 15,000	16	2.0%	16.0%	7.5%
15,001 to 20,000	11	3.0%	17.0%	7.2%
20,001 to 25,000	8	1.0%	22.0%	7.5%
25,001 to 30,000	4	3.0%	12.0%	6.8%
30,001 to 35,000	3	2.0%	11.0%	6.0%
35,001 to 45,000	6	1.0%	13.0%	6.2%
45,001 & over	8	4.0%	36.0%	13.8%

Percentage of Counseling Center Psychiatric Appointments Rescheduled by Clients

Percentage of Counseling Center Psychiatric Appointments Rescheduled by Clients

	N	Minimum	Maximum	Mean
Percent of appointments	97	0.0%	28.0%	5.7%

Percentage of Counseling Center Psychiatric Appointments Rescheduled by Clients by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	4	0.0%	19.0%	5.3%
1,501 to 2,500	13	1.0%	22.0%	5.5%
2,501 to 5,000	13	0.0%	16.0%	5.1%
5,001 to 7,500	12	1.0%	28.0%	8.5%
7,501 to 10,000	8	2.0%	13.0%	4.9%
10,001 to 15,000	13	2.0%	10.0%	5.7%
15,001 to 20,000	9	1.0%	10.0%	5.4%
20,001 to 25,000	7	1.0%	12.0%	4.3%
25,001 to 30,000	3	2.0%	9.0%	6.0%
30,001 to 35,000	3	2.0%	6.0%	4.0%
35,001 to 45,000	5	3.0%	8.0%	6.6%
45,001 & over	7	1.0%	12.0%	6.0%

Outreach and Campus Community Education

Number of Individuals Attending Trainings Provided by Centers

Number of Individuals Attending Trainings Provided by Centers

	N	Minimum	Maximum	Mean
Individuals trained	280	1	6,689	437.2

Number of Individuals Attending Trainings Provided by Centers by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	31	6	221	71.8
1,501 to 2,500	36	6	1,324	219.7
2,501 to 5,000	58	1	3,494	214.0
5,001 to 7,500	30	12	6,566	397.6
7,501 to 10,000	29	3	6,231	500.3
10,001 to 15,000	27	10	2,302	386.4
15,001 to 20,000	16	7	3,015	797.5
20,001 to 25,000	14	25	5,000	1,114.9
25,001 to 30,000	5	340	1,612	826.2
30,001 to 35,000	6	44	1,000	301.8
35,001 to 45,000	14	3	6,653	914.5
45,001 & over	14	6	6,689	1,134.4

Number of Individuals Attending Outreach Programs Provided by Centers

Number of Individuals Attending Outreach Programming Provided by Centers

	N	Minimum	Maximum	Mean
Individuals attended programming	302	5	48,463	3,630.9

Number of Individuals Attending Outreach Programming by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	28	8	3,081	367.8
1,501 to 2,500	35	20	4,915	1,229.1
2,501 to 5,000	59	5	7,017	1,232.4
5,001 to 7,500	35	83	39,444	3,502.0
7,501 to 10,000	30	60	8,691	2,354.1
10,001 to 15,000	36	100	32,635	3,457.2
15,001 to 20,000	21	570	16,214	5,109.2
20,001 to 25,000	16	40	16,533	6,347.3
25,001 to 30,000	6	3,016	15,863	6,717.0
30,001 to 35,000	9	512	32,278	12,535.7
35,001 to 45,000	12	208	22,960	7,228.2
45,001 & over	15	1,095	48,463	13,608.2

Percent Difference Between Average Number of Individuals Attending Outreach Programming Versus Trainings Provided by Counseling Centers by Size of Institution

Types of Outreach and Training Provided by Centers

Types of Outreach and Training Provided by Centers

		Responses N	Percent of Cases
Type[a]	Tabling at events	394	94.5%
	Consultation to concerned others	373	89.4%
	Serving on institutional committees	360	86.3%
	Offerings for general student body	359	86.1%
	Offerings for students in particular dept/program	349	83.7%
	Offerings for students in residential life	325	77.9%
	Specific service after distressing event	315	75.5%
	Attend instituional events as representatives of center	312	74.8%
	Offerings for general faculty	286	68.6%
	Social media posts/reels	286	68.6%
	Create & dsitribute educational guides	279	66.9%
	On-the-spot support at potentially upsetting events	270	64.7%
	Offerings for general staff	243	58.3%
	Provide interviews to campus publications	239	57.3%
	Offerings for staff in particular dept/program	229	54.9%
	Participating in large scale mental health events	222	53.2%
	Offerings for faculty in particular dept/program	221	53.0%
	Participating in national awareness or screening events	211	50.6%
	Offering Let's Talk or similar programs	130	31.2%
	Advising student club or organization	128	30.7%
	Create podcasts or videos with MH/wellness content	98	23.5%

[a]. Directors were able to check all types provided by their center. Percent of Cases represents the percentage of the 417 represented centers that provide that type of outreach or training to their campus.

RELATIONSHIP WITH STUDENT HEALTH SERVICES

General Relationship with Student Health Services

Proximity of Counseling Center to Health Services

Proximity of Counseling Center to Health Services

	Frequency	Valid Percent
Campus does not have health services	40	9.6%
Shared floor/suite/wing in same building	84	20.2%
Separate space in same floor of same building	49	11.8%
Different floors of same building	87	20.9%
Separate building (less than 5 min walk)	67	16.1%
Separate building (about 5-10 min walk)	62	14.9%
Separate building (> 10 min walk)	19	4.6%
Across campus	8	1.9%
Total	416	100.0%

Proximity of Counseling Center to Health Services by Size of Institution

Legend: ■ No Health Service on campus ■ Same building ■ Short walk ■ Across campus

Size of Institution	No Health Service on campus	Same building	Short walk	Across campus
UNDER 1,501	19	54.8	23.8	2.4
1,501-2500	8	60	32	
2,501-5,000	9.5	52.4	36.9	1.2
5,001-7,500	8.9	53.3	37.8	
7,501-10,000	11.9	64.3	21.4	2.4
10,001-15,000	15.9	31.8	50	2.3
15,001-20,000	6.7	53.3	40	
20,001-25,000		76.2	23.8	
25,001-30,000	11.1	55.6	33.3	
30,001-35,000		54.5	36.4	9.1
35,001-45,000	5.3	36.8	47.4	10.5
45,001 & OVER		42.1	52.6	5.3
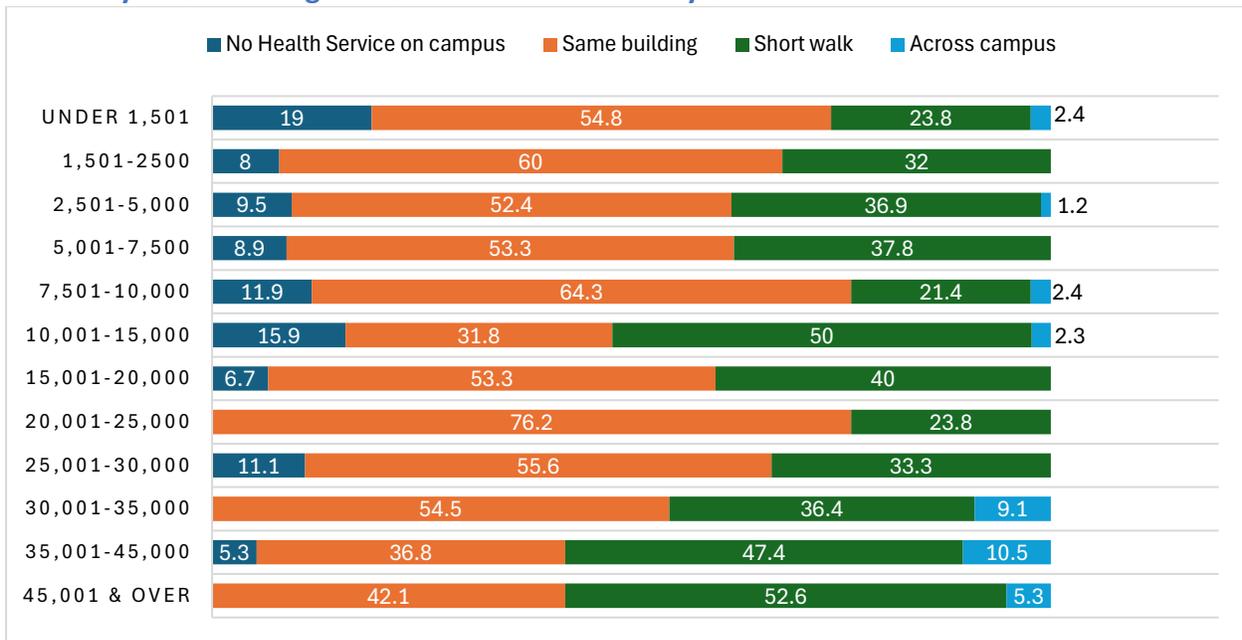
Frequency of Collaboration between Counseling Center and Health Services

Frequency of Collaboration between Counseling Center and Health Services

	Frequency	Valid Percent
Rarely if ever collaborate	30	8.0%
Collaborate some of the time	124	33.2%
Collaborate most of the time	207	55.3%
Other (please specify)	13	3.5%
Total	374	100.0%

The comments in the "Other" category generally emphasized a very high degree of collaboration or that the center was an integrated one. Some noted degree of collaboration can depend on leadership. Others noted that health services is outsourced (but still on campus) and yet there is still a high degree of collaboration.

Frequency of Collaboration between Counseling Center and Health Services by Proximity

Frequency of Collaboration between Counseling Center and Health Services by Proximity to Health Services

Counseling center's proximity to health services		Frequency	Valid Percent
Shared floor/suite/wing in same building	Collaborate most of the time	60	71.4%
	Collaborate some of the time	14	16.7%
	Rarely, if ever, collaborate	6	7.1%
	Other (please specify)	4	4.8%
	Total	84	100.0%
Separate space in same floor of same building	Collaborate most of the time	28	57.1%
	Collaborate some of the time	15	30.6%
	Rarely, if ever, collaborate	5	10.2%
	Other (please specify)	1	2.0%
	Total	49	100.0%
Different floors of same building	Collaborate most of the time	45	51.7%
	Collaborate some of the time	35	40.2%
	Rarely, if ever, collaborate	4	4.6%
	Other (please specify)	3	3.4%
	Total	87	100.0%
Separate building (less than 5 min walk)	Ccollaborate most of the time	33	50.0%
	Collaborate some of the time	26	39.4%
	Rarely, if ever, collaborate	6	9.1%
	Other (please specify)	1	1.5%
	Total	66	100.0%
Separate building (about 5-10 min walk)	Collaborate most of the time	31	50.0%
	Collaborate some of the time	23	37.1%
	Rarely, if ever, collaborate	6	9.7%
	Other (please specify)	2	3.2%
	Total	62	100.0%
Separate building (> 10 min walk)	Collaborate some of the time	11	57.9%
	Collaborate most of the time	5	26.3%
	Rarely, if ever, collaborate	2	10.5%
	Other (please specify)	1	5.3%
	Total	19	100.0%
Across campus	Collaborate most of the time	5	71.4%
	Rarely, if ever, collaborate	1	14.3%
	Other (please specify)	1	14.3%
	Total	7	100.0%

Quality of Collaboration between Counseling Center and Health Services

Quality of Collaboration between Counseling Center and Health Services

	Frequency	Valid Percent
No collaboration	10	2.7%
Not very effective	45	12.1%
Effective	205	55.1%
Very effective	106	28.5%
Other (specify)	6	1.6%
Total	372	100.0%

"Other" included "improving but still room to grow", definite improvement, and counseling and health staff might have different assessments of the quality of collaboration.

Quality of Collaboration between Counseling Center and Health Services by Proximity

Quality of Collaboration between Counseling Center and Health Services by Proximity to Health Services

Counseling center's proximity to health services		Frequency	Valid Percent
Shared floor/suite/wing in same building	Effective	45	54.9%
	Very effective	31	37.8%
	Not very effective	4	4.9%
	No collaboration	2	2.4%
	Total	82	100.0%
Separate space in same floor of same building	Effective	28	57.1%
	Very effective	15	30.6%
	Not very effective	4	8.2%
	No collaboration	1	2.0%
	Other (specify)	1	2.0%
	Total	49	100.0%
Different floors of same building	Effective	45	51.7%
	Very effective	23	26.4%
	Not very effective	16	18.4%
	Other (specify)	3	3.4%
	Total	87	100.0%
Separate building (less than 5 min walk)	Effective	37	56.1%
	Very effective	16	24.2%
	Not very effective	8	12.1%
	No collaboration	4	6.1%
	Other (specify)	1	1.5%
	Total	66	100.0%
Separate building (about 5-10 min walk)	Effective	35	56.5%
	Very effective	16	25.8%
	Not very effective	8	12.9%
	No collaboration	3	4.8%
	Total	62	100.0%
Separate building (> 10 min walk)	Effective	11	57.9%
	Not very effective	4	21.1%
	Very effective	3	15.8%
	Other (specify)	1	5.3%
	Total	19	100.0%
Across campus	Effective	4	57.1%
	Very effective	2	28.6%
	Not very effective	1	14.3%
	Total	7	100.0%

Integration with Student Health Services

Degree of Integration with Health Services

Degree of Integration with Health Services

	Frequency	Valid Percent
N/A (campus has no health service)	41	9.8%
Not integrated	241	57.5%
Partially integrated	67	16.0%
Fully integrated	70	16.7%
Total	419	100.0%

Degree of Integration with Health Services by Size of Institution

	No Health Service on campus	Not integrated	Partially integrated	Fully integrated
UNDER 1,501	20.9	46.5	14	18.6
1,501-2500	8	64	10	18
2,501-5,000	9.3	54.7	16.3	19.8
5,001-7,500	8.9	62.2	20	8.9
7,501-10,000	11.9	54.8	7.1	26.2
10,001-15,000	15.9	59.1	22.7	2.3
15,001-20,000	6.7	60	20	13.3
20,001-25,000		52.4	23.8	23.8
25,001-30,000	11.1	33.3	22.2	33.3
30,001-35,000		63.6	9.1	27.3
35,001-45,000	5.3	73.7	10.5	10.5
45,001 & OVER		63.2	21.1	15.8
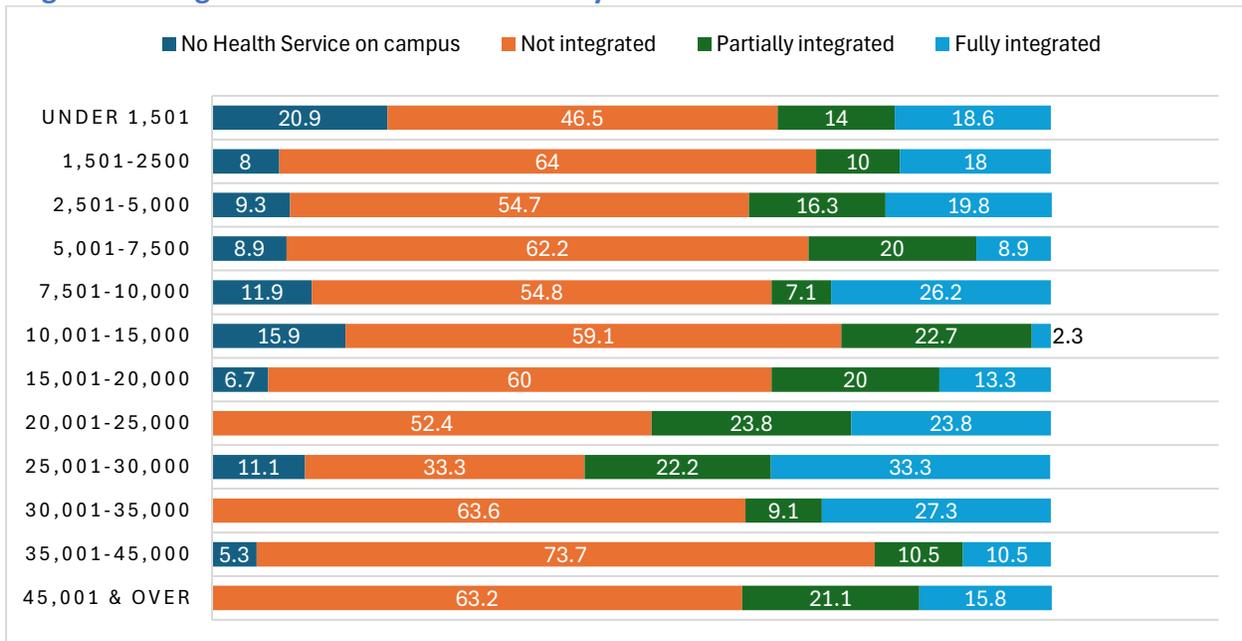
Chief Administrator of Fully Integrated Health and Counseling Services

Chief Administrator of Fully Integrated Health and Counseling Services

	Frequency	Valid Percent
Executive Director / AVP	37	53.6%
Counseling services director	16	23.2%
Health services director	7	10.1%
Student Affairs administrator	7	10.1%
Other (specify)	2	2.9%
Total	69	100.0%

Comments for the "Other" response included a Wellness Center

Director and center jointly overseen by Counseling and Health

directors.

Chief Administrator of Fully Integrated Health and Counseling Services by Size of Institution

Chief Administrator of Fully Integrated Health and Counseling Services by Size of Institution

Size of institution		Frequency	Valid Percent
Under 1,501	Counseling services director	4	50.0%
	Executive Director / AVP	2	25.0%
	Health services director	1	12.5%
	Student Affairs administrator	1	12.5%
	Total	8	100.0%
1,501 to 2,500	Executive Director / AVP	5	55.6%
	Counseling services director	2	22.2%
	Student Affairs administrator	2	22.2%
	Total	9	100.0%
2,501 to 5,000	Counseling services director	7	41.2%
	Executive Director / AVP	6	35.3%
	Health services director	2	11.8%
	Student Affairs administrator	1	5.9%
	Other (specify)	1	5.9%
	Total	17	100.0%
5,001 to 7,500	Counseling services director	2	50.0%
	Health services director	1	25.0%
	Executive Director / AVP	1	25.0%
	Total	4	100.0%
7,501 to 10,000	Executive Director / AVP	9	81.8%
	Counseling services director	1	9.1%
	Other (specify)	1	9.1%
	Total	11	100.0%
10,001 to 15,000	Executive Director / AVP	1	100.0%
15,001 to 20,000	Executive Director / AVP	3	75.0%
	Health services director	1	25.0%
	Total	4	100.0%
20,001 to 25,000	Executive Director / AVP	4	80.0%
	Student Affairs administrator	1	20.0%
	Total	5	100.0%
25,001 to 30,000	Executive Director / AVP	2	100.0%
30,001 to 35,000	Health services director	1	33.3%
	Executive Director / AVP	1	33.3%
	Student Affairs administrator	1	33.3%
	Total	3	100.0%
35,001 to 45,000	Executive Director / AVP	2	100.0%
45,001 & over	Health services director	1	33.3%
	Executive Director / AVP	1	33.3%
	Student Affairs administrator	1	33.3%
	Total	3	100.0%

Counseling and Health Services Share EHR: Partially and Fully Integrated Centers Only

Counseling and Health Services Share Electronic Health Record: Partially and Fully Integrated Centers Only

	Frequency	Valid Percent
No	27	20.0%
Yes	108	80.0%
Total	135	100.0%

Shared Electronic Health Record by Degree of Integration

Degree of integration		Frequency	Valid Percent
Partially integrated	Yes	49	74.2%
	No	17	25.8%
	Total	66	100.0%
Fully integrated	Yes	59	85.5%
	No	10	14.5%
	Total	69	100.0%

Electronic Health Record Used by Counseling Center by Degree of Integration

Electronic Health Record Used by Counseling Center by Degree of Integration with Health Services

Degree of integration with health services		Frequency	Valid Percent
N/A (campus has no health service)	Titanium	26	66.7%
	Other	5	12.8%
	Medicat	4	10.3%
	PyraMED	2	5.1%
	Simple Practice	2	5.1%
	Total	39	100.0%
Not integrated	Titanium	194	81.5%
	Point & Click	18	7.6%
	Medicat	13	5.5%
	Other	8	3.4%
	Paper (no EHR)	2	0.8%
	PyraMED	2	0.8%
	Simple Practice	1	0.4%
	Total	238	100.0%
Partially integrated	Titanium	19	28.4%
	Medicat	18	26.9%
	Point & Click	14	20.9%
	PyraMED	11	16.4%
	Other	3	4.5%
	E-Clinical Works	1	1.5%
	Paper (no EHR)	1	1.5%
	Total	67	100.0%
Fully integrated	Point & Click	25	36.2%
	Medicat	18	26.1%
	PyraMED	12	17.4%
	Titanium	10	14.5%
	Other	3	4.3%
	EPIC	1	1.4%
	Total	69	100.0%

Records Sharing Without Additional Consent: Partially and Fully Integrated Centers Only

Shared Records Without Additional Consent:

Partially and Fully Integrated Centers Only

	Frequency	Valid Percent
No	50	37.3%
Only psychiatric staff	21	15.7%
Yes	63	47.0%
Total	134	100.0%

Shared Records Without Additional Consent by Degree of Integration

Degree of integration		Frequency	Valid Percent
Partially integrated	No	34	51.5%
	Yes	19	28.8%
	Only psychiatric staff	13	19.7%
	Total	66	100.0%
Fully integrated	Yes	44	64.7%
	No	16	23.5%
	Only psychiatric staff	8	11.8%
	Total	68	100.0%

STAFF TURNOVER AND RECRUITMENT

Staff Turnover

Percentage of All Permanent Positions Turned Over: Clinical and All Staff

Percent of Permanent Staff Positions Turned Over : Clinical and All Staff

	N	Minimum	Maximum	Mean
Permanent clinical staff	174	2.0%	100.0%	25.2%
All permanent positions	187	1.0%	100.0%	25.1%

Percent of Permanent Staff Positions (Clinical and All Staff) Turned Over by Size of Institution

Size of institution		N	Minimum	Maximum	Mean
Under 1,501	Permanent clinical staff	10	2.0%	100.0%	50.7%
	All permanent positions	13	3.0%	100.0%	47.7%
1,501 to 2,500	Permanent clinical staff	13	16.0%	50.0%	29.3%
	All permanent positions	16	1.0%	50.0%	22.0%
2,501 to 5,000	Permanent clinical staff	34	10.0%	100.0%	39.2%
	All permanent positions	33	13.0%	100.0%	36.1%
5,001 to 7,500	Permanent clinical staff	16	8.0%	75.0%	27.6%
	All permanent positions	19	1.0%	100.0%	33.0%
7,501 to 10,000	Permanent clinical staff	16	4.0%	50.0%	22.2%
	All permanent positions	17	1.0%	56.0%	24.6%
10,001 to 15,000	Permanent clinical staff	14	11.0%	71.0%	29.1%
	All permanent positions	16	10.0%	43.0%	26.3%
15,001 to 20,000	Permanent clinical staff	17	4.0%	78.0%	16.6%
	All permanent positions	18	4.0%	100.0%	22.6%
20,001 to 25,000	Permanent clinical staff	10	5.0%	40.0%	16.0%
	All permanent positions	12	2.0%	30.0%	13.5%
25,001 to 30,000	Permanent clinical staff	5	3.0%	25.0%	12.0%
	All permanent positions	6	2.0%	22.0%	10.5%
30,001 to 35,000	Permanent clinical staff	9	3.0%	28.0%	14.2%
	All permanent positions	8	5.0%	28.0%	13.3%
35,001 to 45,000	Permanent clinical staff	14	4.0%	22.0%	11.4%
	All permanent positions	15	4.0%	25.0%	12.1%
45,001 & over	Permanent clinical staff	16	3.0%	27.0%	11.1%
	All permanent positions	14	1.0%	29.0%	10.4%

Contribution of Various Factors to Staff Turnover

Directors were given a number of potential reasons for turnover and asked to rank the reasons from 1 (most important) to 8 (least important), when thinking about all staff members who had left in the reporting year. Directors could only use each ranking once (i.e., two items could not be rated as most important). If a reason did not factor into why any staff person left, directors were asked to rank it as "N/A". Factors are presented from highest frequency of first rank to lowest frequency of first rank.

Contribution of Low Salary to Staff Turnover

Rank	1	2	3	4	5	N/A	Total
Frequency	43	27	11	5	2	86	174
Valid percent	24.7%	15.5%	6.3%	2.9%	1.1%	49.4%	100.0%

Contribution of Relocation to Staff Turnover

Rank	1	2	3	4	5	N/A	Total
Frequency	34	16	10	4	1	92	157
Valid Percent	21.7%	10.2%	6.4%	2.5%	0.6%	58.6%	100.0%

Contribution of Other Factor(s) to Staff Turnover

Rank	1	2	3	4	7	8	N/A	Total
Frequency	30	14	10	7	1	4	94	160
Valid percent	18.8%	8.8%	6.3%	4.4%	0.6%	2.5%	58.8%	100.0%

What the other factor(s) were, specifically, was not collected.

Contribution of Dissatisfaction with Working Conditions to Staff Turnover

Rank	1	2	3	4	5	6	7	N/A	Total
Frequency	23	25	8	5	1	3	1	88	154
Valid percent	14.9%	16.2%	5.2%	3.2%	0.6%	1.9%	0.6%	57.1%	100.0%

Contribution of Retirement to Staff Turnover

Rank	1	2	3	4	7	8	N/A	Total
Frequency	19	14	8	3	4	1	105	154
Valid percent	12.3%	9.1%	5.2%	1.9%	2.6%	0.6%	68.2%	100.0%

Contribution of Staff Member Left Mental Health Field to Staff Turnover

Rank	1	2	3	4	8	N/A	Total
Frequency	18	12	12	2	1	112	157
Valid Percent	11.5%	7.6%	7.6%	1.3%	0.6%	71.3%	100.0%

Contribution of Promotion/Better Job to Staff Turnover

Rank	1	2	3	4	5	N/A	Total
Frequency	13	12	5	3	3	118	154
Valid percent	8.4%	7.8%	3.2%	1.9%	1.9%	76.6%	100.0%

Contribution of Employee Termination to Staff Turnover

Rank	1	2	3	4	5	6	N/A	Total
Frequency	9	11	5	2	2	3	115	147
Valid percent	6.1%	7.5%	3.4%	1.4%	1.4%	2.0%	78.2%	100.0%

Reasons Permanent Staff Left: Percent of Ranks 1, 2, & 3 for Each Factor and Sum Total Percent of Top Three Ranks by Factor
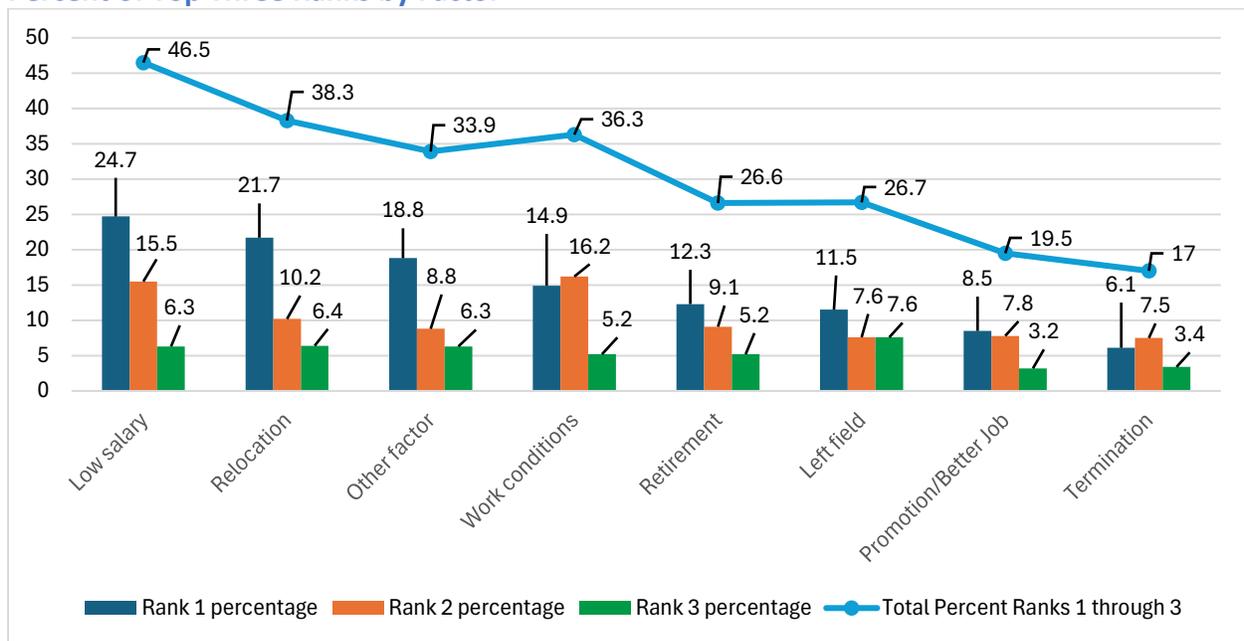
The graph indicates that the top three reasons for staff turnover are 1) low salary, 2) staff relocation, and 3) dissatisfaction with center working conditions. This is a small departure from the 2023-2024 survey in which dissatisfaction with center working conditions was the second highest ranked reason for staff turnover and relocation was the third highest ranked.

Trends in Reasons for Turnover in Counseling Centers: 2020/2021 to 2024/25
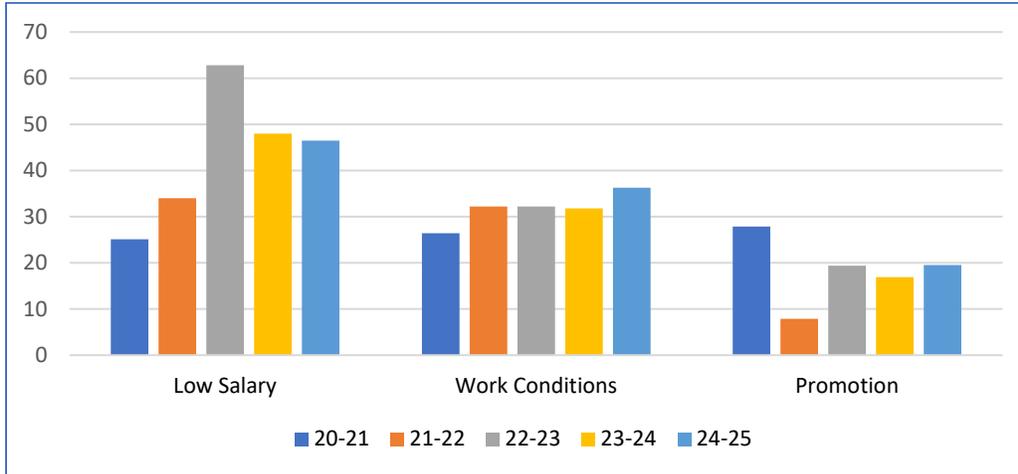
Where Staff Went After Leaving Positions

Where Staff Went After Leaving Positions

Next step after leaving	Number of staff	Percent of all staff who left
Private practice	173.0	39.8%
Retirement	52.0	12.0%
Other Counseling Center	52.0	12.0%
Other type of clinical practice	49.0	11.3%
Left counseling field	30.0	6.9%
University administration	21.0	4.8%
Hospital	20.0	4.6%
Community mental health center	20.0	4.6%
Teaching position	15.0	3.4%
Veterans Adminstration Center	3.0	0.7%

Total number of staff = 435.

Recruitment

Percent of Centers that Had Difficulty Recruiting by School Size

Difficult Recruiting for Staff Positions

	Frequency	Valid percent
N/A (no open positions)	139	34.8%
No	121	30.3%
Yes	139	34.8%
Total	399	100.0%

Difficulty Recruiting for Staff Positions by Size of Institution: Excluding

Centers Without Open Positions

Size of institution		Frequency	Valid Percent
Under 1,501	No	7	58.3
	Yes	5	41.7
	Total	12	100.0
1,501 to 2,500	No	9	45.0
	Yes	11	55.0
	Total	20	100.0
2,501 to 5,000	No	26	50.0
	Yes	26	50.0
	Total	52	100.0
5,001 to 7,500	No	13	41.9
	Yes	18	58.1
	Total	31	100.0
7,501 to 10,000	No	16	57.1
	Yes	12	42.9
	Total	28	100.0
10,001 to 15,000	No	6	24.0
	Yes	19	76.0
	Total	25	100.0
15,001 to 20,000	No	9	39.1
	Yes	14	60.9
	Total	23	100.0
20,001 to 25,000	No	8	47.1
	Yes	9	52.9
	Total	17	100.0
25,001 to 30,000	No	4	57.1
	Yes	3	42.9
	Total	7	100.0
30,001 to 35,000	No	1	11.1
	Yes	8	88.9
	Total	9	100.0
35,001 to 45,000	No	10	58.8
	Yes	7	41.2
	Total	17	100.0
45,001 & over	No	12	63.2
	Yes	7	36.8
	Total	19	100.0

Average Applicant Pool for Positions Posted

Average Applicant Pool for Positions Posted

	N	Minimum	Maximum	Mean
Master's only postings	80	0	97	9.0
Doctoral only postings	53	0	14	2.4
Open degree positions	78	0	50	8.3

Open degree means the posting indicated applicants with either a master's or

doctorate are eligible for the position.

Average Applicant Pool for Positions Posted by Size of Institution

Size of institution		N	Minimum	Maximum	Mean
Under 1,501	Master's only positions	3	2	5	3.7
	Doctoral only positions	1	1	1	1.0
	Open degree positions	3	2	5	3.7
1,501 to 2,500	Master's only positions	6	1	38	9.3
	Doctoral only positions	3	0	2	1.3
	Open degree positions	6	1	38	10.5
2,501 to 5,000	Master's only positions	16	0	22	6.4
	Doctoral only positions	4	1	2	1.8
	Open degree positions	16	0	15	5.2
5,001 to 7,500	Master's only positions	10	2	30	8.6
	Doctoral only positions	3	0	2	1.3
	Open degree positions	10	2	30	6.0
7,501 to 10,000	Master's only positions	6	2	10	5.2
	Doctoral only positions	4	1	2	1.3
	Open degree positions	8	1	20	6.8
10,001 to 15,000	Master's only positions	14	2	97	14.4
	Doctoral only positions	8	0	6	1.8
	Open degree positions	9	2	50	16.0
15,001 to 20,000	Master's only positions	7	2	80	17.4
	Doctoral only positions	7	1	7	3.0
	Open degree positions	7	2	30	12.4
20,001 to 25,000	Master's only positions	6	2	20	8.2
	Doctoral only positions	5	1	4	2.4
	Open degree positions	6	3	20	10.2
25,001 to 30,000	Master's only positions	2	2	11	6.5
	Doctoral only positions	2	1	5	3.0
	Open degree positions	1	2	2	2.0
30,001 to 35,000	Master's only positions	3	1	5	3.0
	Doctoral only positions	4	1	14	6.0
	Open degree positions	3	4	6	5.0
35,001 to 45,000	Master's only positions	3	3	10	6.0
	Doctoral only positions	6	0	5	2.5
	Open degree positions	5	1	15	5.6
45,001 & over	Master's only positions	4	4	9	6.0
	Doctoral only positions	6	0	5	2.2
	Open degree positions	4	3	20	10.3

Percent of Centers Using a Short-Term Hiring Solution to Fill Permanent Position

Percent of Centers Using a Short-term

Hiring Solution to Fill Permanent Position

	Frequency	Valid percent
No	96	74.4%
Yes	33	25.6%
Total	129	100.0%

Percent of Centers Using a Short-term Hiring Solution to Fill

Permanent Position by Size of Institution

Size of institution		Frequency	Valid percent
Under 1,501	No	4	100.0%
1,501 to 2,500	No	9	81.8%
	Yes	2	18.2%
	Total	11	100.0%
2,501 to 5,000	No	19	82.6%
	Yes	4	17.4%
	Total	23	100.0%
5,001 to 7,500	No	13	76.5%
	Yes	4	23.5%
	Total	17	100.0%
7,501 to 10,000	No	9	90.0%
	Yes	1	10.0%
	Total	10	100.0%
10,001 to 15,000	No	13	76.5%
	Yes	4	23.5%
	Total	17	100.0%
15,001 to 20,000	No	6	46.2%
	Yes	7	53.8%
	Total	13	100.0%
20,001 to 25,000	No	5	55.6%
	Yes	4	44.4%
	Total	9	100.0%
25,001 to 30,000	No	3	100.0%
30,001 to 35,000	No	7	87.5%
	Yes	1	12.5%
	Total	8	100.0%
35,001 to 45,000	No	3	42.9%
	Yes	4	57.1%
	Total	7	100.0%
45,001 & over	No	5	71.4%
	Yes	2	28.6%
	Total	7	100.0%

TELEHEALTH VENDOR USE

Center Contracted with Third-Party Vendor: Excluding Community Colleges

Center Contracted with Third-Party Vendor:

Excluding Community Colleges

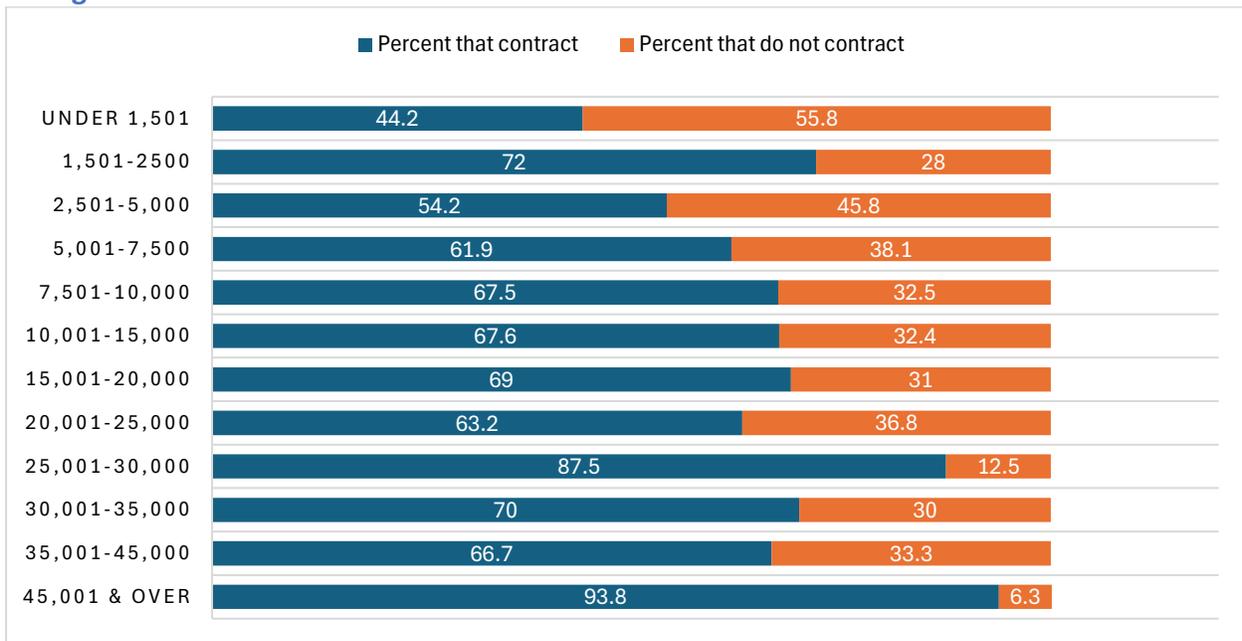|	Frequency	Valid Percent
No	144	36.5%
Yes	251	63.5%
Total	395	100.0%

Center Contracted with Third-Party Vendor: Community Colleges Only

Center Contracted with Third-Party Vendor:

Community Colleges Only

	Frequency	Valid Percent
No	13	54.2%
Yes	11	45.8%
Total	24	100.0%

Center Contracted with Third-Party Vendor by Size of Institution: Excluding Community Colleges

Size	Percent that contract	Percent that do not contract
UNDER 1,501	44.2	55.8
1,501-2500	72	28
2,501-5,000	54.2	45.8
5,001-7,500	61.9	38.1
7,501-10,000	67.5	32.5
10,001-15,000	67.6	32.4
15,001-20,000	69	31
20,001-25,000	63.2	36.8
25,001-30,000	87.5	12.5
30,001-35,000	70	30
35,001-45,000	66.7	33.3
45,001 & OVER	93.8	6.3

Center Contracted with Third-Party Vendor by Size of Institution: Community Colleges Only

Center Contracted with Third-Party Vendor by Size of Institution:

Community Colleges Only

Size of institution		Frequency	Valid Percent
Less than 10,001	No	3	37.5%
	Yes	5	62.5%
	Total	8	100.0%
10,001 or over	No	10	62.5%
	Yes	6	37.5%
	Total	16	100.0%

Number of Students Served via Third-Party Vendors

Number of Students Served via Third-Party Vendors

	N	Minimum	Maximum	Mean
Number of students	174	1	5,500	432.6

Number of Students Served via Third-Party Vendors by Size of Institution

Size of institution	N	Minimum	Maximum	Mean
Under 1,501	12	1	425	98.9
1,501 to 2,500	25	9	1,709	172.6
2,501 to 5,000	27	8	587	128.9
5,001 to 7,500	23	11	1,528	296.6
7,501 to 10,000	23	10	2,205	353.3
10,001 to 15,000	20	22	1,816	371.2
15,001 to 20,000	12	45	3,132	582.3
20,001 to 25,000	7	22	2,692	747.9
25,001 to 30,000	3	78	966	556.0
30,001 to 35,000	5	99	1,439	932.8
35,001 to 45,000	7	500	2,520	1,155.3
45,001 & over	10	457	5,500	1,727.0

Percent of Responding Centers Contracting with Vendor for Specific Services

Legend: ■ Percent that contract ■ Percent that do no contract

Service	Percent that contract	Percent that do no contract
CRISIS	94	6
INDIVIDUAL THERAPY	84.7	15.3
SELF-HELP CONTENT	72.5	27.5
PSYCHIATRY	54.6	45.4
PEER SUPPORT	48	52
MH SCREENING	26.9	73.1
COACHING	25.2	74.8
REFERRAL	18.1	81.9
IOP	11.1	88.9
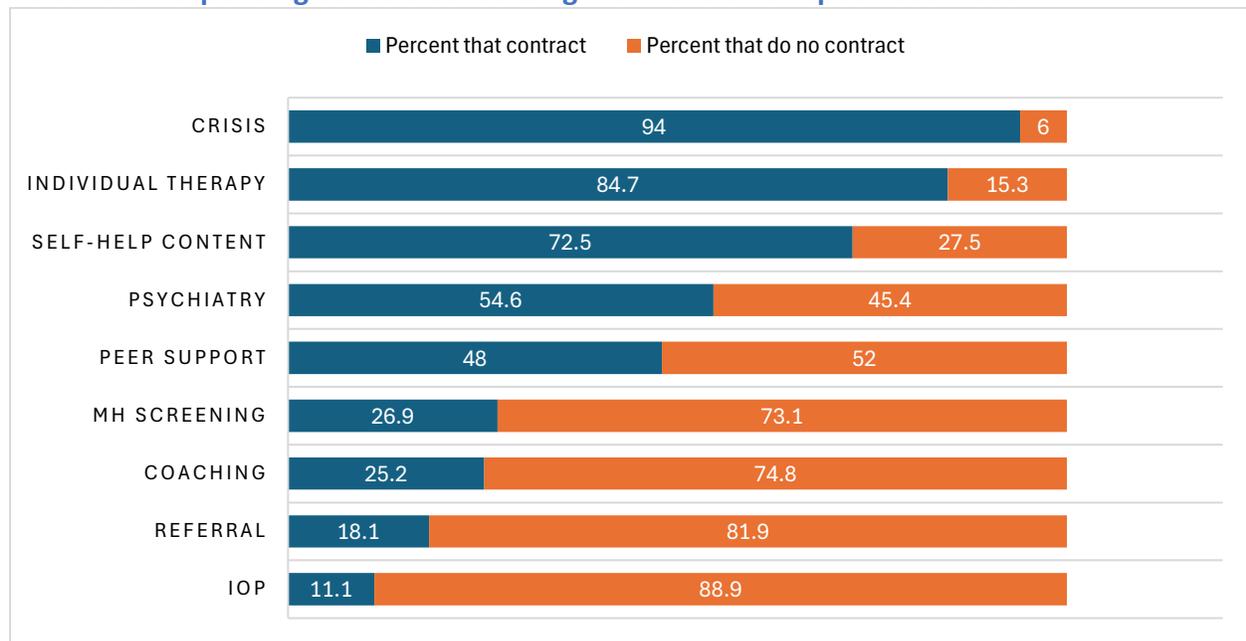
Overall Satisfaction with Utilization by Type of Contracted Service

Legend: ■ Less than hoped ■ About what hoped ■ More than hoped

Service	Less than hoped	About what hoped	More than hoped
PSYCHIATRY (N=83)	36.1	43.4	20.5
CRISIS (N=219)	37	57.1	5.9
REFERRAL (N=23)	60.9	34.8	4.3
INDIVIDUAL THERAPY (N=172)	63.4	29.1	7.6
COACHING (N=33)	63.6	33.3	3
IOP (N=14)	64.3	35.7	
MH SCREENING (N=35)	65.7	28.6	5.7
SELF-HELP (N=124)	71	24.2	4.8
PEER SUPPORT (N=71)	83.1	16.9	
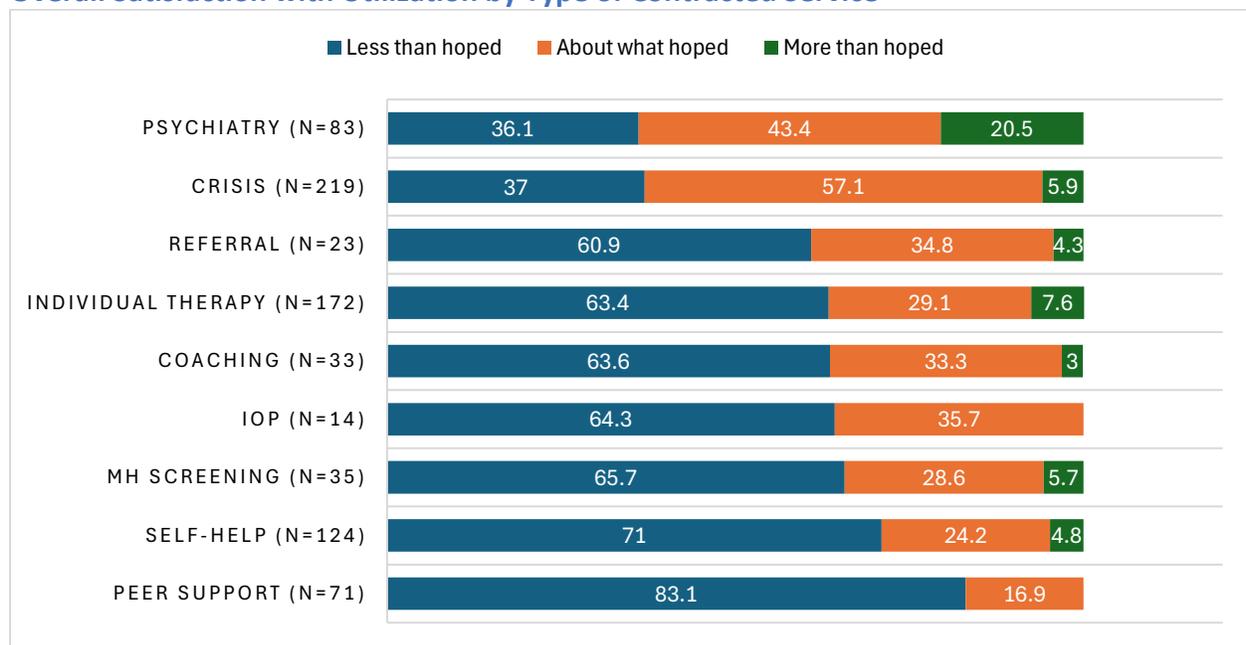
Overall Satisfaction with Utilization of Vendor Crisis Services

Overall Satisfaction with Utilization of Vendor Crisis Services

	Frequency	Valid Percent
Less than planned/hoped	81	37.0%
About what was planned/hoped	125	57.1%
More than planned/hoped	13	5.9%
Total	219	100.0%

Overall Satisfaction with Utilization of Vendor Individual Therapy Services

Overall Satisfaction with Utilization of Vendor Individual Therapy Services

	Frequency	Valid Percent
Less than planned/hoped	109	63.4%
About what was planned/hoped	50	29.1%
More than planned/hoped	13	7.6%
Total	172	100.0%

Overall Satisfaction with Utilization of Vendor Psychiatric Services

Overall Satisfaction with Utilization of Vendor Psychiatric Services

	Frequency	Valid Percent
Less than planned/hoped	30	36.1%
About what was planned/hoped	36	43.4%
More than planned/hoped	17	20.5%
Total	83	100.0%

Overall Satisfaction with Utilization of Vendor Peer Support Services

Overall Satisfaction with Utilization of Vendor Peer Support Services

	Frequency	Valid Percent
Less than planned/hoped	59	83.1%
About what was planned/hoped	12	16.9%
Total	71	100.0%

Overall Satisfaction with Utilization of Vendor Intensive Outpatient Services

Overall Satisfaction with Utilization of Vendor Intensive Outpatient Services

	Frequency	Valid Percent
Less than planned/hoped	9	64.3%
About what was planned/hoped	5	35.7%
Total	14	100.0%

Overall Satisfaction with Utilization of Vendor Coaching Services

Overall Satisfaction with Utilization of Vendor Coaching Services

	Frequency	Valid Percent
Less than planned/hoped	21	63.6%
About what was planned/hoped	11	33.3%
More than planned/hoped	1	3.0%
Total	33	100.0%

Overall Satisfaction with Utilization of Vendor Referral Services

Overall Satisfaction with Utilization of Vendor Referral Services

	Frequency	Valid Percent
Less than planned/hoped	14	60.9%
About what was planned/hoped	8	34.8%
More than planned/hoped	1	4.3%
Total	23	100.0%

Overall Satisfaction with Utilization of Vendor Mental Health Screening Services

Overall Satisfaction with Utilization of Vendor Mental Health

Screening Services

	Frequency	Valid Percent
Less than planned/hoped	23	65.7%
About what was planned/hoped	10	28.6%
More than planned/hoped	2	5.7%
Total	35	100.0%

Overall Satisfaction with Utilization of Vendor Self-Help Content

Overall Satisfaction with Utilization of Vendor Self-help Content

	Frequency	Valid Percent
Less than planned/hoped	88	71.0%
About what was planned/hoped	30	24.2%
More than planned/hoped	6	4.8%
Total	124	100.0%

Participating Centers

Adelphi University
Alamo Colleges District
Alfred University
Amarillo College
American University of Antigua College of Medicine
Amherst College
Angelo State University
Appalachian State University
Arizona State University
Auburn University
Augusta University
Aurora University
Azusa Pacific University
Babson College
Ball State University
Baruch College/CUNY
Bates College
Baylor University
Bellarmine University
Bellevue College
Bethel University - Indiana
Biola University
Blackburn College
Boise State University
Borough of Manhattan Community College
Boston College
Boston University
Bowling Green State University, Athletics
Bradley University
Bridgewater State University
Brigham Young University
Brown University
Bryn Mawr College
Butler University
BYU-Idaho
Cal State Los Angeles
Caldwell University
California College of the Arts (CCA)
California Lutheran University
California Polytechnic State University
California Polytechnic State University, Humboldt
California State University San Bernardino
California State University, Bakersfield
California State University, Dominguez Hills
California State University, Fresno
California State University, San Marcos
Canisius University
Carleton College
Carthage College
Catawba College
Cedarville University

Central Community College
Central Washington University
Centre College
Charles R. Drew University of Medicine and Science
Chatham University
Chestnut Hill College
Christopher Newport University
Clark University
Clarkson University
Clemson University
Cleveland State University
Coker University
Colgate University
College of Eastern Idaho
College of Staten Island/CUNY
College of Western Idaho
Collin College
Colorado Christian University
Colorado College
Colorado School of Mines
Colorado State University
Columbia University
Columbus College of Art and Design
Concordia University
Connecticut College
Cornell
Culinary Institute of America at Greystone
CUNY Graduate School of Public Health
CUNY School of Law
Dallas College
Dalton State College
Davidson College
Denison University
Des Moines University
Dickinson College
Dominican University
Duke University
Dutchess Community College
East Carolina University
East Tennessee State University
Eastern Connecticut State University
Eastern Illinois University
Eastern Michigan University
Eastern Washington University
Edgewood University
Elizabethtown College
Elmhurst University
Elon University
Embry-Riddle Aeronautical University-Prescott
Emerson College
Emmanuel College

Emory University
Emporia State University
Fairfield University
Fashion Institute of Technology, SUNY
Fayetteville State University
Ferris State University
Flagler College
Florida Agricultural and Mechanical University
Florida Atlantic University
Florida Gulf Coast University
Florida Institute of Technology
Florida International University
Florida Southern College
Florida State University
Fordham University
Fort Lewis College
Francis Marion University
Frostburg State University
Furman University
Gannon University
Genesee Community College
George Mason University
Georgetown University
Georgetown University in Qatar
Georgia College & State University
Georgia Gwinnett College
Georgia Highlands College
Georgia Southern University
Gettysburg College
Gordon State College
Goucher College
Grinnell College
Gustavus Adolphus College
High Point University
Holy Family University
Hope College
Houghton University
Howard Community College
Illinois State University
Illinois Wesleyan University
Indiana University Northwest
Indiana University, Bloomington
Iowa State University
Ithaca College
IU Indianapolis CAPS
Jacksonville State University
Johns Hopkins University
Johnson & Wales University - Providence Campus
Joliet Junior College
Kalamazoo College
Kansas City Kansas Community College
Karen Hofmann
Kathy Murray

Kean University
Kennesaw State University
Kent State University
Kenyon College
Kingsborough Community College
Kirkwood Community College
Lafayette College
Lake Forest College
Lake Michigan College
Lawrence Technological University
Le Moyne College
Lebanon Valley College
Lesley University
Lesley University
Lewis University
Lewis-Clark State College
LIM College
Lincoln University
Loyola University New Orleans
Longwood University
Loyola University Maryland
Lynn University
Manhattanville University
Marquette University
Marywood University
Massachusetts College of Art and Design
Massachusetts Institute of Technology (MIT)
Medical University of South Carolina
Merrimack College
Metropolitan State University of Denver
Miami University
Michigan Technological University
Middle Georgia State University
Middlebury College
Middlesex College
Millersville University
Milwaukee School of Engineering
Minneapolis College of Art and Design
Minnesota State University, Mankato
Misericordia University
Mississippi College
Mississippi State University
Missouri Southern State University
Monmouth College
Monmouth University
Montana State University
Montclair State University
Montserrat College of Art
Moody Bible Institute
Moraine Valley Community College
Moravian University
Morgan State University
Mount Mercy University

Mount Saint Mary's University

Murray State University

Muskingum University

Nebraska Wesleyan University

New Mexico State University

New Paltz State University of New York

Niagara University

Nicholls State University

Norfolk State University

North Carolina Central University

North Carolina State University

North Central College

North Dakota State University

North Park University

Northeast College of Health Sciences

Northeastern University Oakland Campus

Northern Illinois University

Northwest Arkansas Community College

Northwest Missouri State University

Northwestern University

Notre Dame of Maryland University

Occidental College

Ohio Northern University

Ohio University

Ohio Wesleyan University

Oklahoma City Community College

Old Dominion University

Otterbein University

Our Lady of the Lake University

Owens Community College, Toledo Ohio

Oxford College of Emory University

Pace University, Westchester Campuses

Pace University-NYC

Pasadena City College

Pennsylvania College of Technology

Point Loma Nazarene University - San Diego, CA

Point Park University

Portland Community College

Portland State University

Prairie View A&M University

Princeton University

Purchase College SUNY

Purdue University

Purdue University Northwest

Randolph College

Randolph-Macon College

Reed College

Regis College

Rensselaer Polytechnic Institute

Rhode Island College

Rhodes College

Robert Morris University

Rochester Institute of Technology

Rockhurst University

Rollins College

Roosevelt University

Ross University School of Veterinary Medicine

Rowan University

Saginaw Valley State University

Saint Joseph's University

Saint Louis University

Saint Martin's University

Saint Mary's College of California

Samford University

San Francisco Bay University

San Jose State University

Santa Ana College

Santa Clara University

Santa Fe College, Gainesville, FL

Santa Rosa Junior College

Seattle Pacific University

Seattle University

Seton Hall University

Seton Hill University

Shenandoah University

Simmons University

Simpson College

Sinclair College

Skidmore College

Smith College

Sonoma State University

South Carolina State University

Southeast Missouri State University

Southern Illinois University Edwardsville

Southern Methodist University

Southern University and A&M College

Southwestern university

Spalding University

Springfield College

St. Ambrose University

St. Cloud State University

St. George's University

St. John's College-Annapolis

St. Lawrence University

St. Mary's College of Maryland

State University of New York - Brockport

State University of New York - Potsdam

State University of New York at Cortland

State University of New York at Fredonia

State University of New York College of Environmental Science and Forestry

Stephen F. Austin University State University

Stevenson University

Suffolk University

SUNY Adirondack

SUNY College of Optometry

SUNY Oswego
Susquehanna University
Swarthmore College
Syracuse University
Tarleton State University
Temple University, Japan Campus
Texas A&M - College Station
Texas A&M International University
Texas A&M University - San Antonio
Texas A&M University-Corpus Christi
Texas Christian University
Texas State University
Texas Tech University
Texas Tech University Health Sciences Center El Paso
The American University in Cairo
The Claremont College Services
The Culinary Institute of America (Hyde Park NY)
The George Washington University
The New York School of Interior Design
The Ohio State University
The Pennsylvania State University
The University of Alabama
The University of Alabama at Birmingham
The University of North Carolina at Charlotte
The University of North Texas Dallas
The University of Tennessee, Knoxville
The University of Texas at Austin
The University of Texas at Tyler
The University of Tulsa
Thomas Jefferson University
Tiffin University
Towson University
Transylvania University
Trine University
Trinity College Dublin, Ireland
Trinity University
Tufts University
Union College
University at Albany
University at Buffalo
University Colorado - Colorado Springs
University of Akron
University of Arkansas, Fayetteville
University of Bridgeport
University of California Irvine
University of California, Merced
University of California, Santa Barbara
University of Central Arkansas
University of Central Missouri
University of Central Oklahoma
University of Colorado Boulder
University of Colorado, Denver

University of Dayton - Dayton, OH
University of Delaware
University of Denver
University of Evansville
University of Florida
University of Georgia
University of Houston-Clear Lake
University of Illinois at Chicago
University of Illinois Urbana-Champaign
University of Indianapolis
University of Iowa
University of Kansas Medical Center
University of Kansas
University of Kentucky
University of La Verne
University of Maryland Eastern Shore
University of Maryland, Baltimore
University of Massachusetts Amherst
University of Massachusetts, Lowell
University of Melbourne
University of Miami
University of Michigan Dearborn
University of Michigan-Flint
University of Minnesota Crookston
University of Minnesota Duluth
University of Missouri Kansas City
University of Missouri Science and Technology
University of Missouri-St Louis
University of Montana
University of Montevallo
University of Nebraska Medical Center
University of Nevada, Las Vegas
University of Nevada, Reno
University of New England
University of New Hampshire
University of New Haven
University of New Mexico
University of New Orleans
University of North Carolina Asheville
University of North Carolina at Chapel Hill
University of North Carolina at Pembroke
University of North Florida
University of North Georgia
University of North Texas
University of Notre Dame
University of Oklahoma Health Sciences
University of Oregon
University of Pittsburgh
University of Puerto Rico, Recinto de Rio Piedras
University of Puget Sound
University of Rhode Island
University of Richmond
University of Rochester

University of San Francisco
University of Scranton
University of South Carolina
University of South Florida - Tampa campus
University of South Florida Saint Petersburg
University of Southern California
University of Southern Indiana
University of St. Thomas
University of Texas Health Science Center at San Antonio
University of Texas Rio Grande Valley
University of the District of Columbia
University of the Incarnate Word
University of Utah
University of Victoria
University of Virginia
University of Washington Bothell
University of Washington
University of Washington, Tacoma
University of West Florida
University of Wisconsin - Green Bay
University of Wisconsin - Platteville
University of Wisconsin - Stout
University of Wisconsin at Milwaukee
University of Wisconsin- Eau Claire
University of Wisconsin Oshkosh
University of Wisconsin, Madison
University of Wisconsin-La Crosse
University of Wisconsin-Stevens Point
University of Wyoming
Upper Iowa University
Ursinus College
Utah State University
Utah Tech University
Vanderbilt University
Vassar College
Villanova University
Virginia Military Institute
Virginia Polytechnic Institute and State University
Wake Forest University
Washburn University
Washington & Jefferson College
Washington and Lee University
Washington College
Washington State University
Washington State University College of Veterinary Medicine
Washington University in Saint Louis
Wayne State University
Wayne State University
Weber State University
Wellesley College
Wenzhoukean university

West Chester University of Pennsylvania
West Virginia University
Western Atlantic University School of Medicine
Western Carolina University
Western Connecticut State University
Western Michigan University
Western Oregon University
Western Washington University
Westfield State University
Westminster University
Westmont College
Wheeling University
Whitworth University
Wichita State University
Widener University
Wilkes University
William & Mary
Wingate University
Winston-Salem State University
Worcester Polytechnic Institution
Wright State University
Xavier University